

A TEXTBOOK OF SOCIAL WORK



**Suresh Sachdev
Vibhor Jain**



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Social Work***

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Knowledge is Our Business

A TEXTBOOK OF SOCIAL WORK

By Suresh Sachdev, Vibhor Jain

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CHAPTER 1

SOCIETY AND CULTURE: INDIA'S PLURALITY OF CULTURE

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ABSTRACT:

One of the great ancient civilizations was India, or Bharat. This civilization began around 7000 BC and persisted until Ashoka's reign came to an end. Like any civilization, it developed a few distinctive traits of its own that, taken as a whole and in relation to one another, were its defining characteristic that set it apart from other civilizations. In terms of continuity and heterogeneity, accommodative history, and composite character, Indian culture stands out from other civilizations. Over the course of tens of millennia, India has experienced numerous waves of migration at various points in time. People that immigrated contributed their cultures, faiths, ideologies, wedding customs, festivals, cuisine, attire, music, paintings, sculptures, and behavioral patterns, among other things. The ethnic groups that immigrated to India were able to preserve their own cultural identities within a larger society, and the greater culture embraced their beliefs and practises. These migrant groups underwent a protracted process of indigenization in India. As a result of this process, Indian culture became a mosaic of many racial and cultural influences, stitched from threads and shades of diverse textures and hues. In India, a Cultural Pluralism resulted from this fusion.

KEYWORDS:

Civilization, Indian Culture, Indian Society, Society Plurality, Societal Diversity.

INTRODUCTION

The fabric of Indian society has been created around specific symbolisms that have developed over many years as a result of the centuries-long blending of diverse civilizations, according to a critical interpretation of India's unity. This includes the Satanism and Hinduism developed through a network of pilgrimage sites; a composite cultural tradition resulting from extensive interaction and exchange between Hindus and Muslims throughout the nation, such as the Sufi and Bhakti Movements; and patriotism of all shades that emerged during the First War of Independence in 1857 and culminated in the freedom struggle and Country's the framers of the Indian Constitution vowed to preserve the unity and integrity of the nation by establishing India as a Sovereign "Socialist, Secular," Democratic, and Republic and guaranteeing all of its citizens: justice (social, economic, and political); liberty (of thought, expression, belief, faith, and worship); equality (of status and of opportunity); and promote among the citizens fraternity. Create unity amidst diversity and safeguard all identities. Pandit Jawaharlal Nehru, the first Prime Minister of India, worked to ensure that concerns and misgivings of various identities and sub-identities, either of culture, religion, or language, were allayed in response to the crucial considerations of national unity, integrity, and political stability. His goal was not to maintain the

islands of [religion-cultural] minorities but to allay their feelings of uncertainty and fear of domination or encroachment by the majority of their vital interests touching religion, so he worked to secure to the minorities such constructional safeguards by protecting their interests. He also worked to protect the right of the minorities to establish and administer educational institutions of their choice. In addition to the Preamble, which declares India to be a secular state with respect for all religions and no official state religion, Article 29 was added to the Constitution to protect the interests of minorities. It states that any citizen or group of citizens with a distinctive language or culture has the right to preserve it. Additionally, there will be no discrimination based on religion, ethnicity, caste, language, or geography. Minorities have the right to create and run the educational institutions of their choosing thanks to Article 30 of the Constitution, which guarantees them specific rights. Furthermore, when providing financial aid to educational institutions, the state was prohibited from discriminating against minority educational institutions based on their race, religion, or language [1], [2].

DISCUSSION

The Diversity of Culture

Any country will have people of different religions, castes, creeds, races, and, most significantly, varied lifestyles, each with their own cultures and ethnic identities. This nation is culturally varied. Cultural pluralism is a pattern or system that allows people of different beliefs, religions, castes, and creeds to coexist in the workplace and at home while staking claim to their individuality and a shared existence, whether by birth or choice. The peaceful coexistence of various subcultures within a single community is referred to as plural culture. Such a pluralistic culture acknowledges the legitimacy of various subcultures.

Based on the cultural norms they have acquired, people in various subcultures have diverse ways of living, thinking, and acting. Cultural variety is a concept that results from cultural plurality. One group of individuals can be distinguished from another group of the same culture by cultural differences. A group might be characterized by its language, history or heritage, religion, manner of dress, or ornamentation. Instead of being taught in a single generation, plural group cultural traits are socially inherited (socially transmitted) from one generation to the next.

Despite their structural size, several groups displaying the same culture can be small or large, but they all have a sense of oneness. Most of the time, membership in one of these many groups is closed, meaning that it can only be obtained by birth, and only those who are a part of it have access to its resources. However, none of the groups is thought to be morally superior, and they all coexist on an equal basis. Furthermore, no group has the right to compel someone to adopt its way of life or follow it. In a multi-subculture, each group has a common vision and responsibility that are distinct from the desires and goals of other groups. Each organisation's members strive to uphold and integrate the group while sharing similar beliefs, privileges, and duties.

Both urban and rural India are home to a wide variety of civilizations. It includes individuals from urban, rural, and indigenous communities. It presents a variety of cultures and people in terms of language, religion, caste, cuisine, clothing, and way of life. Each of these subcultures is a part of the larger Indian society. Although this diversity can also be seen in urban areas, it is not as clearly defined, delineated, or apparent as it is in tribal and rural groups. There are many different subcultures in urban areas.

Significant Elements of Indian Pluralism India has developed into a multiethnic society. It is a blend of various social and cultural elements and a storehouse for many different cultures. On this land, a vast synthesis of the people's cultures, faiths, and languages came together. Despite the stark economic and social disparities in the nation, national unity and integrity have been preserved. This combination has transformed India into a singular cultural mosaic. In actuality, India has a diverse landscape without comparison on other continents. Our culture and public discourse are firmly rooted in the desire for unity in difference. Here, it is extremely evident that people of all religions, creeds, castes, dialects, civilizations, fashion senses, lifestyles, levels of belief in God, ritualistic practises, etc. coexist peacefully on the same Indian continent. People from all different religions, including Hinduism, Buddhism, Islam, Sikhism, Jainism, Christianity, and Parsees, coexist in this vast and densely populated nation.

However, everyone shares the belief that this is because of a divine plan or the result of historical evolution. Holi, Diwali, Eid, Christmas, and Good Friday are harmoniously observed here without causing offence to those of other faiths. India has maintained its diversity and provided individuals with a range of physical characteristics and cultural practises a respectable place in the mainstream. India is "the world's epitome," to put it briefly. Important elements of its pluralism include the following: Race Many migratory races came to India from both the Western and Eastern directions. The majority of people in India are descended from immigrants who came from all across the Himalayas. As a result, India is now an ethnological museum with a wide range of ethnic elements, including Turko-Iranian, Indo-Aryan, Scytho-Dravidian, Aryo-Dravidian, Mongoloid, and Dravidian. These seven racial varieties can be broken down into three fundamental categories: Indo-Aryan, Mongolian, and Dravidian.

The last two groups, in his opinion, would account for the racial makeup of tribal India. Language There were 1,652 different languages and dialects spoken in India as of the 1961 Census. The 8th Schedule of the Indian Constitution was developed based on these languages and recognises 22 languages, including Assamese, Bengali, Gujarati, Hindi, Kannada, and Kashmir. Konkani. Malayalam. Nepali, Manipuri, and Marathi. Sanskrit, Punjabi, and Oriya. Tamil, Telugu, Urdu, Santali, Boro, Maithili, and Dogri are all South Asian languages. However, Sanskrit, Kashmiri, Nepali, and Sindhi are the only four of them that are not recognised as official languages in any of the Indian Union's states. But the literature in all of these languages is rich. Even though approximately 80% of the population practises various forms of Hinduism, India is very religiously diverse. Numerous faiths are practised by individuals, including Hinduism (80.5%), Islam (13.04%), Christianity (2.03%), Sikhism (1.9%), Buddhism (0.8%), and Jainism (0.4%). The least popular religions include Baha'i, Zoroastrianism, and Judaism. While Muslims and Hindus may be found practically everywhere in India, the other minority religions also have concentrated areas [3], [4].

The three southern states of Kerala, Tamil Nadu, and Meghalaya are strongholds for Christians. Buddhists are primarily found in Maharashtra, Sikhs are primarily concentrated in Punjab, Haryana, Delhi, and sections of Rajasthan, Jains are primarily dispersed over Maharashtra, Rajasthan, and Gujarat, and they may be found in the majority of Indian cities. Cast: The endogamous status group of people who engage in a particular traditional occupation are known as Caste or Jati in India. In India, there are about 3,000 Jatis. These are categorized hierarchically in various ways depending on the region. Caste system usage is not exclusive to Hindus. There are castes among Muslims, Christians, Sikhs, and other groups. Among Muslims, there is a hierarchy that includes Shaikh, Saiyed, Mughal, and Pathan. Additionally, there are castes like

Teli (oil pressure). The Muslims have Dhobis (washers), Darzis (tailors), etc. In a similar vein, caste consciousness among Indian Christians is not unheard of. Since the vast majority of Indian Christians came from the Hindu faith, the caste system has been carried over into Christianity. Again, there are many other castes of Sikhs, such as JatSikh, Arora, Khatri, Ramgarhia, Saini, Kamboj, Mahton, Chhimba, Mohyal, and Majahabi Sikh, among others. India's incredible cultural diversity can be found all around the nation. Nearly every state has carved out its own unique cultural niche, and the North, South, East, Northeast, and West all have their own distinctive cultures. This world-class cultural diversity is unmatched. Festivals: Known as the "land of festivals," India celebrates every season, every myth and legend, every area, and every holy site. Others have a national and secular feel to them while some are restricted to certain communities and religions. Throughout the year, festivals are conducted and provide a special opportunity to experience Indian culture at its finest. Holi, Raksha Bandhan, Diwali, Krishna Janmashtami, Durga Puja, Dussehra, Maha Shivaratri, Eid-ul-Fitr, Eid-ul-zuha, Christmas, Easter, Buddha Purnima, and Mahavir Jayanti are a few of the most important religious holidays celebrated in India. In India, there are a number of seasonal and harvest festivals that are observed, such as Basant Panchami, Pongal, Makers Sankranti, Lohri, Onam, Baisakhi, and Bhogali Bihu. Indian cuisine can be divided into three main categories. Rajas, Tamas, and Sattva [5], [6].

Balance is represented by Sattva, passion by Rajas, and indulgence by Tamas. Food is consumed in accordance with a person's lifestyle. India is renowned for its wide multicuisine and love of food. There are regional differences in cooking methods. South Indian, Punjabi, Mughali, Bengali, Kashmiri, Rajasthani, and Gujarati cuisines are among the most popular in India. Religion, mythology, and ancient literature are the foundations of the majority of India's performing arts, which date back thousands of years. Bharatnatyam, Kathak, Kathakali, Kuchipudi, Manipuri, Mohiniattam, and Odissi are a few of the well-known dance styles that originated and developed in India. Indian folk dances include the Bhangra of Punjab, the Yakshagana of Karnataka, the Bihu of Assam, and the Chhau of Jharkhand. Indians place a great deal of importance on music. In many eras and locations around the nation, Indian architecture has changed. India has historical sculpture and architectural remains from the Indus Valley civilization. Political Culture in Common the eminent political scientist and expert in comparative politics, Lucian W. Pye, states that "political culture is the set of attitudes, beliefs, and sentiments that give orders and meaning to a political process and that provide the underpinning assumptions and rules that govern behaviour in the political system. India is a diverse country with equally strong threads of togetherness. Political discourse in this country has developed in various ways in various states and areas.

The political landscape on a national and state level is incredibly diverse. All political parties continue to support a single constitutional system, believe in a shared political framework, and have faith in common political institutions. The nation is home to a single national flag, national bird, national flower, national tree, national anthem, national river, national aquatic animal, state emblem, national calendar, national animal, national song, national fruit, and currency symbol, among other things. According to some, India's cultural diversity encourages more tolerance among various groups, which lowers prejudice and discrimination towards one another. Additionally, cultural plurality exposes the general public and decision-makers to a variety of viewpoints, which can enhance critical thinking when making choices on important topics. The preservation of the distinctive customs, identities, and languages of the various cultures within a

society is made possible by cultural diversity. A counterargument to that, however, is that cultural pluralism poses a threat to further isolate the nation and, if strongly pursued, could result in the encroachment of the "ghetto mentality." Members of some cultural groups can become so sensitive to bias that they can't tolerate any criticism without feeling self-righteous. They claim that the preservation of India's cultural history and its historical ideals and aims could both be threatened by cultural plurality. With plural societies come conflicting claims or rights, each of which can be contested and justified. Such civilizations are difficult to rule because of their inherent character. But in the larger context of Indian culture, cultural heterogeneity serves as a representation of India's national identity. Our society's fundamental structure is pluralism, which is a vibrant and inventive vision of Indian civilisation. An essential aspect of this diversity is its dynamic synthesis, which makes India a developing nation rather than a closed system or a finished good. According to a quote by Jawaharlal Nehru, "Indianness is a matter of feeling, a dream, a vision, and an emotion." Cultural diversity and the idea of inclusive growth and development go hand in hand and are both important components of our national identity [7], [8].

The forces that depict India as "one nation, one people, and one culture," manifested in various ways, pose a threat to the country's cultural diversity. It is a challenge to our sense of harmony and unity in diversity to say that all Indians, regardless of their historical, geographical, and cultural roots, must accept a single culture. People need a shared political-legal framework in order to form a state, and a shared value system rather than just a similar language, culture, or religion—is necessary for a nation to exist. There are divides on various basis that occasionally conflict with one another in every culture in the globe, which can lead to disputes, riots, protests, and other forms of violence. Many people in diverse societies have such steadfast convictions that their desire to persuade others to share their viewpoints might motivate them to engage in violent behaviour, such as vandalism or even terrorism. The fanaticism and extremism in India pose a serious threat to its diversity of cultures. Such sectarian inclinations pose a possible threat to India's sovereignty, democracy, integrity, and, to put it briefly, its very existence. This is a constrictive and detrimental reaction to the modern nation-building process. Mutually contradictory, antagonistic opinions may exist in a multi-cultural community like India, but those disputes must be handled through political, social, and cultural debate, through cooperation, accommodation, and conflict resolution. Any organisation, person, or organisation acting in opposition to this is harming our effort at nation-building and the vision of India we have for the remainder of the twenty-first century.

Family Organization

In many countries, marriage has the effect of establishing the family as an institution. A family is described as a collection of individuals who are connected by blood, marriage, or adoption and who together form an economic unit, are in charge of raising children, and frequently reside in the same home. It is regarded as society's fundamental unit and is in charge of numerous societal and individual activities. It is in charge of providing for the basic necessities of its members as well as educating them on cultural standards, socializing them, and preparing them for their future families and careers. No person can survive without a family, and no society can survive without enrolling members into families, which is why it is so important. It helps societies attain ordered social interactions and social control by acting as a key controlling agent.

Arrangements within the Family

The family is a group that reproduces, bears children, rears those children, and confers status. The bond of kinship, which depicts the web of social connections between family members, is its guiding principle. There are numerous ways to elaborate on this link that show how families differ from one another in different countries in terms of shape and organisation. In the immediate family, there are essentially two distinct sorts of connections: those formed by marriage and those formed through biological kinship. The relationship flanked by the husband and wife is of the first type, whereas the other interpersonal relationships that are typically established in the immediate family are of the biological type (such as the relationship flanked by the brother-brother, sister-sister, and brother-sister connections).

If we compare the family structures of various countries, we can see that certain societies place a strong focus on marriage bonds while others place a stronger emphasis on blood links. Due to this, there are two main types of families: the conjugal family, in which the relationship between the spouses is dominant, and the consanguine family, in which the relationship between blood relatives is dominant. In other words, the relationship between blood relatives is more action- and obligation-driven than the relationship between spouses. Contrary to a consanguine family, where a person is obligated for life, the members of a conjugal family frequently have more flexibility in that they are free to leave the group if they find it to be unfriendly. An individual belongs to two types of families during the usual course of their lives, respectively.

Marriage Licences

Monogamy, or the union of one man and one woman, is a frequent type of marriage in the vast majority of countries. One person becoming married to numerous people is known as polygamy. Whereas polygamy refers to marriages between one man and numerous women, polyandry refers to marriages between one woman and numerous men. Due to the scarcity of women, it became necessary for multiple males to share a wife, and when brothers did so, it was known as fraternal polyandry. Certain conditions favour one type of marriage over the other. The need for polygamy or polyandry is explained by economic forces, which are typically dominant in certain communities. For instance, all of the family's sons inherit the family's land holdings in Tibet. Since it might not be enough to support the family, it is not shared among them individually. Brothers so split the wife and the land.

Power-Based Patterns

Primarily in nations where extended families are the norm. There is a patriarchal system of authority. Males are dominant over other family members in patriarchal families. When the mother and wife, or other females, have the majority of the power, there is a matriarchal pattern of power. The dominant power structure is patriarchal. Women may occasionally exercise informal influence over numerous families in patriarchal societies, although this is not always the case. We observe a change in the power structure as more women enter the job. These developments have altered the nature of the family system, in which authority and power are shared between male and female family members.

Norms for Partner Selection

Societies establish guidelines that apply to choosing a spouse. Exogamy is a system where people marry outside of their family or clan. Endogamy, which allows marriage within the group,

is similar to this. The incest taboo, which prohibits marriage or sexual activity between people who are closely related biologically, is the most widely practised exogamic regulation. Exogamy and endogamy laws frequently place limitations on a person's ability to choose a companion. The prohibition against incest is global. This law forbids having intercourse with someone who is flanked by two close relatives, such as a child and father or a brother and sister. Some societies also apply this criterion to close blood relationships and first cousins. The taboo of incest is practised for a variety of reasons. People in the distant past were aware of the genetic risks associated with inter-seeding, according to some, while others claim that humans have an intrinsic dislike of incest. Still others have argued that laws against incest help families get along better.

Matrimonial Residence Trends

In various societies, married couples' living arrangements vary. The trend of living with the husband's family is known as patrilocal residency in civilizations where newlyweds do this. The newlyweds are supposed to dwell with the bride's family in civilizations where matrilocal residency is the norm. The term "neo-local residence" refers to the trend of couples building their own residences in recent years. This pattern is especially prevalent in western countries because they place more value on an individual's freedom and personal interests, which leads to the emergence of individualism [9], [10].

CONCLUSION

The rich tapestry of cultures, traditions, languages, and faiths that have coexisted and developed throughout this subcontinent for millennia is reflected in India's cultural diversity. This variety is a deeply ingrained mentality that has created the identity of the country more than just a geographical coexistence. India's cultural diversity continues to be a distinguishing and beloved part of its society even in an increasingly globalized environment. The linguistic variety of India is one of the most outstanding aspects of its cultural richness. India is a linguistic patchwork with more than 19,000 languages and dialects being spoken there. The historical and geographic complexity of the nation is reflected in this linguistic diversity. Every language contains a wealth of distinctive customs, folklore, and knowledge. Multilingualism has become more commonplace in society as a whole, promoting a sense of cohesion despite differences. India's cultural diversity is also characterized by religious diversity. India is a spiritual melting pot, home to numerous indigenous faiths as well as major religions including Hinduism, Islam, Christianity, Sikhism, Buddhism, and Jainism. Because of this diversity, there is now a culture of acceptance and coexistence, where religious holidays are observed with equal fervour and respect. Additionally, it has served as a source of inspiration for artists and architects, inspiring the construction of spectacular temples, mosques, churches, and stupas.

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CHAPTER 2

A BRIEF DISCUSSION ON GENERAL HUMAN CONCEPTS

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ABSTRACT:

The relative distance between abstract ideas and tangible experiences is a persistent and generally believed misperception. This review looks at the evidence that exists for both internal and external limitations on how abstract ideas like truth, friendship, and number are processed, represented, and used. When learning, representing, and applying abstract concepts, what roles do perception, action, language, and social interaction play? We first discuss the theoretical advantage of separating between grounded and embodied cognition. We demonstrate that they are not divorced from perception and action, in contrast to the commonly accepted notion, by evaluating a number of studies. We review evidence for cultural influences on abstract knowledge with a focus on magnitude-related notions, as well as how internal processes like inner speech, metacognition, and inner physical signals (interoception) affect the storage and retrieval of abstract information. We highlight several methodological advancements in our final section. We propose that new approaches are required to research concepts in interactive contexts because of the crucial role that sociality plays for abstract conceptions. In particular, we emphasise the significance of studies that look at the time course of conceptual processing. We come to the conclusion that significant theoretical limitations for our conceptions of conceptual knowing are provided by physical, linguistic, and social constraints.

KEYWORDS:

Human Concept, Interoception, Methodological Advancement, and Social Concept.

INTRODUCTION

Why do we believe what we believe? This important epistemological challenge has been addressed numerous times, most notably by a Cartesian search for solid foundations and by weighing nativist theory against empirical data. The current investigation is a component of a Special Issue devoted to a narrow facet of this subject, namely our capacity to discern between several models of our knowledge that exist in our minds. The specific contrast in question is between "abstract" and "concrete" and two categories of conceptual knowledge. Without even having a solid description of a term that everyone can agree with, we examine this distinction. We shall skip over this obstacle here and instead focus on discovering the answers to our specific question through the examination of human performance patterns (for more reflections, see Murphy, 2004, and the several persuasive introductory remarks in the submissions to this Special Issue). Our goal is to draw attention to previously ignored cues that come from physical and social limitations on how we acquire and express abstract knowledge [1], [2].

DISCUSSION

Concept and Importance of Human Values

Human values are the fundamental principles that shape our personalities and dictate how we behave in daily life. These principles are crucial because they define who we are and serve as our compass in life. Who we want to be, how we live our lives, and the daily choices we make are all influenced by the values we uphold. Without these principles, our lives would be chaotic and everything we say and do would be without purpose.

These are universal human values, and each of us gets to decide which ones are most important to us. Ten fundamental human values are listed by Martha Nussbaum, a philosopher from the 20th century: justice, courage, beauty, temperance, wisdom, love, equality, modesty, and hope. All people should make an effort to live their daily lives according to these ideals. In order for people to constantly know what they stand for, it is crucial for society as a whole to acknowledge these values and make them clear in social systems, institutions, and organizations.

The significance of human values

Human values are significant because they help us understand what matters to people in their daily lives. Human values come in a variety of forms. Human values include things like morality, kindness, and honesty. The value system is dynamic and subject to adjustment based on the situation or social setting. As a result, some people may have a particular set of values for one situation but entirely different values in another. The concept of self-esteem is one particular facet of values. There are two types of self-esteem: internal and outward. Internal self-esteem deals with how you view yourself, and external self-esteem is concerned with how others see you. While someone with high internal esteem simply wants others to like them because they like themselves, someone with high outward esteem wants others to think highly of them as well.

Human values can be categorized into six different categories: autonomy, community, creativity, justice, power, and self-direction. These beliefs serve as our driving force, guiding our actions and the choices we make. The capacity for self-direction and action control is referred to as autonomy. When a person has autonomy, they are able to make their own decisions about their course in life and follow the career or way of life they desire without feeling pressured to do so. The feeling of being a part of and being connected to others is community. People who value community often believe that for everyone to live and prosper, they must work together.

Having fun with novel concepts and thinking beyond the box are key components of creativity. It's crucial because it enables us to come up with new solutions to issues rather than just relying on tried-and-true ones. Justice entails treating everyone equally and providing for those who need it most, even if it means spending more money than normal.

Power is the capacity to carry out one's desires despite outside interference.

Making decisions and acting in accordance with one's convictions rather than letting other people dictate how to live one's life is referred to as being self-directed.

People that place a high importance on this aspect of humanity appreciate taking chances and trying new things. These people are frequently drawn to occupations that provide them the freedom to experiment with other fields or, at the very least, to switch careers at various points in their lives. Inventors, singers, architects, and filmmakers are a few vocations that creative people

may find themselves drawn to. People who love justice frequently choose to work as doctors, lawyers, teachers, or social workers, among other professions. People who value power are more likely to work in government or law enforcement, where they have control over social events.

What fundamental human values exist?

Honesty, justice, respect, responsibility, compassion, and citizenship are the fundamental human values. These principles should be followed in all facets of life because they form the foundation of any human community. In order to keep people's trust, being honest means not only telling the truth but also being open about your feelings for them. Making sure that people are treated fairly inside a team or group is just as important as ensuring that everyone has an equal opportunity to participate in academic or athletic endeavours. Respect goes beyond simple decency and good manners; it requires appreciating both the accomplishments and differences of others from ourselves. In addition to showing compassion for others, responsibility calls for us to follow through on our commitments. Having compassion for someone's needs even when there is no benefit to oneself is what it means to be compassionate. It goes beyond simply offering emotional support when someone asks for it. Being a good citizen involves supporting international peace and justice as well as being a loyal citizen of our nation.

What do ethical human values entail?

Human values are ideas that guide how people should behave. Justice, honesty, and kindness are a few examples of human values. These principles can serve as a guide for making moral choices. One could picture a person struggling with a moral decision like whether to save a friend from drowning or save their family. Which alternative is preferred in this case could depend on many human values. Some people may be more unselfish than others, and they may decide to save the family even though they know they would perish in the process. Others may place a high value on friendship and decide to risk their own lives in order to save their friends.

What Effect Do Human Values Have on Everyday Life?

Human values are facets of life that matter to people in their everyday lives. These values include love, joy, truth, peace, justice, beauty, and freedom, and they can be both abstract and physical. Human Values have an impact on daily life by focusing our attention on the things that are most significant to us as individuals. These values then affect how we go about living our daily lives by determining how we spend our time and energy. For instance, if someone's value is real, they could desire to learn more or discuss erroneous views with their friends or family. If a person values justice, they could desire to assist someone who has suffered some sort of wrong. In the end, each individual's life philosophy which directs them on their path through this world is made up of these unique Human Values. Human values are the things that an individual believes to be most significant in life. For some, family is a human value, whereas for others achievement is a human value. Human values are defined by their meaning to various individuals and their applicability in everyday life. A person's core values may include one or more human values. Human values might vary through time or because one may not have given them much thought in the past, therefore it is not necessary to have just one set of them.

Human Values' Nature:

Human values are a subject that is yet not fully comprehended. Human values can be defined in a variety of ways, but the one that is most frequently used is that they are people's viewpoints or

priorities that they use to give meaning to their experiences and actions. Given that it has to do with how people view the world, one could characterize the nature of human values as complex and abstract. It has an anthropological viewpoint in this way. Experiences affect how people perceive the world, and views in turn aid in defining human values. Socialisation then helps to spread these values. It should be emphasized that depending on who a person interacts with and what they see, these values may signify various things to different people.

Society and Society Classification

It is important to define a concept's definition before we can fully comprehend it. One or more words are used to convey a notion. Concepts are abstractions as well, which means they are mental constructs that come from experience. Once a notion is acknowledged by the scientific community, everyone who uses it agrees with the interpretation given to it. For instance, a road is a method in common usage. The topic has to be explained more on occasion. A road, for instance, can be a street, a kacha or pukka road, or even a motorway. When we want to be more specific, we qualify concepts in scientific terminology as well. Communities, for instance, can be further divided into rural, urban, and tribal communities. When social scientists disagree about the meaning associated with a particular concept, the meanings associated with the idea can alter as a result of the dispute.

The following justifications support the adoption of Horton and Hunt notions. One is that it makes room for scientific debate. Social scientists might find common ground for launching conversations on hypotheses by using concepts. Second, when ideas and theories are discussed and their limits are acknowledged, new information is also produced. Thirdly, concepts make communication simple by eliminating the need for lengthy explanations. Otherwise, every time the communicator had to use the social phenomenon; they would have to explain it.

Society

Similar to Horton and Hunt, society is a group of individuals that have relationships with one another. Society, according to Maclver, is a network of connections. There are numerous ways to define society. Most of them highlight the following societal characteristics.

The Role of Mutual Awareness in Society

A group of people must first be aware of one another in connection to one another before they can be referred to as a society. Individuals cannot establish a social relationship unless they are aware of the presence of others.

Social relations make up society.

When there is mutual interaction and when one party's activities have an impact on another, two people or things are said to be in relation with one another. People in a society are therefore impacted by the ways in which others behave.

These Social Relationships are guided by the values and norms of society.

The values and conventions of a society serve as a guide for and a control over social interactions. Every person in society has a particular role that has been allocated to them. The values and standards of the society linked with the scrupulous role serve as a direction for how these responsibilities should be played. Individuals learn these values through the process of

socialization. They merge with the person's personality. Separate from this, there are informal and official social control organizations that impose rewards and penalties on an individual to make him or her comply with societal ideals and standards.

Society has broad objectives

Every culture aspires to survive. Certain tasks must be carried out if society is to survive and avoid self-destruction.

These functional prerequisites have been described. Common goals, a shared outlook on the environment, open communication, a shared set of values, child rearing and socialisation, acquiring the food and other possessions necessary for its members' survival, safeguarding its members from natural and man-made disasters, and specific strategies for resolving conflicts and disagreements among members are just a few of the recognised common functions. Different societies accomplish these tasks in different ways. Numerous complementary social norms exist throughout society. In the society, we find a wide range of social practises and characteristics [3], [4]. In society, we see examples of association, cooperation, competition, and dispute. Similarly, we find that while society's members differ from one another in certain ways, they are similar in others. With these groups, there are groups and subgroups with unique dynamics. The society is built up of all these different social practises.

Community has Separation of Labor

It is impossible for one person to carry out every duty necessary to keep society running. The members must split the task among themselves. The criteria by which the function is split among the members and its social ramifications are important research topics for sociologists. The division of work may be based on sex, caste, class, ethnicity, profession, education, or occupation. The division of labour is based on the level of social complexity.

Society is made up of more than just its individual members. The civilization influences people in many different ways. Along with hereditary elements, the environment also affects a person's personality. As a result, the society develops its own power that drives its constituents. Social structures like laws, religion, and families all exert this power.

Sorting Societies into Categories

Sociologists have categorized societies according to several characteristics.

Geographically-based Societies Classification

Western society, Indian society, Chinese society, and other societies are examples of this category. Similar to how it is used widely in western societies, this categorization is employed. For instance, it is believed that all western societies have a few key characteristics in common. When referring to a particular local community, such as the Manipuri or Rajasthani societies, it can also be used specifically.

Classification of Societies based on Language

Telugu society and Tamil society are two examples of this category. Language is a medium that brings people together and one of the ways in which a people's culture is expressed. As a result, language is sometimes used to separate communities from one another.

Classification of Societies Using Core Values

Sometimes beliefs about the fundamental principles that society's members uphold serve as the foundation for such beliefs. For instance, Indian civilization is rated as traditional, religious, group-oriented, and spiritual while Western society is rated as contemporary, logical, individualistic, and consumerist. Such categorization typically results from stereotyping and labelling. It is founded on incomplete and incorrect knowledge of societies other than one's own. Social workers should be able to see how these individuals' behaviours are influenced by these representations, which are frequently unfavorable in comparison to other civilizations.

Societies According to Social Life Complexity Stage

Simple societies are those that have the following characteristics: small size with fewer members; relative isolation from other societies-spatially, culturally, and economically; a low level of technology used in the production of items; a limited division of labour based on age and sex; barter and gift giving as the main methods for swapping goods between the members; and a political system based on the individual.

Contrarily, complex societies are based on the following traits:

large population and consequently close ties to other societies; high level of technology used in producing all goods, including foodstuffs; highly diversified division of labour; market is the primary form of exchange of goods, while other forms of exchange like barter play a minor role; highly developed political system with diverse competing interests; large bureaucracy based on rational-legal principles [5], [6].

Societies according to its economic system

Marxist-influenced sociologists think that economic factors have a significant influence on how society is organized and runs. Systems are divided into capitalist and socialist systems based on this criterion. Both of these cultures are complex, but in a capitalist society, the means of production—land and factories—are owned privately. At exchange for their labour, employees at these factories receive salaries. The prices of the produced commodities and services are set by the markets. Profit-making and private property ownership are promoted. The government plays no or very little part in the nation's economy.

In a socialist society, the state owns all or a significant portion of the production forces in various forms. The state drives the economy through controlling various industries. The function of scheduling in a communist economy is equally important. Only a small amount of market influence is permitted on the economy. Following an evaluation of the needs and desires of various segments of society, the government develops a plan that determines the supply of commodities and services. The government makes an effort through its policies to make sure that the economic gaps across various societal segments are not too wide. Block scheduling has lost a lot of its allure for governments all around the world since the fall of the socialist system. Most nations now give the market and private enterprises a significant role in their economy. All governments today have a significant role in the nation's economy, hence it is also true that the classical capitalist society no longer exists.

Societies according to the political system

Additionally, societies can be categorized as democratic or authoritarian based on the nature of their political systems. A democratic society has a state where the rulers are chosen by the people. To choose the leaders, regular elections are held. Although free and fair elections are important, other conditions such as freedom of association, freedom of speech, tolerance of divergent viewpoints, protection of minority rights, equality before the law, and respect for human rights are also necessary for a democratic society. Dissent and the right to form associations are prohibited in authoritarian societies. No other group is permitted to contest the authority of the state.

Implementation of the 'Community' Concept

The idea aids in defining and distinguishing existing communities. The distinction between urban and rural communities that are on either side is the most frequently used classification. Strong sense of community, neighborhood importance, a prevalence of primary relationships, a high incidence of extended families, a majority of community members working in primary industries like fishing, farming, or hunting, a high level of informal social control, and a higher degree of homogeneity are all characteristics of rural communities. The opposite is true for urban communities, which are defined as having weak community sentiments, a lesser importance for neighborhoods, a predominance of lower levels of informal social control, a heterogeneous population, and major occupations linked to the manufacturing and service sectors. Additionally, when the community is viewed as a unit for action, it makes the creation and execution of programmes simpler. It would be challenging to evaluate the community's demands without establishing the community's boundaries and comprehending its organizational structure [7], [8].

Limitations of the 'Community' Concept

Although the notion is straightforward on paper, these factors make it difficult to apply in practice. First off, it appears that no community satisfies all the criteria for being referred to as a community. Additionally, the distinctions between the various types of settlements on either side are unclear. We find that characteristics associated with rural areas are also present in urban areas, and vice versa. Second, because the society is split along caste lines in some Indian villages, there is little to no "We feeling" among the residents. Thirdly, it has been noted that when people use the word "community," only the male community members appear in their imaginations. Women frequently go unheard and have no public voice in many village communities. You will discover how these elements influence the application of social work techniques in the upcoming lessons.

ASSOCIATIONS

Attendance at multiple organisations is a characteristic of modern civilizations. These associations have diverse memberships, different sorts, different sizes, and different goals. According to Maclver, an association is "a deliberately designed organisation for the communal pursuit of some interest or set of interests, which its members share." The characteristics of associations include the following:

Associations are collections of people: Numerous persons who have a shared passion or interests form associations. They interact with one another in order to advance the goals of the group. The

promotion of individual member interests will eventually follow the achievement of collective interests.

Associations have goals.

These interests are particular, and each member is aware of them. The association's goals will often make clear the members' interests that it seeks to promote. After considering the situation's reality, objectives are formulated. Whether or not the association is successful depends on whether or not its goals are met.

The association has explicit guidelines and norms.

A small association's members could work according to their personal relationships with one another rather than any written regulations. However, standard rules and regulations are created if the association develops and its operation becomes complex. How the members will behave in particular circumstances is governed by the association's formal rules and regulations. These guidelines are documented in numerous associations. You can ask the officials of your fieldwork agency to let you draw the "Memorandum of Association," which details the organization's goals, how it operates, and other pertinent details.

Membership is not required.

Modern societies are the source of associations. Members join the group of their own free will and on a voluntary basis. The association may establish requirements before accepting new members. The aspirant is only permitted to join the association after meeting these requirements. Associations continue for as long as they have members. In contrast to families, associations continue to exist even after the founding members pass away. The sole requirement is that new members join the organisation to take the place of departing ones.

Associations and the role they play in modern society

The establishment of groups is freely permitted in modern cultures, and it is even encouraged. Thus, we learn that some organisations have important goals, such as influencing government policy, while others want to promote bird watching. In the eighteenth century, Tocqueville, a well-known social theorist, observed American culture and was the first to note how organisations support democracy. These observations have received support from modern intellectuals. Associations give people a way to band together, express their needs, and limit the authority of the state. This stops the government from seizing total control at the expense of personal freedom. Two, associations enable diversity of viewpoints.

Associations provide a variety of other services that enhance peoples' quality of life.

In a traditional society, people join groups based on the status they are assigned. For instance, in mediaeval cities, membership in merchant guilds was determined by a person's caste. Caste associations are widely prevalent in modern-day India. Both traditional groupings and modern associations have elements in these associations. Its goals are similar to those of a modern society in that it aims to shape educational institutions and influence governmental decisions. However, membership is determined by archaic ideas like caste and religion. Thus, neither the current nor the traditional aspects of these relationships are truly accurate. Nevertheless, they are significant in the lives of primarily Indians.

Institutions

Institutions are often used interchangeably with organisations in everyday speech. College is an example of an educational institution. However, the word "institution" has a specific connotation in sociology. Institutions are "recognised shapes or circumstances of procedures features of group action," according to Maclver, in a similar vein.

An institution, according to Horton and Hunt, is a set of rules that people follow to accomplish a goal or action they deem important. More officially, an institution is a collection of folkways and mores that are organized around a meaningful human action [9], [10].

CONCLUSION

In this review, we have looked at the impact of various limitations on the learning, representing, and application of abstract notions. First, we concentrated on extrinsic limitations that perception, action, language, and culture suggested. Then, we provided a list of internal restrictions on cognition, giving interoception and metacognition in conjunction with inner speech significant attention. Finally, we talked about some methodological difficulties, highlighting how crucial it is to comprehend the progression of conceptual activation and to examine abstract notions utilising cutting-edge, interactive techniques. We concluded by outlining several unique methodological approaches, like the use of interactive techniques, that may be pertinent and fruitful for upcoming field research.

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CHAPTER 3

A BRIEF DISCUSSION ON METHODS OF SOCIAL WORK

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ABSTRACT:

A method is always used to achieve a specific goal since it is commonly acknowledged to be an orderly manner of conducting business. Social workers utilise social work strategies to help people of all ages and from different social groups strengthen their social functioning and deal with their difficulties more skillfully. Social workers don't pick and choose the topics and problems they want to focus on. They look for ways to help individuals when they encounter a challenging or even a very difficult challenge. They must get ready to help people with both narrow problems that only affect specific individuals and groups of people and big problems that affect entire organisations and communities. The improvement of social work practises in workplace settings for worker productivity and mental health is discussed in this study article. The three areas of this study's attention are: (1) the relevance of social work practise in industries; (2) the difficulties in using social work techniques in industries; and (3) a framework for efficient application of social work methods in industries. The study suggests a social work action model based on the findings to strengthen the implementation of social work techniques in industrial settings.

KEYWORDS:

Industrial Requirement, Social Work Strategies, Social Work, Social Work Method, Work Techniques.

INTRODUCTION

In Payne, tries to group "alternative" appraisals of theories into categories. Major and minor hypotheses are distinguished between by Brown. In the same context, Brown makes reference to both a theory and an approach. The so-called theories (approaches), which include case work, group work, and community work, are relevant to all of the basic methods, according to Payne, while some authors only apply some theories (approaches) to particular social work methods. Therefore, it would seem that definitions in this regard are developed with certain objectives in mind. The term "approach" will be used throughout this book to refer to the three main approaches to social work.

An approach is defined as an act or a method of approaching in the Concise Oxford Dictionary. According to Pruis, an approach is a method for approaching a reality; it includes both a theory and a model; and it relates to a predetermined notion or philosophy. Since "how it is done" differs in social work, the term "approach" might be used to describe this. It is the method used to address a theory or theories during intervention. In this context, a model refers to the precise way that some approaches are organized, creating pattern-like principles and processes that must

be followed during intervention. However, during intervention, the emphasis should not be on the terms' names but rather on their selection and content, as shown by the ability to differentiate between them [1], [2].

In the first edition of their book "Gevallewerk, "n Intergrade Benadering," Van Rooyen & Combrink recognised a number of social work approaches. Even though it was done from the perspective of casework, there is evidence that it may also be found in group work in terms of theoretical approaches and in community work (Lombard, Weyers & Schoeman in terms of intervention aims. Behaviour modification, problem-solving, psychosocial, functional, crisis intervention, family therapy, psychoanalytical, existentialist, gestalt, client-centered, task-focused, transactional analysis, reality therapy, etc. are some examples of techniques.

For the purposes of this book, a brief overview of the methods utilised in models like those by Egan and Carkhuff & Anthony will be provided. The empowerment method will be discussed in order to adapt social work in South Africa. It is first necessary to highlight significant factors that must be taken into account when choosing an approach, such as the following: psychoanalytical, behaviour modification, client-centered, task-centered, problem-solving, and the empowerment approach. The work of Hepworth & Larsen and Zastrow will serve as the foundation for this [3], [4].

DISCUSSION

The value of case studies

Every human being is a member of society, and each member of society has specific responsibilities. An individual encounters several issues in one way or another while carrying out his roles and responsibilities, which impedes his performance as a social being. Every person is distinctive from one another, has needs that are distinct from those of the rest of society, and responds to situations in life in a certain way. Understanding a person in relation to his or her social surroundings and life experiences is necessary to comprehend the distinctiveness of human behaviour and individual distinctions. The interplay of biological, psychological, and environmental elements results in an individual. His personality, which consists of his capabilities and abilities, attitudes, beliefs and values, feelings and thoughts, and approach, or tactics to deal with diverse situations in life, emerges as the singular pattern from this interaction.

Individual issues may develop as a result of a person's inappropriate response to social conditions they experience in life or as a result of circumstances requiring something different or greater than what they already have. Unresolved issues would interfere with a person's ability to operate socially, which would put the person under stress and interfere with all of the social tasks the person fills in society. The social case work approach seeks to address personal issues by primarily restoring, preserving, or enhancing the individual's social functioning through an understanding of human behaviour, the development of communication and interpersonal skills, and the use of available resources. The case worker assists the client in all facets of life so that they can carry out their varied social tasks effectively and appropriately.

The fundamental presumptions of social case work, according to Hamilton, are that: Individuals and society are interrelated and complementary to one another; many social influences influence people's attitudes and behaviour.

1. Some issues are psychological, while others are social in origin.

2. Man can be understood and helped within limited bounds.
3. Man can develop and change in accordance with his or her innate abilities and potentials.
4. Every individual is both distinct and similar to others.

These philosophic premises are:

1. Every human being must be treated with respect and worth;
2. Humans are interconnected, and this interdependence determines how they behave in social groups.

There are universal requirements for human development and growth. The fact that people have basic requirements does not take away from each person's individuality. Every person shares some characteristics with all other people and differs from every other person in other characteristics. Every person possesses the capacity for development and achievement, and they are entitled to the realization of this capacity. From this, it follows that humans are capable of altering their behaviour. Society owes it to those who lack the resources to realise their potential to assist them.

On the premise that it would aid in comprehending the team climate of the team and how to foster a positive climate within the organisation employing the social case work method on team members for improved team performance. One technique social workers employ to assist people of all ages and from diverse social groups in improving their social functioning and coping skills is case work. The case studies will aid in understanding team social dynamics as well as in interpreting team dynamics for team effectiveness [5], [6].

It also helps to understand each team member's behaviour as an individual, and the distinctive personality that results from their interactions is made up of their capacities and abilities, attitudes, beliefs, and values, as well as their feelings and thoughts and their approach, or strategies to deal with different situations in team life. Unresolved issues would have an impact on a person's social functioning, which would put that person under stress and affect all of the social responsibilities that person plays in society, including those of a team member and the performance of their team.

Teamwork and Social Work: A Contribution

The importance of social workers in teams has been acknowledged in the literature (e.g., Roseblum et al., 1996). The following are a few reasons why social work is crucial for teams:

Social work ethics and values include: Clients' rights become a central factor in the team's intervention when the profession's conviction in client dignity and self-determination comes alive on the team. The profession's traits are: According to Dana (1983), there are established qualities of social work that can be simply applied to working with teams.

These include:

1. Starting from where one's colleagues are;
2. Appreciating variations in knowledge, values, and problem-solving approaches;
3. Being open to share one's knowledge, values, and talents, even when they may conflict with those of others;
4. Being able to resolve conflicts rather than ignoring them; and
5. Being receptive to the opinions and insights of others.

Social Group Activity

Reid asserts that the goal of group work is to enhance members' wellbeing and lessen individual suffering. The ability of organisations to "enhance problem-solving capacity, prevent the development of serious social problems, and restore and maintain the social functioning of members" enables them to accomplish this. In all social work contexts, group work is used.

Social professionals generally agree that the group work approach is a solid foundational technique for enhancing people's social functioning. It is a technique that makes use of groups as a vehicle for action. A method is always used to achieve a given goal since it is clearly acknowledged to be an orderly manner of proceeding. Social workers employ a variety of strategies, including group work, to improve social functioning and assist individuals from all walks of life deal with their difficulties more successfully. As a result, social workers are now crucial members of therapeutic teams working to address social, emotional, and mental issues. Additionally, social workers work in nonclinical settings where they promote social integration and cohesion. In these situations, they might collaborate with community-based youth, woman, and child groups. These organisations play a crucial role in developing a collective response to address current issues or foster community growth [7], [8].

Nature and Objective

Social workers use group work as a practise strategy to assist people in finding solutions to their issues as well as to bring about desired changes at the individual, group, and community levels. The group work approach works on two levels: the individual and the group as a whole. Social group work enables people to realise their potential and recognise their innate skills, which improves their ability to adapt to their surroundings. It assists kids in picking up new behavioural patterns that must be maintained outside of their involvement in their life and are not at all restricted to their position within the group. As a result, group work helps its members adjust to their new duties and gives emotional and social support. It also stimulates democratic involvement and citizenship.

Professional social workers use their understanding of the structure and operation of groups to influence an individual's performance and level of adjustment. The individual is always emphasized, while the collective serves as the vehicle for change. The goal is to improve social functioning. In order to promote member to member engagement and transformation, programmes are employed as dynamics. To sum up, group work's objectives go beyond simply treating emotional issues and implementing therapeutic procedures.

Benefits of Group Projects

The benefits of groups are numerous.

1. They encourage membership applicants to mingle and interact with one another. Sharing experiences and considering them in groups is a great way to learn new things. Members develop their ability to share, adapt, cooperate, lead, and tolerate through group experiences;
2. This kind of assisted group learning results in significant change. Members can learn new actions in their groups and practise using them on their own. The nature of group activity encourages collective action, and the group provides a setting where members can learn to organise, comprehend, and start collective actions;

3. Organisations are made up of collectivity of individuals, or groups, as is widely known. When small groups' efforts are successful at the community level, they are put to use in creating and bolstering human organisations.

They serve as the cornerstone of organisations for young people, women, or older males. People are thus prepared by groups for these bigger responsibilities they play. Aside from this, groups are places where people may engage with others who are going through similar situations, which gives the members a great deal of security. Individual concerns become shared problems when they are discussed in groups. When members believe that the issues of others are equally as serious, if not more so, they feel less frightened by their own problems. Members converse, feel safe, and receive support from the group as a whole. Activities that promote connection and assist participants in overcoming their loneliness and isolation take place in social groups. Members of the group each have their own set of ideals.

Group leaders are aware of these factors as well as how race, culture, and ethnicity affect member values. Employees' own value systems have an impact on how they interact with groups. They must be conscious of their principles and ensure that they do not affect how they conduct their professional work in groups.

Social Engagement

In India, social work education should be based on a fundamental concept of social action rather than just a method.

Social engagement

It is an organised group procedure that addresses general social issues and advances social welfare goals through advancements in law, society, health, or the economy. The phrase "social action" refers to coordinated, legally permissible actions intended to influence public opinion, legislation, and public policy in favour of goals deemed to be socially desirable.

Social workers have traditionally seen the state of the human environment via the fundamental approaches' curative perspective. Such a viewpoint was based on several commonplace presumptions about human issues in the first twenty years of the 20th century. At the time, it was believed that some people had needs, including the need for better community services through cooperation and coordination, as well as the need for leisure time activities provided by clubs and groups. In the professional literature, the methods that were developed to address these bigger groups were referred to as social case-work, social group work, and community organisation. On the basis of the aforementioned presumptions, they were eligible for inclusion in the main category. Other approaches that were considered to be helpful to them were relegated to the supporting group. The human condition was increasingly compartmentalised as the field of social work developed, and clients were perceived as fitting into one particular approach or another rather than the true need that the professionals felt for them.

According to Arthur Dunham, social action is the pursuit of goals that the social actionists believe to be in the best interests of society. This can be done by pressure, persuasion, propaganda, education, or other means. He refers to conflict situations in an updated edition and includes strategies for dealing with them as well as goals for change. Social action indicates potential conflict scenarios and the advocacy of a cause, action, or goal in an effort to win support or influence government policy. He supports using procedural and direct measures to

resolve disputes. In a growing nation, social work should serve more purposes than just acting as a provider of therapeutic treatments or social welfare services.

According to Kulkarni, "Social action fosters the environment and conditions necessary for social work to be carried out more successfully." Siddiqui claims that the Welfare model is gradually losing its effectiveness and that the flaws in the democratic system highlight the need for fresh solutions. He claims that this approach is the most contentious and difficult. Social justice and equality are the profession of social work's guiding principles. To do this, social action is suggested as a strategy.

As a result, it can be utilised in conjunction with other social work practise strategies to attain goals effectively. Understanding how a team might be successful in accomplishing organisational goals would be beneficial. Social action seeks to make welfare and development projects more useful for their specific clientele than any other strategy could. The approach can be quite effective in obtaining the social assistance that are due to them or in making claims for their right to development.

Social Science

According to Fanshel, in order for a profession to continue to provide clients with services that are effective and current, it must consistently conduct high-quality research into its practises. According to him, a profession's self-respect and ability to retain the good regard of outsiders whose opinions help support and legitimise the profession's endeavours are both dependent on a prolonged and respectable programme of study. Given the foregoing, research is a crucial component of practise abilities for social work practitioners. Professional social workers can explain, define, measure, and assess their work using a variety of methods from research.

- a. It's crucial to describe the context in which our clients operate as well as the intricate phenomena that have an impact on their lives. It can provide a summary of the advantages and potential of our clientele.
- b. By using research, we can learn to accurately and consistently define the terms we use in social work.
- c. We then measure the phenomenon after this. Utilising research techniques enables us to quantify, rank, and ultimately decide how best to meet the needs of our clients. Measuring is also required to assess a client's progress.
- d. One can track a client's progress—or lack thereof—over time using measurement tools.

It aids in deciding whether or not our interventions are beneficial.

Thus, it is clear that research abilities are crucial for social work practise. Research serves as a source of information for social workers because social work is both a science and an art. As social scientists, social workers heavily rely on data bases to provide them with information on the circumstances of their clients. Therefore, an essential prerequisite for social work intervention is empirical data base [9], [10].

Social workers perform their own research when solutions to different social circumstances cannot be found in the current body of literature or when it is necessary to examine the efficacy of therapies. Additionally, research is occasionally done to determine the need for a new service. In reality, social workers regularly access data from a variety of sources, record the progress of clients in one-on-one or group interactions towards set goals, prepare reports, and perform

several duties that fall under the purview of the research process. Through studying many areas, such as the team climate for understanding the factors affecting team efficiency through a proper understanding of group effectiveness, social research can help to focus on social issues prevailing in organisations.

The twin notions of social welfare and administration are ingrained in social welfare administration. Therefore, it necessitates knowledge of welfare, its history, and administration as a means of achieving welfare. Governmental administration is as old as society itself. People in a society have always made an effort to care for the poor and underprivileged people, whether out of altruism or out of a sense of duty to uphold religious and customary traditions. An effort was made to institutionalise welfare as the political and social systems changed and as governance systems matured.

Human communities have always faced the challenge of addressing basic human needs. These were included into constitutional responsibilities as a result of such an attempt. The welfare debate has evolved from a charitable perspective to one that emphasises needs and rights-based strategies. Welfare provisions have become a crucial component of the governing system and, consequently, of administration, regardless of the method of approach. Understanding welfare and its connections to other ideas like justice, development rights, equality, etc. is therefore a necessity for understanding welfare administration.

The management of welfare services is also ongoing. In accordance with the definition given by the social work dictionary, administration social work refers to "methods used by those who have administrative responsibility to determine organisational goals for a social agency or other unit; acquire resources and allocate them to carry out a programme; coordinate activities towards achieving selected goals; and monitor, assess, and make necessary changes in processes and structure to improve effectiveness and efficiency." The phrase is frequently used interchangeably with management in social work.

According to Harleigh Trecker, social work administration is the process of interacting with people in a way that releases and connects their energies, enabling them to utilise all of their resources in order to fulfil the goal of offering crucial community services and programmes. The main tenets of social work administration are as follows:

- a. Administration is a dynamic, ongoing process.
- b. A procedure started to achieve a common objective or goal.
- c. The use of material and human resources to further a common objective.
- d. Coordination and collaboration are used to accomplish the aforementioned.
- e. The concepts of leadership, organisation, and planning are implicit in these definitions.

In the field of social work, social welfare administration is responsible for handling management and interpersonal issues. Due to the involvement of both the government and nonprofit organisations in welfare initiatives, the scope has significantly increased.

Work with Social Cases

The goal of social case work is to assist each client in developing better social connections and making the necessary social adjustments to enable him to live a happy and fruitful life. "The objective of case work is to administer practical services & offer counselling in such a way as to

arouse & conserve psychological energies of the client activity to involve him/her in the use of the service towards the solution of her/his dilemma," Gordon Hamilton notes.

When evaluating the psychosocial aspects at work and the wellbeing of the employees, it is crucial to pay attention to social support and the team climate at work, especially in occupational health care. When work-related challenges arise, social casework aids in problem resolution and can be used to swiftly assess the perceived social support and team atmosphere.

Social Cooperation

Social group work is an activity that encourages group participation in order to foster each member's intellectual, emotional, and physical development as well as to help the group reach its desired objectives. Group work is a technique used by group workers to help different kinds of groups operate in a way that both group interaction and programme activities contribute to the development of the individual as well as the accomplishment of desirable social goals.

Community Organisation

Community organisation is the process of organising social services to suit a community's or bigger unit's demands for health and welfare.

Community organisation, according to Mildred Barry, is the process of developing and upholding a steadily more successful adjustment between community resources and community welfare requirements. Understanding team dynamics and individual roles in community or organisation growth might be beneficial from the perspective of community development.

Social Engagement

It is an organised group procedure that addresses general social issues and advances social welfare goals through advancements in law, society, health, or the economy. The phrase "social action" refers to coordinated, legally permissible actions intended to influence public opinion, legislation, and public policy in favour of goals deemed to be socially desirable.

The Study of Social Welfare

Social welfare research is a systematic, critical examination of issues in the field of social welfare with the goal of providing solutions to issues in social work and broadening the notion of social work. The techniques utilised in social work research have been heavily influenced by those in anthropology, history, sociology, and social psychology. The organising and directing of a social agency is part of the social welfare administration process.

CONCLUSION

The organisational and management of social agencies, both public and private, as well as general administrative ties among divisions of the same organisation, as well as personal issues, financial concerns, and other issues, are all covered by the administrative components of social work. It is essential for social workers to feel strongly connected to their job in order for their special perspective to inform the team's decision-making in the clients' best interests. For social workers, whose identities are frequently shaped by the nature of their work, the culture of an organisation, or their position title, this presents a significant difficulty. Social workers should be proud of their capacity for interdisciplinary teamwork and confident in their ability to raise the standard of care provided to clients.

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CHAPTER 4

PROCESS OF INTERVENTION IN SOCIAL WORK

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ABSTRACT:

In order to enable researchers to respond to a variety of practice-based inquiries, methodological pluralism is essential in social work practice research. This is especially true for creating and testing solutions that social workers can utilize in various settings. This study uses Connecting People as an example to demonstrate the many approaches needed to create and assess social interventions. A quasi-experimental study was used to test the intervention model, which was built from an ethnography of social work practice. Focus groups, semi-structured interviews, and a subsequent quasi-experimental study were all utilized to assess how it was implemented in one particular practice environment. A randomized controlled experiment is now being conducted to assess the model's efficacy in a different nation. To be able to respond quickly to the demands of intervention development and evaluation in social work practice research, practice researchers need to become proficient in a variety of methodologies.

KEYWORDS:

Intervention, Methodological Pluralism, Quasi-Experimental Study, Social Work, Social Work Intervention.

INTRODUCTION

Research on social intervention is the topic of this essay. Any interference that might change a procedure or circumstance is the broad definition of an intervention. A variety of psychotherapies, treatments, and programmes are included in social work interventions because they are consciously implemented change strategies that aim to thwart or eliminate risk factors, activate and/or mobilise protective factors, reduce or eradicate harm, or introduce betterment beyond harm eradication. Interventions can be easy or difficult. However, there may be a number of factors that enhance the effectiveness of straightforward approaches. Social intervention research is obviously multidisciplinary in character, despite being a crucial component of social work as a profession and as a field of study. A wide range of behavioural, psychological, and health treatments as well as knowledge from fields as diverse as psychology, education, medicine, public health, social work, and other caring sciences are all incorporated into the present knowledge base of social intervention research. Research on social interventions is essential to social work practise because professional choices should be supported by data on the potential advantages and disadvantages of alternative interventions. The effects of an intervention under study are the main focus of social intervention research. Understanding changes in a target population's health and wellbeing is of utmost importance. Future service supply decisions should then ideally be made using the outcomes of subsequent analyses.

Achieving change in people, groups, or entire communities is the aim of social intervention research, which necessitates the use of the most effective research methodologies [1], [2].

DISCUSSION

What are interventions in social work?

Social workers engage in both long-term and short-term interventions to help those in need of resources, support, and services. These interventions may entail securing housing, healthcare, health insurance and other social safety net benefits, child welfare services, family therapy, psychotherapy, academic support, and other human services that can assist people or communities in enhancing their education, health, and well-being. For instance, in child welfare cases, social workers may decide to remove a child from a household where violent family members or other carers reside. They then work to help the family and the kids by offering assistance or more resources. Sometimes social workers will change their attention to the bigger factors affecting communities and families. By addressing issues with social justice, education, public safety, and prejudice, they offer suggestions for defending human rights.

Mezzo, micro, and macro social work

Interventions in social work are not just one-on-one, direct acts. Many entail offering resources to a disadvantaged neighbourhood. A big percentage of what social workers do involves moving between the individual and larger circles of influence. Three categories are used to categorise these many social work levels: macro (culture, law, government, and historical impacts), mezzo (community, neighbourhood, work, and school), and micro (individual clients and families).

The most well-known type of social work is at the micro level. The individual or small family is the main focus of the social workers in this place. They might apply a crisis intervention paradigm to deal with domestic abuse or trauma, spot individuals experiencing a mental health crisis, or suggest treatment for someone abusing drugs. On a smaller scale, clients receive one-on-one treatment and intervention that focuses on finding those resources to locate them a drug and alcohol rehab facility, a mental health counsellor in a hospital, or temporary housing and food support.

The focus is widened at the mezzo-level of social work. It enables the social worker to look at bigger groups of individuals who might require more resources. At this level, we examine localities and neighbourhoods, employment settings, and educational systems. It can entail locating funds for regional initiatives, establishing clinics for at-risk youth, and collaborating with neighbourhood activists on issues like homelessness or gun violence.

The macro-level studies institutional problems from the broadest angle. Social workers in this country might strive to alter healthcare regulations or represent veterans or persons with disabilities. Problem-solving at the state and federal levels through lobbying and policy reform is a part of macro social work. These three levels are linked and have both good and negative effects on one another. The community has an effect on an individual's health, and the opposite is also true. All three are covered in social work education, along with their interactions.

Illustrations of small, medium, and large interventions

To help a client understand how their thoughts and feelings affect their behavior, social workers may use cognitive behavioural therapy and mindfulness. They may also reframe the conversation

using narrative therapy to help the client distinguish between their actions and their sense of self and self-esteem.

In a school system, social workers may assist LGBTQ students in forming support and empowerment groups. Or, to give kids academic and professional options, they can set up career academies in a high school with inadequate resources. They might also work in case management and outreach for a shelter or group home, assist new immigrants in assimilating into the community, or engage in group work in the neighbourhood to support persons struggling with alcohol use and addiction or sorrow and loss.

On a larger scale, social work may be practiced in nonprofits that support veterans' programmes, reproductive rights, the release of wrongfully convicted inmates, or steps to prevent the misuse of firearms. This level of labor is concentrated on large-scale research, reform, and improvement—sometimes at the national level while advocating with elected authorities to address problems with healthcare, homelessness, poverty, and disaster assistance.

Jobs in social work that are micro, mesa, and macro

One-on-one care is provided through micro-level employment such as those of a marriage and family therapist, hospice care worker, child welfare worker, elder care worker, veteran counsellor, drug misuse counsellor, or victims advocate. Jobs at the mezzo-level go from working with individuals to working with groups, and they may involve working as a caseworker at the VA, in homeless shelters, or with foster children. Mezzo-level social workers may work as local health safety educators, support group counsellors, community group leaders, or providers of housing or employment aid.

Macro-level employment opportunities may include administrative or research positions with institutions like the Congressional Research Institute for Social Work and Policy (CRISP), the Association for Community Organization and Social Action (ACOSA), or the National Association of Social Workers (NASW). Programme developers, programme evaluators, social scientists, policy analysts, lobbyists, and legislative assistants are just a few possible careers.

Do I require a social work master's degree?

A Bachelor of Social Work (BSW) may be required for entry-level social work positions. However, you'll require a Master of Social Work (MSW) and licencing if you intend to work in sophisticated jobs at any level, whether one-on-one in counselling as a clinical social worker or as a policymaker in a government position. Obtaining an MSW entails completing extensive amounts of fieldwork and on-the-job training in addition to successfully completing the coursework. Years of experience are very important while applying for a master's degree in social work as well as for any position you might apply for down the line.

What is a master's in social work?

A master's degree in social work is intended to equip graduates for employment at all levels of care as well as for state licencing and certification requirements. US law mandates that the Council on Social Work Education (CSWE) accredit all MSW programmes.

How much time is required to complete this degree?

A social work degree typically requires two years of full-time study. To give students the flexibility they may need if they are working and attending school at the same time, many MSW programmes are offered in full-time or part-time formats, in-person or online.

A bachelor's degree in social work that has been accredited can transfer its credits towards a master's degree at some institutions, saving you time and money. Other choices include an expedited programme, which enables students to finish their degree in four successive semesters. Both programmes contain the same amounts of coursework and study as well as fieldwork placement.

Requirements/prerequisites for admission

You might anticipate a certain amount of standard requirements for admission to an MSW programme in addition to the anticipated application price. You must submit college transcripts with a 3.0 GPA, a personal essay demonstrating your knowledge of the field's ethics and ideals, a CV, and letters of recommendation highlighting your commitment to social work from instructors, mentors, or supervisors. Some programmes could ask for GRE exam results, however this usually happens when an applicant's undergraduate GPA is below 3.0.

Curriculum

Program-specific curricula will be offered, however many of the courses are fundamental to social work. The history of social work, various social work theories, such as systems theory, psychosocial development theory, and learning theory, as well as the micro, meso, and macro levels of social work, will all be covered in class. Individual, family, and group work, ethics and the law, the history of race and gender in social work, cultural competency, social welfare, and social justice will all be highlighted in the course material.

Specialization

When you begin to specialize, your coursework will start to focus on your career objectives. Where would you like to practice? Do you want to work in individual therapy? Or do you envision yourself contributing to policy-making?

To find out how you can specialise in areas like clinical work, management and policy, integrated health, community, policy, and political social action, or families, youth, and transition to adulthood, research the offerings of each MSW programme you are interested in.

A Few Summits about the Process of Intervention

Although the process's different phases and cyclical nature are underlined, this does not mean that one or more of the phases cannot move forward at the same time.

1. The various stages' actions or steps are not rigid enough to be divided into watertight units.
2. A forward movement through phases is implied by a cyclical process. However, it also gives you the option to freely go back to a prior stage. The various stages' actions do not have to be carried out in order.
3. The social worker must be proficient in using the problem solving method as well as other factors in order to apply it effectively. Additionally, the social worker must be able to carry out the process while collaborating and working closely with the client.

4. The client's participation in the problem-solving process is consequently a standout aspect of it. It indicates that before advancing to the next phase or a prior phase, the worker and the customer must agree on whether or not the goal specified within a certain phase has been reached.
5. The dynamics of the individual, the behavior/problem, and the surroundings are always taken into account when implementing the intervention process.
6. The intervention process can be used in case work, group work, and community work; however, depending on the unique social work style employed, there may be a difference in the intervention process's point of focus.
7. The terms used to describe the stages of the intervention process vary between authors. Whatever the nomenclature, the following components are always present: communication with the client, mutual contracting, action to carry out the contract, evaluation of the process, and termination.
8. The idea that evaluation occurs during each phase of the process even though it is designated as a separate phase is crucial. Therefore, evaluation is likewise a constant process. (In some circumstances, each phase might be seen as a continuous activity; contracting, for instance, can happen at any time. As a result, there is a tendency to follow a process within a process.

Planning, Exploration, and Assessment

This stage entails getting in touch with the client and agreeing upon something jointly.

Developing a rapport

To engage and maintain the client during the intervention, effective communication is essential. The interaction between people, which presumes trustworthiness and involves an acceptance and recognition of the other as a distinctive individual, is what is meant by rapport (Terminology Committee for Social Work 1995:52). The client must believe the employee is sincere and kind in order for this to occur. The social worker must consider cultural aspects that are reflected through the worker's values in order to build rapport. Therefore, the worker's ability to be real and empathic is crucial throughout this stage [3].

Investigating the client's circumstance

Conversations on the client's problem and developing a rapport happen simultaneously. The term "empathic responding" by a social worker refers not only to the practitioner's comprehension but also to the client's release of sentiments and emotions. In this sense, it is important to investigate how the client's emotions interact with the other systems (such as the interpersonal and environmental systems) at play. Exploring the possibilities of both the client and the involved systems is crucial so that these might potentially be leveraged as resources [4].

Creating a multidimensional evaluation

Beginning with the initial client contact, the assessment process is ongoing. Analyzing the variables that affect or determine how a person, family, group, or community functions socially. Because it results in the formulation of a problem, need, or hypothesis, assessment is also a product. Because the social worker's assessment for these purposes is conducted from the perspective of ecological systems theory, a special guideline is required to ensure that all factors

are taken into account. An exploration matrix provided by Cournoyer is modified for these reasons in order to serve as an assessment guideline.

This assessment guideline can be utilised as both a method and a product for evaluation purposes. As a result, the social worker is able to evaluate using a variety of criteria and a particular set of rules. A certain temporal dimension can be used to evaluate all factors that are significant in terms of how the individual behaves in their surroundings. (The crucial elements were already covered in a chapter on the theoretical and practical paradigm in social work. Additionally, it closely relates to this.) The conceptual framework's numbering system is a tool for analysing the many components because all elements are connected to one another and consequently influence one another. However, it is crucial to understand that the various elements can only be distinguished from one another in order to facilitate a structured mental process.

If the client is not involved, the assessment guideline is of little use. The evaluation guideline can be supplemented with a variety of creative tools such as the eco map and genogram, which are visual representations of the client's condition. The client and social worker are prepared to set goals for the problem once they have come to an understanding about the nature of the client's issue. It is assumed that the client will be motivated to continue with the process' action phase 94. Unfortunately, customers aren't always driven to improve their situation [5], [6].

Energizing the customer

It's critical to understand that clients aren't always aware of problems or motivated to address them. Additionally, a large number of clients participate in interventions against their will (such as those who are required to do so by law). This presents a challenge to the social worker to break down such clients' resistance so that they can take ownership and responsibility for the issue.

Referrals and pairing of clients with systems and resources that are relevant. Occasionally, the resources required for intervention are insufficient. In these cases, it is vital to mobilise the resources in order to match the customer with the proper resources. However, it is crucial that the client be prepared to receive a resource referral. Which resource and network best meets the client's demands must be decided in conjunction with the client? However, the client's right to self-determination must be respected, and it's important to avoid instilling erroneous expectations in the client about the capabilities of a resource.

Establishing objectives and creating a contract

Goals can be established once the issues and requirements of the systems have been agreed upon. The agreement (contracting) over elements such as what must be accomplished, when it must be accomplished, and how it is to be accomplished leads to the objective formulation. Among other things, this includes defining roles and making functional arrangements. These actions are always a part of a collaborative process.

Goal Attainment and Implementation

This stage is regarded as the "heart" of the problem-solving process' action phase. In this phase, we try to accomplish our priorities-based goals. It entails carrying out particular activities and tactics. It is crucial to keep in mind that the intervention is a collaborative effort between the

social worker and the client and that it is the outcome of an evaluation, goal-setting, and contracting process.

Raising self-confidence

During the intervention's execution, it's crucial to increase the client's self-efficacy. Establishing a belief and expectation that the tasks and change resulting from the goals that have been set may be accomplished and achieved is necessary for improving the client's self-efficacy. This is accomplished by emphasising the client's potential and the suitable systems, by releasing this potential, and by employing it.

Keeping track of the intervention

Regularly tracking the progress is crucial for achieving goals. This is accomplished through assessing the intervention's efficacy and guiding the client's efforts to reach the objectives. The entire intervention procedure can be harmed by slow progress. Because of this, it's important to continually encourage the client and build their self-confidence. For these reasons, a variety of measurement techniques can be used, such as intervention research, which aims to provide systematic methodologies for the design, testing, and assessment of interventions.

Obstacles to achieving goals

It is not always possible to make progress during the intervention procedure without obstacles. When changes are attempted, clients frequently feel uncertain. Stress and stress responses are caused by uncertainty. For this reason which should go without saying the social worker must be aware of potential behaviours of the client during intervention. These expressions, which become barriers to attaining the goals, can take on a number of shapes, from a lack of cooperation on the part of individuals to resistance on the part of community systems [7].

Reactions to the relationship between the client and the worker

Goal achievement may also be hampered by emotional reactions in the connection between the social worker and the client. Emotional reactions might be shown by the client, the employee, or both.

The client, for instance, can have inflated expectations of their interaction with the worker or might experience disappointment and rejection as a result of that interaction. While the relationship may be making the employee bored, or the employee may simply not like the client system. Goal attainment during intervention is hampered by more than just unpleasant emotions. Being overly romantic in the relationship between the client and the employee might also be a barrier.

Raising the client's awareness of themselves

One of the first steps towards self-realization is self-awareness. By aiding clients in the process of self-discovery, the social worker must facilitate the client's journey towards self-realization. The employee can accomplish this by empathically responding, which allows clients to express their deeper emotions. Confrontation is another option in this situation, but it needs to be utilised appropriately in order to elicit the desired response.

The social worker's self-promotion

The social worker must apply personal strengths to the intervention process in order to achieve the objectives that have been defined. The level of success attained through the intervention procedure is also affected by the personality of the worker. A lot depends on the employee's spontaneity and how much honesty is displayed. The social worker's assertiveness is crucial since she or he interacts with many different systems.

The demand for training institutes to provide opportunities for social work students to develop professional assertive behaviour is growing in South Africa [8].

Evaluation and Termination

If the intervention has a time restriction or it is obvious that the objectives have been achieved, it is simple to call it a day. The social worker finds it more challenging in some situations to stop intervening since it can be challenging to know when the intervention has reached saturation point. (The reader is directed to the debate on ideal social functioning in a prior chapter in this respect.)

Feelings that result from being terminated

It is normal for clients and social workers to experience subjective emotions. Because of this, these particular emotions must be addressed when the intervention procedure is through. Loss, relief, or future uncertainty are all typical feelings. Reactions to these emotions can negate earlier gains made through intervention.

Preparing for continued existence after ceasing

When termination happens, it is crucial that sustainability strategies go into effect. Just as crucial as the intervention method it is continued growth following termination.

Assessing the outcomes

Accountability for outcomes and goal achievement is only feasible if an impartial assessment is made. Therefore, measurement is crucial in order to assess the impact, efficacy, and efficiency of the intervention. The demand for social workers to demonstrate both the quantity (amount) and quality (how effective) of the intervention is increasing as the allocation of financial resources is increasingly based on empirical findings.

It should be obvious that the social worker bears a lot of responsibility during the intervention procedure. Apart from the previously mentioned role orientation by the worker, a certain value orientation is also necessary: the social worker's belief must be vested in the person and not in the intervention process. This can only be accomplished if the social worker understands the dynamics of the process and if it is regarded as the worker and the client's process, rather than the social worker's process. Therefore, it is important to never underestimate the power of the individual, the group, or the community [9], [10].

In the fight to enhance public health, behavioural and social science research has made significant strides. It also holds out hope for the future creation of novel therapies that will be even more effective and useful. The committee concludes that social and behavioural interventions can enhance health outcomes across a variety of developmental stages and levels of analysis (e.g., individual, interpersonal, and community levels), as summarized below. The

promotion of healthy people and settings may also be efficiently and successfully accomplished by coordinating intervention activities at these many levels.

As we get a better grasp of the social, economic, and intrapersonal factors that affect the mother's health status throughout her life, not just in the years leading up to conception and delivery, the committee discovered convincing evidence that expecting moms can give birth to children who are healthier. With comprehensive, high-quality services that meet the fundamental needs of kids and families, newborns' physical, cognitive, and emotional health can be enhanced. The same strategies help kids arrive at school prepared to learn. As scholars and public health officials pay more attention to the social and environmental environments in which kids function, adolescents can also lead better lives. These interventions have significant health benefits in the long run because they help prevent unhealthy habits and developmental problems.

CONCLUSION

According to the data, both adults and adolescents can gain from coordinated health promotion initiatives that focus on the various sources of health influences (such as the family, educational system, and workplace). However, compelling data show that opportunities for behavioural and social interventions to improve health do not end with adulthood; older adults can age more successfully as institutions and policies address their social, cognitive, and psychological needs in addition to their physical health needs. Evidence that clarifies the mechanisms through which behavioral and social interventions may mediate physiological processes and disease states is emerging, even if further research is required. This data suggests that behavioral and social interventions can affect physiological functioning directly, rather than just correlating with better health outcomes as a result of changes in health behavior or knowledge. The creation of more effective and efficient interventions will benefit from further research on this topic. Special attention must be paid to gender as well as the requirements of people from various socioeconomic, racial, and ethnic backgrounds as treatments are developed. These characteristics significantly influence the situations in which people have access to resources that promote health.

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CHAPTER 5

TECHNIQUES OF INTERVENTION IN SOCIAL WORK

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ABSTRACT:

The general results of social work interventions are analysed in this article as published in journal review papers since 1990. Findings: There is currently a substantial amount of research demonstrating the efficacy of numerous social work interventions with a variety of social problems and demographics. It is possible to infer that roughly two thirds of clients assisted by social workers gain intelligible advantages. Even after adjusting for publication bias and investigator prejudice, these favourable results persist. The evaluations we looked at in this article also reveal that theoretical orientation does not account for distinct outcomes; nevertheless, when comparing alternative interventions and defining the target problem or condition, differential intervention outcomes have been discovered. Utilisation Studies and comprehensive reviews that contrast reliable different therapeutic alternatives under much specified situations are now needed. To address concerns like what intervention, under what conditions, for what problem, in what population, has what effect and at what cost, research should now concentrate on specifying differential effectiveness using comparative effectiveness methodologies. To the extent that these systematic reviews are made available, evidence-based practise will be improved and enhanced. Since few studies have used designs or measures that examine cost-effectiveness or cost-benefit questions, the findings are also sufficiently encouraging to recommend that promising social work interventions with specific social problems and specific populations be more thoroughly studied.

KEYWORDS:

Intervention, Social Work, Social Work Intervention, Social Problem, Technique.

INTRODUCTION

A career in social work is committed to addressing numerous social issues and challenges in order to improve the wellbeing of people and communities. The core of social work practise is the use of efficient intervention procedures, which allow practitioners to offer assistance, direction, and empowerment to persons in need. These methods are varied and adaptive, illuminating social work's dynamic nature and dedication to advancing social justice and constructive change. Social workers utilize a variety of strategies and approaches to assess, plan, and carry out interventions with people, families, groups, and communities. These techniques are referred to as intervention techniques in social work. These methods are based on social work beliefs and principles, which emphasise the value of cultural competence, empathy, and respect for others [1], [2].

The following are some essential social work intervention strategies:

Assessment: To understand the needs, strengths, and challenges of individuals and communities, social workers conduct thorough assessments. This entails compiling data on the backgrounds, circumstances, and objectives of the clients.

Counselling and psychotherapy: Social workers offer therapeutic assistance to people and families dealing with psychological and emotional problems. To address mental health issues, a variety of approaches are used, including cognitive-behavioral therapy, family therapy, and trauma-informed care. Social workers help clients navigate the complex systems of healthcare, housing, and education through case management. They plan services, speak up for clients, and make sure they have access to necessary supplies.

Intervention in times of crisis: Social workers address urgent situations such as domestic violence, substance misuse, or suicide thoughts. They help clients get stabilized and put them in touch with the right services for continued care.

Social workers fight for social justice and the rights of underprivileged groups. They strive to alter laws and procedures that uphold prejudice and inequity.

Group Work: Social workers lead therapeutic and support groups to help members develop their skills, as well as their own selves.

Social workers collaborate with communities to identify and resolve structural problems through community organising. They support community mobilisation for group action and societal change.

Societal workers create and deliver educational initiatives to combat societal problems like substance misuse, child abuse, and violence. They also raise awareness of the resources that are accessible.

Crisis Hotlines and Helplines: Social workers frequently man crisis hotlines, offering urgent assistance and directing people in need to appropriate resources.

Social workers work with families to resolve problems that could result in the removal of children, with the goal of reunifying families when it is safe to do so.

Social workers emphasise clients' strengths and resilience in order to empower people to make positive changes in their life. This is known as empowerment and strengths-based approaches.

Cultural sensitivity: Social workers understand the value of cultural variety and adapt their interventions to clients' particular cultural backgrounds and needs [3], [4].

DISCUSSION

The Best Social Work Intervention Techniques

1. What separates a model from a theory?
2. How to pick the appropriate technique and intervention
3. What does a social work intervention strategy entail?
4. How do social workers approach clients when intervening?
5. An illustration of a social work intervention

6. What are the three levels of intervention in social work?
7. What aspects of social work intervention are there?
8. When ought a social worker to get involved?
9. How can a social worker encourage fruitful results?
10. Techniques for school social work intervention

What distinctions exist between theories and models?

Social workers can describe, explain, and anticipate using theories. For instance, Bowlby (1969, 1973, and 1980) initially popularized the attachment theory, which aids in comprehending what is happening, why the situation developed, and what can happen next.

Regarding theory:

1. Recognizing people
2. Identifying circumstances
3. Making a difference and taking responsibility for your efforts.

Models assist us in strategizing how to intervene and affect change. They don't explain why something is happening or how it started (a theory does).

Theoretical frameworks and modelling frameworks are interconnected. Models direct what we might do based on this information, whereas theories aid in our understanding.

How do you pick the most appropriate technique and intervention?

Models, theories, techniques, methodologies, and interventions in challenging settings are all part of social work. Additionally, there is a need to create an evidence-based framework for social workers' judgements.

There are various models used to define social work practise, according to the literature. Parker (2013), however, provides a condensed viewpoint composed of three components: assessment, intervention, and review.

The stages of the model merge and overlap, and their implementation calls for adaptability, analysis, and critical thought.

What does an evaluation in social work entail?

1. After receiving a referral, social workers conduct an assessment to better understand the circumstances that are either directly or indirectly affecting the service user.
2. It can be complicated, frequently including numerous contributing aspects, and occasionally look more like art than science.
3. The majority of agencies have their own internal procedures for gathering data that will be used in the assessment. However, it must incorporate the crucial components listed in the pertinent regulation.

Typically, evaluations are viewpoints created at a specific time and location and consist of the following components:

Working with the person who needs support to explain the need for an assessment and come to an agreement on how the social worker will do it is part of preparation, planning, and

engagement. Social professionals are able to better grasp the situation by gathering information and painting a picture. Interpreting the data and putting "thoughts and hunches" to the test are all parts of preliminary analysis. After testing, a more thorough study and collaborative decision-making are needed to create an interpretation. This can provide the client or referrer a different perspective on the issue.

Create an action plan with others.

It is crucial to collaborate and partner with all interested parties throughout the assessment process, using multi-agency cooperation to share the justifications for the evaluation, how it will be utilised, and the rights of those engaged. According to Parker (2013) on page 315, "a good assessment allows the social worker to plan openly with service users what comes next." The strategy serves as the foundation for choosing or assembling the intervention and determining how goals and objectives will be achieved. In addition to the results that the service user hopes to attain, a thorough assessment also seeks to capture their perspectives.

What does a social work intervention strategy entail?

Social workers employ intervention tactics as a tool to assist those in need. They incorporate a proactive strategy that empowers the client to take charge of their own circumstances and come up with fixes.

Counselling, crisis intervention, community organization, case management, advocacy, and active listening are a few examples of intervention tactics.

Some hypotheses regarding the intervention techniques used in social work

1. Knowing when and how to perform something is more crucial in social work than having a clear philosophical understanding of whether it is a skill, strategy, mode, grouping, or technique.
2. The methods employed will depend on the strategy and viewpoint utilised to perform the intervention; for instance, specific methods are typical of behaviour modification and client-centered strategies.
3. The use of certain strategies is also influenced by the particular phases of the intervention process.
4. The nature of the techniques to be utilised depends on the objectives and type of intervention that results.
5. Intervention strategies are always used in line with the person, his or her behaviour, and the situation-environment in which they are being used.
6. The primary element of social work techniques is the use of communication as the medium for implementing all intervention techniques.
7. The intervention strategies are adaptable to each social work method's unique characteristics and are applicable to all of them.

The majority of techniques are combined and supported by one another.

1. A technique might also be a component of another technique as a whole.
2. In the course of discussion, certain people automatically employ certain strategies. To accomplish some objectives, intervention strategies must, however, be utilised consciously in social work.

3. Therefore, in order to apply the intervention strategies effectively, the social worker needs to possess specialized knowledge and abilities.
4. It is essential to be able to distinguish between the nature, purpose, and application of an appropriate technique in order to integrate the use of intervention strategies into the social worker's personality (to instinctively know when and how to do what).

Differentiating proper intervention methods in social work

The various viewpoints represented by the many authors were already mentioned in the chapter's introduction. The aforementioned hypotheses and the following list of appropriate intervention techniques have been compiled from the works of the following authors in an effort to take into account their most recent viewpoints [5], [6].

Acknowledgement: Clearly stating to the client that when his or her ego strength grows, his or her social skills will likely increase. When a worker actively listens, they set aside all of their own ideas, emotions, and observations in order to give the client their whole attention. A professional judgement on the course of action that seems preferable for the client system in light of the knowledge and facts at hand is provided in the form of advice. Association is the process of connecting something freely or purposefully with the client in order to release their emotions and thoughts and prepare them for conversation, such as through the use of a brainstorming exercise, an object, or a feeling.

Attending: The worker shows the client that he or she is being listened to both orally and nonverbally by his or her gaze, posture, and body gestures.

Negotiating with competing parties or organisations to reach compromises and fair agreements is known as bargaining. The challenge is to extend an invitation to clients that will help them become more self-aware and, as a result, modify their attitudes, feelings, and behaviours for the better. Clarification is the process of assisting clients in realising that their sentiments and desires are not having the desired impact by highlighting the facts pertaining to the issues so that clients can more fully comprehend themselves within the problematic scenario.

Confrontation: This technique is used in conjunction with clarification to make clients aware of facts, ideas, feelings, or experiences that are contradictory to their own perspectives, attitudes, and behaviours.

Consultation: When others request it, the employee shares his or her specialist knowledge. Directly promoting a particular behaviour, such as persuading parents to behave in a certain way towards their kids, is known as direct influencing.

Education is the design and use of various formal or informal learning opportunities, as well as teaching people appropriate behaviour in a range of contexts. To think with the client rather than about him or her and how this understanding is communicated to the client requires empathy.

Encouragement: A worker's attitude, strategy, and behaviour that aims to meaningfully support the client system in some way.

Environmental manipulation: Creating, mobilizing, and growing resources in order to alter the environment for the benefit of the customer.

Euphemism: When communicating with a client, it is used to soften and eliminate the usage of offensive words. For instance, using the phrase "things that trouble you" as opposed to "problems" is an appropriate euphemism.

Experimenting (practicing): By using a new behaviour repeatedly, it can be learned.

Explanation: To allay the client's discomfort brought on by uncertainty and worry, information is provided and events are made clear.

Exploration: Together with the client, the objective and subjective facts and feelings are examined in order to understand their dynamics and formulate the problem as a whole.

Extinction is the act of not encouraging bad behaviour, such as by ignoring it, in order to allow it to progressively decline and eventually vanish. Facilitating is the process of creating, mobilizing, coordinating, or managing resources.

Focusing: to pay close attention on a single element of a problematic issue.

Funding entails raising money, securing state and other types of subsidies, securing sponsorships, and putting control measures in place.

Generalization: relieving the client's distress by informing them that most individuals will react similarly to similar situations.

Giving instructions: Managing the client's emotions by verbally directing their thoughts in a way that has a positive impact on how the client system thinks.

Influencing the make-up, operation, and decision-making procedures of groups (such as committees).

Immediacy: Discuss with the client what is going on in the worker-client interaction at that particular time [7], [8].

Influencing: This term refers to specific actions that are intended to support a particular behaviour or set of practises, such as petitions or protest marches.

Development of insight: The process by which a client is helped to put issues and circumstances into perspective by demonstrating both an intellectual and emotional awareness of them.

Interpretation: The process by which clients are led to understand what they find objectionable or the relationship between the components of their problem situations that cannot otherwise be explained through normal mental processes.

Linkage: All of the social worker's communicative efforts targeted at fostering beneficial collaboration and reciprocal needs-satisfaction between multiple systems. Lobbying is an effort to persuade legislators, policymakers, and the general public to support causes that have an impact on certain groups and areas.

The goal of mediation is to settle disputes amicably, such as the custody of children following a divorce and the distribution of personal property. Minimal encouragers are brief but effective verbal affirmations given to customers, such as "hmm", "and?" or nodding the head or making a motion. Modelling is the process of changing a client's behaviour by having them watch and mimic the actions of others.

Motivating factor: To get the client interested in and active in the intervention process. When a customer acts in a way that is inappropriate for the surroundings, it is considered negative reinforcement.

The goal of negotiation is to help parties that are at odds with one another gain insight by influencing their thoughts, feelings, actions, and conclusions. Focusing on, recognising, and interpreting the client's attitudes, feelings, behaviours, reactions, and environment is known as observation.

Opinion: In order to help the client become more self-aware, the worker expresses his or her subjective and/or objective viewpoint in the form of feedback.

Rephrasing: The employee summarises what the client just said in his or her own terms.

Perception control involves determining whether what the client has said has been accurately perceived and whether the content has the same meaning as the client intended.

Personalizing: By making it relevant to their own circumstances, clients are more likely to assume ownership and responsibility for their issues.

Probing is the use of inquiries, declarations, and interjections to elicit more specific definitions of the client's experiences, actions, and emotions.

Making a tangible intervention: This is a concrete act like providing food, lodging, grants, facilities, etc. to lessen immediate environmental pressure.

Punishment is used to curtail and eradicate negative behaviour, such as verbal criticism, a condescending attitude, and denial of privileges.

Questioning: Using open-ended, closed-ended, focused, probing, direct, and indirect inquiries, you can promote dialogue about facts and emotions.

Reassurance: It aims to reduce clients' fear, worry, and unease while boosting their confidence by assuring them that their thoughts, feelings, and behaviours are understood and that there are answers to their difficulties.

Giving clients feedback on their emotions and attitudes by carefully repeating or rephrasing their statements and interpreting their sentiments and actions is known as reflection.

Repetition is used by the social worker or client to emphasise the emotional effect of words, gestures, chores, and actions. Role-playing is the simulation of reality to gain knowledge, acquire skills, manage emotions, and/or practise, interpret, and alter behavioral patterns.

Screening: To ascertain whether additional client intervention is warranted, including whether the client can recover on their own, whether recovery is impossible, and whether the level of resistance is too high.

Choice: To assist a customer who is dealing with multiple issues in order to isolate and address each issue separately. Quiet is a particular style of communication used in the context of a worker-client interaction in which the worker chooses whether to keep or break the quiet based on the needs of the client.

Social intervention: to step in even without the client's cooperation (e.g., by law) to defend the client from himself or others.

Suggestion is less direct than counsel; it is discretionary, ambiguous, and tentative and suggests a range of options or different courses of action.

Summary: the deliberate condensing of important information so that the client, for instance, can sense progress.

Support: Providing a client with assistance, such as encouragement, generalization, and acceptance, to ease tension and boost confidence.

Survey: The actions taken and outcomes obtained in a particular practise circumstance are assessed.

Ventilation (catharsis): The process of establishing an environment that encourages the release or lessening of tension brought on by repressed, painful experiences.

Verbalising (storytelling): To provide an environment in which clients can share their experiences in order to gain an understanding of them [9], [10].

CONCLUSION

Social workers intervene on behalf of people, families, and groups to help them address their needs and problems. These interventions' main goal is to help clients deal with their challenges and enhance their well-being. Social workers must exercise creativity when considering interventions that might benefit the people they work with individuals, couples, families, and groups. However, as the situation continues to change and new information becomes available, social work involvement typically requires some minor revisions to plans.

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CHAPTER 6

ROLES OF INTERVENTION IN SOCIAL WORK

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ABSTRACT:

The approaches for reaching policy objectives in social work are frequently subject to some level of local and case-by-case autonomy. This autonomy allows for the negotiation of intervention design between several players, each of whom is supported by a different logic, set of interests, and body of knowledge. The rationale behind social work intervention design is examined in this dissertation. The study concentrated on the reasoning processes used by interested actors when they consider which design to choose in particular situations, including how various types of knowledge and local organisational conditions influence the choice of design. The goal was to create a thorough understanding of social work intervention design that is not constrained by the influence of a single actor, knowledge form, decision-making model, or particular organisational condition. The study discovered that the most important elements influencing the design and personalization of interventions are local accessibility and variety of intervention forms. The investigation also discovered that the local selection of intervention forms was produced arbitrarily and was under management control rather than being based on expert analysis. Social workers should consider clients' objectives as credible and sustainable, as well as if they are highly motivated or have previously succeeded with the desired method of intervention. Financial restrictions, laypeople's community interest, and research findings are a few additional significant characteristics that occur, albeit to a lower extent or in a smaller percentage of the towns under study. There appears to be a decoupling between management and street level when it comes to the application of knowledge based on research. The most important considerations in treatment decisions, according to social work managers, are research-based knowledge, evidence-based practise, professional experiential knowledge, procurement, and law.

KEYWORDS:

Discretion, Decision Making, Problem Solving, Social Work, Social Work Intervention.

INTRODUCTION

Making interventions specifically for each situation is a crucial component of social work intervention design. This focuses on a key aspect of professional decision-making: choosing the best course of action and avoiding the less desirable ones. By looking for "alternative future actions, they predict consequences, they compare consequences with preferences and they designate one alternative as the one decided," the decision-maker attempts to foresee future outcomes. It is typical for professionals to be tasked with determining the best course of action when the options are complex and the results are hard to foresee. This aspect of professional decision-making is linked to the idea of issue-solving: when a problem arises, professionals are

tasked with outlining the course of action that might resolve it. According to this viewpoint, addressing difficulties happens any time "there is a gap between where you are and where you want to be, and you don't know how to find a way to cross that gap". With its underlying goal of bridging the gap between clients' present and desired circumstances, this approach is a basic aspect of social work (Fisher & Marsh, 2008). The performative competence of professionals has been defined as their capacity to bridge the gap and resolve or lessen the client's concerns [1], [2].

Professionals with performative competence have specialised knowledge and abilities for resolving "how-to problems" such as how to make a drug addict sober, a sick person well, or a poor and dependent family self-sufficient. This is the capacity to link knowledge of the how and the why knowing both how to bring about good change and why the path selected is the right one. Desired results are frequently defined by law and public policy in the public sector. But over the past few years, it has become more and more typical that how these aims are achieved is up to local and situational discretion. The techniques for accomplishing policy goals are frequently open to relatively wide discretion, which is a key feature of social work policy implementation.

This creates a situation "where there is power to make choices between courses of action or where, even though the end is specified, a choice exists as to how that end should be achieved." This option is expressed through tailored intervention designs, which outline how each client should accomplish their objectives. The rationale behind social work intervention design is examined in this dissertation. The purpose of the study was to investigate the justification, knowledge base, and organisational circumstances that led to the selection of a particular intervention design. Using the empirical instance of Swedish Individual and Family Services (IFS), the context is the public sector, which is distinguished by broad discretion over how to attain policy goals. I go into further detail on social work policy implementation and local-level intervention design in the following section [3], [4].

DISCUSSION

The Impact Social Work Has

It has long been challenging to define and articulate social work's distinctive contribution and competence in a world where competing professions exist. The reasons for this can range from a reluctance to stake out its own claim to professional territory to the authority that frequently comes with that claim and comes from specialized information that is unavailable to the general public. Part of the worry has been that claiming its professional authority could further weaken the power of those who need its services.

Over time, skill and knowledge alterations within and between occupations are common. Social workers have the ability to move into areas of skill and knowledge that 'belong' to other professions and occupations since social work's knowledge base is multidisciplinary. This is sometimes a component of determining the need for specialized knowledge, and other times it is a component of travelling (Care Journeys) with the person receiving services. This ability to move into and out of other people's territories is not perceived as flexibility in a society where professionalism is viewed territorially, but rather as social work "being a Jill of all trades but mistress of none". Social work feels challenged by assertions made by nurses, police, and other professions that they can do the same tasks as social workers. This essay begins with the premise that social work adopts a comprehensive perspective of a person's life and circumstances,

whether this occurs through need assessments, direct work with the individual, or when they seek assistance from social care personnel, other organisations, experts, and other workers in related professions.

The following are the main traits of social work:

The ability, in situations that are frequently challenging: to engage quickly with people to establish trust, to persist in efforts to engage even when this has proven difficult and others have given up consciously, to move into situations that most people would avoid because they are complex and high risk. The focus on the whole of the person's life, their social context, and environment. The social worker's ability to manage circumstances where risks are delicately balanced and "you are damned if you do and damned if you don't" situations are present depends on the relationship they have built with the service users concerned.

Our presumption that social work has a generic foundation means that newly qualified professionals "enter the social work world with the core knowledge and skills necessary to begin professional practice across the required range of settings" (Williams, 2004). Early specialisation can result in "indefensible divisions of responsibility" and tunnel vision that prevent social workers from maintaining a holistic perspective on their work, according to Williams (2004). Given the structural distinctions between and within services, such as those between those for adults and children, this is especially crucial. Maintaining a general base is crucial if the holistic approach is social work's distinguishing characteristic. Because current knowledge and abilities must be applied and expanded upon in order for the social worker to perform effectively in a particular situation, specialized areas of practice will emerge. These consist of the relevant organizational, inter-professional, and inter-organizational agreements as well as legal aspects. It is controversial at what point these specialized areas of practice should be developed. At least at post-qualification levels, in the authors' opinion, they are likely to contain the following:

Direct practice of many different kinds and techniques management and development: of practice, including work-based learning for students and staff of service provision and development, including commissioning policy and strategic developments within the organization or the field working within a variety of organisations to support the promotion of policies and practice that support social and personal well-being research and development.

We are not advocating an exclusive emphasis, just that one of these areas will receive the majority of the social worker's attention. No matter if they work in the public, private, nonprofit, or for-profit sectors, everyone will be functioning in a multi-organizational and multi-professional environment. The phrase "social work intervention" typically refers to work done with people in their individual, family, group, and community contexts. Looking forward, we have also used the term to refer to the application of social work knowledge and abilities while utilizing any of the following intervention techniques:

1. To facilitate the provision of services and practises in accordance with the Codes of Practises and with standards of service and practice within a social care organization.
2. To increase service users' prospects for social inclusion and better quality of life.
3. Between organisations, with the goal of fostering alliances that are necessary over the short, medium, or long term to deliver integrated services or to tailor a specific package of support, such as when working with dual diagnoses of mental illness and alcoholism or learning disabilities and sensory impairment.

4. As a member of a multidisciplinary or multiprofessional team to encourage effective integrated working with dementia patients and their careers, stroke or brain injury rehabilitation, or neighborhood and community development.
5. To include social work ideas and skills into organizational growth and management in organisations including enterprises and industry, corporate governance, the media, and the political sphere.

The ability to collaborate successfully across organizational boundaries and within organisations is a prerequisite for successful social work. Whether as an employee or an independent social worker, social work intervention is typically a group effort rather than an individual one. The status of this social work intervention component should be changed from an adjunct to direct work with service users to that of an intervention. The Scottish Framework for Social Work Education places special emphasis on: The importance of interactions with various social services, particularly those offered by partners in the areas of education, housing, health, criminal justice, and income maintenance.

And the capability to:

Create, keep, and evaluate productive working connections both within and outside of agency bounds growth inside a community. A community development approach is required where issues like environmental poverty, high unemployment rates, and subpar housing are harming a community since social work intervention at the individual, family, or group level will not solve the issues. However, social work involvement with individuals and families can help people develop resilience, cope with the unthinkable, or start to build networks of support that could enhance their life.

Early community development initiatives in the UK were crucially carried out by social workers, and the values, abilities, and knowledge advised in neighborhood regeneration initiatives are similar to those of social work. However, social workers' contributions are completely and consciously absent from the documentation on social exclusion in England. According to Smale and Bennet (1989), social services play a significant role in community development in Scotland and have pioneered much of the work that has supported the growth of community social work. Group work is a suitable intervention method when individuals are struggling together and need to or want to discover solutions.

With those who abuse alcohol and other drugs, those who struggle with mental health issues, young careers, children and young people who are accommodated, teenage moms, unaccompanied minor asylum seekers, and offenders, group work is most frequently used. They pool their knowledge and experience to share practical answers, encourage one another, and advance identity, self-worth, and confidence. For instance, disabled young people from black and minority ethnic groups and women who have endured domestic abuse, they are a significant resource in facilitating the empowerment of people using services and in reducing isolation. Many of these groups meet outside of social work departments in the hospital, in youth work, in the community, and in volunteer and community organisations. The employees might or might not have social work training. The general knowledge and abilities needed for starting, maintaining, and dissolving groups, as well as comprehending and utilising group dynamics. Understanding the demands and problems that a certain set of service consumers is facing, as well as how these may affect group dynamics and process, is a specialty talent.

A growing number of groups and organisations led by people who use services have emerged in recent years. They are founded on organizing the experience and knowledge of a certain service user group to serve as a resource for others dealing with comparable problems. The culture of the organisations where the majority of social work is conducted is in direct conflict with the concept that shared personal experience is a valuable and vital resource in effecting change. In this situation, employees are afraid of supervisors learning about their personal struggles because they believe this will negatively impact views of their competence as employees and their possibility for promotion (Turner and Evans 2004). In a similar vein, according to Balloch, McLean, and Fisher (1999), the experience of the 25% of staff members who are responsible for providing care for an adult family member is not considered as a resource for the organisation but is frequently seen as a hindrance to its operation.

Support in assisted living can range from being extensive to being minimal, although traditionally, residential care has been thought of as being provided around-the-clock, every day of the year. It is necessary to build a new concept of residential care that acknowledges the variety of "collective," "group living," or "communal living" arrangements (Residential Forum, 2004). Likewise, as part of community-based support, additional care and Direct Payments can provide extensive help in peoples' homes. A customized programmer paired with additional forms of help is likely to include individual or family casework or therapy in group work and communal living situations. Rarely, rather than being a sporadic occurrence within it, communal living is used as a continual therapeutic experience. The major interventions will probably be carried out by social care employees and management, with assistance from a variety of experts, such as psychologists and psychiatrists. As external or internal supervisors or on a regular or sporadic basis, social workers may be involved.

Summits Regarding Intervention Role Suppositions

1. The intervention duties performed by the social worker are typically influenced by the policy, processes, nature, and field of the intervention.
2. The person's behavior in the situation-environment influences the social work strategy, process, and techniques used, and it also dictates the type of the intervention roles that must be played.
3. Roles are therefore not filled at random during intervention because they are designed to help achieve particular objectives.
4. One role is typically fulfilled alongside another, implying that many other responsibilities are also filled.
5. Because roles are not affected by a system's size, they can be carried out when dealing with an individual, a group, or a community.
6. The social worker's role-fulfillment efforts are directed towards all pertinent social work systems, not only the client system.
7. There is never any discussion of ceding to one position and rejecting others because the fulfilling of duties is intended for the entire social work area.
8. Since there is frequently overlap between the various roles that are filled, it can be challenging to identify between distinct responsibilities in practice.

Social workers need to be empathetic and adaptable in order to perform their jobs well.

1. A social worker's preferences and personality may affect how well that function is filled (for instance, a worker may find the role of counsellor more appealing than the roles of manager or activist).
2. Conflict that develops between the several jobs that an employee does might be counterproductive.

The social worker's role fulfilment in his or her role network (the sum of all the roles) during intervention is consequently determined by the social worker's role perception (vision), view of the role (interpretation), and commitment to the role. It should be obvious that knowledge, skills, and a value orientation are required to carry out intervention responsibilities.

Identification of Suitable Intervention Roles in Social Work

The social worker can play a variety of intervention roles, some of which are more direct than others (such as the role of an agitator) or more non-direct (such as the position of a therapist). However, pre-grouping the roles would mean that the individual's behaviour in the situation-environment would not be taken into account. Based on the roles often carried out by South African social workers, the following roles have been differentiated. There is no set order in which they are listed.

Counsellor: to lead the client towards insight through interviews in order to change behaviour, empower them, and help them develop the skills they need to deal with challenging situations.

Broker: Assisting clients and potential clients in locating and identifying community resources that are accessible as well as bringing together various community groups to further shared objectives.

Establishing connections within diverse networks, mobilising and enhancing them through connections between customers and other parties involved, experts, and assistance networks are the responsibilities of the public relations officer.

Marketer: To have a good impact on the public's perception of the change agent system, client system, action system, professional system, and problem identification system. In accordance with policy, the manager must plan, organise, activate, and control using decision-making, coordination, and communication techniques. The literature occasionally distinguishes the aforementioned components and activities as independent roles, emphasising the dynamism and significance of this role [5], [6].

Expert: To provide parties who hire the social worker as a consultant with credible and authoritative expert knowledge and advice.

Leader: to work with various systems during intervention as a guide, foregoing, leader, and accompanist. (The word "leader" must be understood in its entirety; it means "together with" and should not be taken to mean one system that is separate from the others.)

Enabler: To foster the interaction between people and their surroundings by encouraging or facilitating client systems' self-sufficient action.

By bringing people together, fostering communication amongst them, energizing activities, creating and allocating resources, and providing access to knowledge, a facilitator can speed up the process of social change.

Motivator: Encourage systems to get active and take part by removing isolation, fostering optimism, creatively resolving conflict, and improving the quality of people's lives.

Researcher: To objectively assess problems, needs, and phenomena and to pinpoint potential remedies by examining relevant variables.

By supplying pertinent information, offering guidance, finding and demonstrating alternative behavioural patterns and their effects, instructing in problem-solving strategies, and elucidating views, educators help systems grow their skills [7][8]. In conflict situations, negotiate with others by outlining your differences, discussing them, and finding a solution or compromise that is acceptable to all parties.

Mediator: To participate in the negotiating process as a mediator, working as a communicator and catalyst, with no allegiance to either party.

To be an advocate is to stand up for someone's rights, whether directly or through community action. To advocate for people by taking a position is to be an activist. By being intimately involved in a cause, an individual can function as an agitator, rabble-rouser, provocateur, and aid and abet. Professional person: to participate in the provision of competent social work interventions that satisfy the ethical, practical, and theoretical requirements by advancing the social work profession.

The differentiating of the intervention roles above should make it evident that the social worker who specialises in one or the other field will give particular roles more attention than others. It is crucial for social work students and professionals who are active in social work interventions to recognise and fulfil each of these responsibilities. The standard of the intervention provided to the client will consequently depend on how fully the social worker reflects his or her identity through the completion of the roles [9], [10].

CONCLUSION

In social practice, it is necessary to assess the effectiveness, sustainability, usefulness, and coherence of early intervention approaches used to lower or prevent risk factors. However, the study's findings generally show that there is a single advantage for everyone—individuals, families, and the entire public. Knowing how to raise a child to be emotionally and physically healthy and, consequently, how to change the child-rearing model; comprehending family-related issues and how to solve them; reducing or preventing social dysfunctions as a result of the consequences; continuing opportunities for objective and prompt professional intervention; and lower costs as a result of earlier investment are among the most significant advantages. And if early intervention is seen through a long-term lens, we may infer that when risk factors are reduced, the human capital of family members including children increases and that, along with it, future prospects are opened up. The CEU's influence is limited, social dangers related to its objectives are reduced, and CEU results must be stabilised by continued strengthening of CEU acquired knowledge and skills. Compared to dealing with the effects, preventive programmes are less expensive. The work to mitigate or prevent social hazards' negative effects is linked to direct or indirect costs from state and local government budgets.

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CHAPTER 7

HUMAN SOCIETY'S EVOLUTION: NATURE AND CHARACTERS

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ABSTRACT:

Darwin turned his attention to the development of human civilizations in the descent of man. He emphasizes the distinction between humans and other animals in Chapter. According to The Descent of Man, "I fully concur with the judgement of those writers who maintain that of all the differences between man and the lower animals, the moral sense or conscience is by far the most important." He continues by arguing that benefits shared by members of cooperative societies support the evolution of reciprocal aid and the moral senses in humans and other animals, an idea that is eerily similar to contemporary ideas of social evolution. More specifically, he describes how "wolves and some other beasts of prey hunt in packs, and aid one another in attacking their victims," "pelicans fish in concert," and "social animals mutually defend each other," pointing out that many animals live in groups and work together. He closes his explanation of how vervet monkeys stretch out and groom one other's coats by presenting a tale that highlights the advantages of collaboration.

KEYWORDS:

Characteristics, Human Nature, Human Society, Society's Evolution, Societal Behavior.

INTRODUCTION

The majority of human history has been spent in basic hunter-gatherer cultures. A "modern" industrial society has only recently (within the last 200 years) emerged, having evolved from agrarian communities fewer than 5,000 years ago. A global information society is quickly replacing this industrial society today. Is this societal development a step in the right direction? There has always been much debate surrounding this issue, and at the moment it feels more heated than ever. This could be because we are more aware than ever that society is a product of human action, and because social change is occurring at an accelerating rate. The quality of life in contemporary society is one of the topics covered in this on-going discussion.¹ Progression pessimists contend that life is getting worse whereas progress optimists assert that we live better now than previous generations [1], [2].

The Favorable Opinion

The notion that life is growing better is based on a number of developments in contemporary society. The first is the unheard-of growth in the material standard of living; the typical citizen now enjoys greater comfort than did kings a few centuries ago. Another development that stands out is the drastic reduction in the likelihood of an early death; increasingly fewer individuals pass away in accidents, diseases, and homicide. Such social ills as poverty, inequality, ignorance, and

injustice have all decreased. 'It's getting better all the time' by Moore and Simon (2000) is a modern expression of this viewpoint.

This idea of progress is frequently a component of an evolutionary viewpoint, in which society is viewed as a tool for humans that is being gradually improved. This concept was created in the 18th century during the enlightenment and is still relevant today. This view includes the notion that society can be improved by "social engineering," which serves as the ideological cornerstone of numerous significant modern institutions, including the welfare state and development aid organisations. Its roots can be found in the "Social Indicators Research" publication.

The notion that things are improving challenges the conventional religious perspective that sees this life as a period of penance before paradise in the afterlife. It is believed that improving the world can lessen suffering, and society development is seen as moving in that direction, albeit with some ups and downs.

The Opposite View

The belief that things are growing worse is frequently fueled by anxiety over current societal issues. Deviant behaviour, such as crime, drug use, and school refusal, is one type of difficulty. Social conflicts, such as labour disputes, ethnic issues, and political terrorism, are another category of issues that are thought to lower quality of life. Along with rising divorce rates, it is believed that the declining influence of the family, the local community, and the church has lowered the quality of life for modern people. This viewpoint is more recently expressed in Easterbrook's 2003 article, "The Progress Paradox."

Because of how drastically society has changed but human nature has not, the idea that society is slipping away from human nature sometimes includes this image of decay. According to this perspective, society is not a piece of machinery but an unstoppable force that forces people into a way of life that does not truly suit them. The notion that things are growing worse fits well with a lengthy history of social critique and ominous prophecy. Paradise has been lost in this viewpoint and is unlikely to be recovered [3], [4].

DISCUSSION

According Evolution of society as a whole

The society goes through many stages and evolves drastically. Society was relatively simple and each person had an autonomous life in the mostly primitive era, attempting to understand and take care of himself or herself alone. Insofar as his ignorance of organised life was concerned, every guy was more or less comparable. In this way, the nature of people was homogeneous. They were unable to plan their social lives or collaborate when they were in the primitive stage. As a result, the prehistoric society was homogenous and had straightforward social structures. However, as time went on, society evolved into a complex web of interactions that were heterogeneous in nature.

Evolutionary Theory According to Herbert Spencer, Charles Darwin's notion of evolutionary development was connected to creatures. One of the early sociologists who brought theory into the field was Herbert Spencer. According to Herbert Spencer, who made the parallel between society and organisms, society goes through many stages of growth in a similar way to how

organisms do. First Principles and Principles of Sociology are where Herbert Spencer first introduced his evolutionary theory.

As we all know, the development theory holds that simple organisms evolved into complex species over the course of hundreds of thousands of years. Similar to this, the evolutionary view explains that civilization went through various stages before reaching its current complex state. A mention of the Organismic theory is necessary because the evolutionary theory of society was built around the idea that society is similar to an organism. According to the organismic hypothesis, society can be thought of as a biological system, a larger organism, with similar structure and function to an individual organism. It also exhibits the same kind of unit as an individual organism and is subject to laws of development, maturation, and decline. Individuals make up society's cells, while organisations and institutions make up its organs and systems. According to Herbert Spencer, society has four stages: youth, adolescence, old age, and death [5], [6].

The principles of development, according to Spencer, are: forces tend to persist; matter is indestructible; and everything moves in rows of least resistance or greatest attraction. When motion is dissipated, it tends to integrate matter, which is driven by some source. Development, according to Spencer, is the integration of matter and concurrent dissipation of motion through which matter transforms from an ambiguous, incoherent homogeneity to an identifiable, coherent heterogeneity. According to Spencer, society is going through a similar process of growth as it transitions from a "incoherent homogeneity" to a "coherent heterogeneity."

Therefore, development is a steady progression from basic to complex subsistence. Except for their loose or illogical group structures, there was no system or anything defined in the prehistoric societies. They created a "indefinite, incoherent homogeneity" as a result. But gradually, they gained more experiences, insights, and expertise. They acquired combined living and working skills.

1. As part of the process of social organisation, the division of labour was elaborated, and each person established the meticulous sort of work they could perform to the highest standard.
2. Everyone collaborated in an orderly and focused manner towards a certain objective. This led to the development of a "definite, coherent heterogeneity."

According to Spencer, the transition from basic societies to various stages of compound societies is the primary factor in development. Compound societies emerged from the aggregation of some simple societies, followed by doubly compound societies from the aggregation of doubly compound societies, and finally, trebly compound societies from the aggregation of trebly compound societies. Simple societies are made up of families; compound societies are made up of families united into clans; doubly compound societies are made up of clans united into tribes; and triple compound societies, like our own, are made up of tribes that have been combined into nations or states. Structure, power imbalances, and member jobs all rise along with an increase in population growth.

The evolution of society Similar to August Comte, the father of sociology, Comte likewise put forth a cohesive theory on how society develops. Comte's Law of Three Stages served as the foundation for his thesis regarding the growth or development of society. Similar to his Law, human knowledge develops through three distinct phases; or, to put it another way, there are

three distinct ways that the human mind understands phenomena, each approach leading to the next in a line of reasoning. These are the three phases:

1. **Theological State or Fanciful State** In this stage, the human intellect strives to comprehend the fundamental essence of beings, the initial and ultimate causes (the reason for all consequences) as well as the Absolute knowledge.
2. This stage is a variant of the first in that it substitutes abstract forces and personified abstractions for the supernatural beings that are thought to be inherent in all beings and capable of causing all happenings.
3. **The Positive or Scientific stage:** In the last stage, the mind gives up its fruitless search for absolute conceptions, including the universe's origin and ultimate fate as well as the reasons behind phenomena. Instead, it turns to the study of these phenomena's laws, or their inexorable relationships of succession and similarity. The methods for gaining this knowledge involve properly combining reasoning and observation.

Comte established a clear link between social organisation and human thought progression. Comte argues that each type of human thought corresponds to a specific form of social organisation. Political events, for instance, were explained in terms of God's will, and political power was based on divine right, when the human mind was in the theological stage. The main theme of theological thinking was the military and monarchical social structure. Kings were regarded as God's first or second earthly representatives, who ruled over society at God's command [7], [8].

As A System of Relationships, Society

According to Aristotle, humans are sociable animals by nature. Animals that live in communities are humans. However, people are not the only animals that live in societies. Numerous other species and animals, including ants, termites, birds, monkeys, and apes, also do the same. However, simply existing in a group does not imply that these animals have a "society" inside them or that human society is equivalent to animal society. It is vital to characterise human society and the social structures that exist in it in order to distinguish between it and the animal and human societies. The word "society" in the context of sociology refers to a complex web of social rules that develop among a group of individuals. In contrast, the word "society" is typically used in reference to concrete observations and is used to refer to the members of a particular group in everyday speech. People only have value in sociology as agents of intangible social relationships. Therefore, society is a network of ties and the pattern of social standards that allows its members to survive.

Understanding Society

According to Maclver and Page, "society is the web of social relationships." According to T. Parsons, "Society may be defined as the total intricate of human relationships in as far as they diverge from action under conditions of mean-end connection, intrinsic or symbolic." According to Giddings, "Society is the union itself, the organisation, the sum of formal dealings in which associating individuals are bound jointly" is how to define society. Lapiere placed focus on the complex web of interactions that permeates society. According to his definition, "The term society refers to the intricate pattern of the norms of interaction, which arises in the middle of and flanked by them, rather than to a group of people." Prof. Wright emphasized that a group of people does not necessarily constitute a society. He declared, "Society is not a collection of

people; rather, it is the web of ties that surrounds the members of the group." When defining society and the relationships existing in it, there are typically two methods.

Functional strategy Society is described as a complex of interconnected groups that interact with one another, allowing human organisms to go about their daily lives, and assisting each individual in pursuing his or her goals in collaboration with other group members. The strategy uses social interaction as a tool to achieve a certain goal. **Structural strategy** Similar to this strategy, society is the entire social history of customs, norms, and institutions as well as customs, attitudes, and values. In other words, the entire society may be broken down into interconnected systems of social ties.

Once the "social" aspect of interactions is established, the conversation about society will be easier to understand. According to some sociologists, a society can only be said to exist when its members are acquainted and share a shared goal or interest. When two people are in a train, their connection of sharing a compartment and being present at the same time and place does not form a society. But the social element emerges as soon as they get to know one another. So, for every social connection, reciprocal awareness is a requirement. Furthermore, social connection is based on more factors than just physical closeness.

By contrasting the connections between inanimate items like the sun and the ground, the fire and the smoke, and the typewriter and the desk. We can prove that there is a distinct variation bounded by the interactions between inanimate objects and people. The desk and the typewriter are not consciously aware of one another's presence. Mutual knowledge in no way determines their relationship. Society and social connections are impossible without this acknowledgement. Only when people are psychically aware of one another's presence can society be said to exist. We refer to social connection as "reciprocal awareness" for this reason. It may be claimed that society only exists where social beings behave towards one another in ways specified by their recognition of one another, further clarifying the definition and nature of social relationships. Any transactions that meet this criteria can be categorised as "social."

As a Web of Social Relationships, Society

According to Maclver and Page, society is a "web of social relationships" that can take many different forms. According to Maclver and Page, society is a web of many social connections, or alternatively, it might be referred to as all of the social connections that exist inside a group. The mutual interactions and relationships between individuals make up society, which is also a structure moulded by these dealings. The individuals that make up society must understand their similarities and interconnectedness. They unavoidably feel like a community. Society is the entire system of social relationships, not just an organisation for human comfort. For instance, a mother and child's attitude towards one another reveals their social relationship. Not the biological fact, but the social fact is what makes up society.

The actual nature of society is not found in the interconnectedness, similarity, or power of its members, but rather in their mental states. Society is not a collection of people; rather, it is a pattern of interactions. It is not a group. Therefore, society can be thought of as a system or pattern of social ties. Every society involves a specific level of association. Similar to this, society involves more of a mental condition or excellence than just a physical structure. The individuals that make up society must understand their similarities and interconnectedness. Society is not now a group of people; rather, it is the system of relationships that exist bordered

by the members of that group. Individual interactions must be in conformity with the rules of the society.

It is important to remember that society is an enduring entity. Its roots can be traced back to the beginning of time and extend to the farthest reaches of the globe where people coexist. It is a type of organic structure that developed from human nature and instincts. Because of this, Aristotle was accurate when he claimed that man is by nature a social animal. This implies that civilization will be as widespread as human existence.

Socialisation

A human infant is a biological being with just instincts when it is born. It essentially lacks all of the skills that an adult would typically have. A child only knows how to cling to its mother and drink milk. The child is first and foremost a biological being rather than a social creature. Through acquiring social ways of acting and feeling, he gradually learns how to live in society. The child picks up a number of new skills over time that it would not have otherwise. The learning process continues until the person's death as it learns to recognise and read the faces of its parents, makes sounds, stands up, picks up language, and receives an education.

What Socialisation Means

As previously stated, socialisation is the process by which a person learns to comply to social norms. This process makes it possible for a society to last through time and for its culture to be passed down through successive generations. Socialisation has typically been understood as the gradual process by which a person develops into a useful member of society. According to Osborn, socialisation is the process by which a person learns to follow the rules of the group. According to Maclver, "socialisation is the process by which social beings establish wider and deeper relationships with one another, in which they become more entwined with, and more perceptive of their own personalities and those of others, and build up the intricate structure of nearer and wider association." -

As the term "socialisation" indicates, it is the process by which a person acquires the typical patterns of human behaviour or the progressive transformation of a biological person into a social person. Like Lundberg, socialisation is defined as "the complex processes of interaction through which the individual learns the habits, abilities, beliefs, and standards of judgement that are necessary for his effective participation in social groups and communities."

The internalisation of social norms is one way to conceptualise socialisation. In other words, the individual feels the urge to fit in with society and internalises the social standards, meaning that they are enforced by the individual rather than by means of outside regulation. As a result, these standards become a part of each person's psyche. It is a crucial component of interpersonal communication. Everyone aspires to be a part of society and receive social recognition. As a result, they direct their own behaviour to meet others' expectations.

The importance of socialisation to a person and to society at large cannot be overstated. The process of socialisation allows the society to maintain its smooth and uniform stability while also assisting the individual in gaining social acceptance and status through learning social methods of functioning. The society is likely to break down if its members don't act in accordance with the group's rules. As a result, socialisation of society's members is crucial to maintaining social order.

Organisations for Socialisation

Socialisation is a lifelong process that starts at birth and lasts until the person dies. Therefore, a person's life is a continuous learning process. Over the course of his lifetime, a number of agencies operate in his life, and he learns mostly from them through imitation and suggestion. A child picks up several behaviours, including standing, walking, and other crucial abilities, through imitation. Similar to humans, it picks up information from instructions given to it through words, pictures, or other means. While a child learns social norms through their family, school, playmates, etc., an adult learns them from their religion, their country, their workplace, etc. Agencies for socialisation are those that assist a person in some way in learning new social norms for living. Let's briefly discuss the main socialisation agencies [9], [10].

CONCLUSION

The incredible voyage of human society through time is marked by adaptation, creativity, and complexity. The nature and qualities of human society have continuously changed from our earliest predecessors who walked the Earth as small, nomadic tribes of hunter-gatherers to the huge and linked societies of today. Our amazing capacity for adaptation is the driving force behind evolutionary evolution. Humans have faced many difficulties throughout history, including changing temperatures and a lack of resources, and we have continuously come up with creative solutions to them. We were able to establish communities, settle down, and lay the groundwork for increasingly complex social structures thanks to the emergence of agriculture, which was a turning point in human history.

Our natural social nature is one of the features that makes up human society. We are drawn to making connections, developing bonds with people, and working together. This innate sociality has evolved into many different types of social organisation, government, and cultural expression over time. The breadth of our social diversity is reflected in the rich tapestry of human cultures, languages, belief systems, and customs. The development of technology has been crucial in forming human society. Our capacity to invent tools and utilise information has moved us forward, from the wheel and the printing press to the internet and artificial intelligence. However, this development has also brought forth moral conundrums and environmental issues that require our attention.

Human society has struggled with social concerns and inequalities along this journey. The social landscape has changed as a result of movements for justice and equality that oppose power systems and call for a more equitable allocation of opportunities and resources. Globalisation has increased international connectivity in the modern era, presenting both opportunities and difficulties. Our actions have a significant impact on the environment, highlighting the essential need for sustainability and good stewardship of the environment.

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CHAPTER 8

A BRIEF DISCUSSION ON COMMUNITY PROCESS

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ABSTRACT:

The different initiatives to promote local, participatory change in struggling communities go by a variety of titles, including community organizing, community development, and community building. There is still a lot of confusion regarding the distinguishing characteristics of these various approaches to community change and, consequently, confusion regarding the varying outcomes these approaches engender despite several decades of meticulous field work with various forms of community intervention. Foundations, local governments, and other organizations are introducing a fresh set of initiatives known together as Comprehensive Community Initiatives (CCI) as concern over the persistence of poverty grows. The CCI model's proponents assert that by integrating various service and development approaches and include a more participatory planning process for this coordination and its contents, it will be possible to address what at first glance may seem to be the virtually insurmountable issues of poverty. These new initiatives, however, do not seem to be as comprehensive as advocates say without a better understanding of the distinguishing traits and results of the many forms of community practice. Practitioners and communities will be unable to address poverty in a truly comprehensive manner without understanding the distinctions between various community change strategies.

KEYWORDS:

Comprehensive Community Initiatives, Community Process, Community Building, Social Foundation, Local Governments.

INTRODUCTION

Initiatives at the local or community level to reduce poverty in underserved areas are unquestionably as ancient as civilization itself. However, it has only been in recent decades that a wide range of community development strategies have come under the scrutiny of experts in the field, scholars, policymakers, and funders. Different local projects have evolved over time into different varieties of "community practise." These many strategies for bringing about community change have all, to varying degrees, evolved their own procedures, professional networks, trade literature, training programmes, and vocabularies. A complicated group of activities collectively referred to as comprehensive community initiatives (CCIs) is one of the most recent advancements in the area [1], [2].

Briefly stated, CCIs are efforts made by a range of local actors to coordinate the activities of community-based and government agency-based services and projects in order to provide social problems with more complete treatments than the fragmented programmes of the past.

Additionally, through strengthening the relationships between community-based programmes and outside actors, CCIs aim to expand the capacity of service and development providers by expanding the range of action opportunities available to local initiatives. Additionally, CCIs seek to strengthen the social capital in communities in need, which includes fostering a strong sense of resident ownership and involvement in these many projects.

Despite years of experience with many local initiatives, including those here characterized as community organizing, development, and building, many observers and practitioners are still unsure of the variations in the nature of these different tactics. Additionally, those who support or participate in these efforts at community transformation sometimes fail to acknowledge or articulate how much the outcomes of interventions depend on the methodology used. Finally, there hasn't been much discussion of how these tactics relate to one another. David Beckwith of the Centre for Community Change, a practitioner, points out that it's common for community members and staff to confuse the differences between social change methods, especially when they use what worked for one project (like community organizing) to do another (like community development):

The same specific abilities are needed for development approaches as for other methods. With staff that have training, expertise, and interests in community organizing, many groups have struggled to construct homes with positive results, creating grief and suffering for the group and the personnel. This is wrong. Understanding the differences between the techniques will help us realize that various resources are required for various methods. I used a lot of quotes from Otis Johnson, who has worked on New Futures initiatives for the Annie E. Casey Foundation, in the introduction to my article. Johnson defined three change models in that passage and noted that few people are aware that each model must be used in order to effect change [3], [4].

DISCUSSION

1968: Community Organization and Process

There are numerous perspectives about the community. Most of us associate the word with a place where people reside. Streets and homes, shops, churches, industries, and farms are all examples of large and small, congested and tidy spaces. But if we stop to think about it, it's not simply the location or even the things there that matter. It is the people because they "live, move, and have their being" in accordance with their unique and shared ways of existence. Even though a foreign visitor would not see the difference, it exists. Every community differs a little, even in the tone of daily life. Though less so now than it was then, the distinction nevertheless exists. But the distinction doesn't really become apparent until you step away from daily life and consider how people come together or fall apart in the face of a significant challenge. Some communities appear to be falling apart. Only a few people succeed in their attempts. Other communities succeed in bringing in industries or upgrading the educational system, but they fall short in providing chances for the underprivileged or caring for the mentally ill. Only a small number of localities have experienced consistent growth and development. Why are there so stark discrepancies at this level, even between towns with comparable populations, resources, and issues? I want to talk about this level of the community.

Technically speaking, this level is referred to as the interactional community or the community field, owing to our common acquaintance Harold Kaufman. creating one has been compared to creating a spoke wheel for a vintage waggon, in my experience. Getting all the spokes together is

the key to getting the rim to fit and the wheel to roll easily. The trip will be rough and possibly even dangerous if some are excessively long or short, broken, or missing. Now, if you have the right materials, equipment, knowledge, and time, you can make a waggon wheel work. But with a group of people. ..That's still another thing. There, you must deal with individuals and their desires and concepts. They must also deal with one another. A spirit, a structure, and a society emerge from the mixture, and their personalities only loosely mirror anyone's idea or prediction.

After years of research, I'd want to be able to tell you that sociologists have a very good understanding of communities. We know what they are and why they are the way they are, and if you will listen to us, we'll tell you how to fix yours. But since it is untrue, I'm unable to share it with you. We have information, numbers, and some theories about what it all means. Although some of us have strong opinions, nobody has the final say. Also, nobody will. The community is a dynamic, ever-evolving, highly elusive object of study, maybe even more so than the human person, who at least has a biological core to provide some sense of purpose and direction to his existence. When one considers the social unit that is created by the interactions of individuals, the biological principles are simply no longer valid. Despite the diversity, this social group, which we refer to as the community, seems to have its own unique order and purpose. It has structure amidst flux and emergence, and this aspect poses a problem for the sociology of community.

Sociologists have made use of a variety of theories and ideas in their quest to comprehend the community. One idea has gained a lot of traction among sociologists: the social system. People who use the term "system" to examine a community often mean the same thing when they do so in biology and physics. The concept is that each component of a system is interdependent, so any changes to one component must necessarily result in changes to all other components. Why not the community since we are used to thinking of the human body as a system? It consists of bodies, isn't that right? This concept is very appealing. If we could consider a community as a system, we could explain a lot about it. That would actually be a very clever plan. There are no unfinished business. The main issue with this theory is that it is erroneous in every way. The mistake is that a system has a natural tendency towards maintenance by definition. It is held together by that. If this idea of balance or self-regulation is removed, the system is gone. These exist in human bodies. The same is true for electrical devices like computers. So why not neighborhoods? Its parts are bodies, yes, but are those bodies connected by organic links and do they have a built-in predisposition or instinct to cooperate for the benefit of the whole? Although we may have once believed it, the evidence to the contrary is simply too overwhelming to ignore.

What explains a community's structure and cohesiveness if it is not a system? The response can come off as trite and simple, but I think it's accurate. The interaction of the desires and commitments of men is primarily responsible for whatever structure or unity a society possesses. This is an attempt to make the case that community exists because people want it to and try to create it. The fact that there was interaction means that it might not go exactly how any one person or group had hoped. Even worse, it might not end up fitting anyone. This is thus because there is some element of chance or fate. But it is impossible to ignore the influence of human will, particularly the combined will of men who are working together.

What makes guys want to create a community? If they are not required to cooperate due to their nature, then why are they eager to do so? They have been performing this for a while. According to anthropologists, the nuclear family and the band were the first social groups. The band was a

nomadic group. The geographic community started when people began settling down to farm the land. The majority of males have always resided in groups that we may refer to as communities. The majority of the world's population is now found in small villages or communities rather than urban slums or wide-open spaces. The vast majority of people in Mississippi reside in towns and rural trade area villages. What fundamental requirements are satisfied by community living?

There are two fundamental categories that are pertinent to communities even if there may be numerous specific needs listed. These are intrinsically linked to being a person. These are referred to as the agency and communion components of human being by psychologist-theologian David Bakan. The former has to do with a person's desires being satisfied, tasks being completed, a positive self-image being maintained, and similar things. The latter deals with forging healthy male connections. Since Freud, psychological thought has focused on the duality of man, emphasising his propensity for both taking and giving, for drawing in and for stretching out. This paradox has been addressed by sociologists in a variety of ways. Task-oriented and social-emotional behaviour are discussed in studies of small groups, whereas productivity, cohesion, and morale are discussed in studies of organizations. There is a difference between finishing the work and getting along with people in each situation.

It's simple to understand why communities emerge for the purpose of getting the work done. Man cannot obtain some necessities and wants on his own. So he teams up with people who share his desire for those things or who have needs that he can meet, and the two of them work towards their goals. In this approach, community serves as a tool or instrument for addressing demands that cannot be supplied by lone workers. This is a crucial justification for community. In order to enlist the aid of others in granting him his mammon, man is often willing to sacrifice a great deal of his sense of personal autonomy and, occasionally, integrity.

But is this sufficient? It can't be, because if it were, man would break his promise and take back what he had given up at the first sign that the social compact might not work out. The truth is that a man's relationships with other people give him both intrinsic and pragmatic satisfaction. Even if technology enabled man to satisfy all of his material needs in the future, he would still require meaningful human interactions. In this way, community is a goal in and of itself, one that man should vigorously pursue alongside his pursuit of other purposes. It is a distortion of reality to present community's fundamental and practical ideals in an either-or situation. In every social act, a man must simultaneously seek for instrumental and intrinsic fulfilment. Every social act, every social unit, and every community have ramifications for both task completion and social relationships.

The fact that certain behaviours tend to undermine social relationships and vice versa represents one of man's most serious social challenges, whether it be in the present or in the past. In the business world, for instance, we see that if one wants to swiftly maximize output, he should adopt an aggressive, autocratic management style and disregard employee morale. He shouldn't worry too much about meeting output targets if he wants a very content team. We may observe the same principle at work in communities. For instance, if brutally implemented in accordance with impersonal, highly logical standards, a complete "systems management" approach to economic development would utterly destroy the community or civilization it was intended to benefit. Many people in the community are sincere in their search for the ideal balance between work completion and structure maintenance. It cannot be found naturally; it must be sought after. Communities face innate issues for which there are no innate solutions.

I've stated that a community consists of a place, individuals, and collective activity, and that a community's social structure is a combination of will, interaction, and chance. Community reflects both instrumental and intrinsic ideals in social life, and these values frequently clash, I have noted. In the beginning, I also made a suggestion that something is wrong with contemporary community life. Before I address the issues, I'd like to discuss the components of a community and the arrangements or structures that exist between those components to promote both instrumental and intrinsic values.

The generalizing process, or process by which the efforts in pursuit of the many different interests of a local population are both increased and coordinated, is the essence of community. There are numerous shared interests or objectives within a local community. These can be observed in a variety of institutional settings, including business, politics, religion, education, and family life. People are collaborating to complete tasks in each region. Technically speaking, if it lacks the majority of these, it is not a community. It might possess each of these things while still not being a community in the truest sense of the word. Analytically, one may inquire, for instance, how the economic activity is connected to the educational system. Let's say one discovers that things are connected fairly effectively in daily life. Then, one queries, what about the initiative to attract new industries? Is that connected to the creation of a brand-new vocational education curriculum in the classrooms? In such case, how was the connection established? One is inquiring about what we have dubbed the "essence of community" in this instance. The process at its core is one in which initiatives to complete tasks in many, ideally all, spheres of everyday local life are (1) strengthened by having access to local resources like people, materials, and goodwill from outside the immediate interest group, and integrated with other initiatives to improve the structure and general wellbeing of the community.

There are several facets to this generalizing process. One is leadership, which is broadly defined to include everyone's participation in fostering overall development. The facilitators and actualizers of the generalizing process are those who engage in multiple areas of interest and maintain ties with those who do the same. Although there aren't many highly generalized leaders in most societies, the network of integrating relationships needs to be large and comprise plenty of people who play less prominent roles for the generalizing process to be successful. A second important component of the generalizing process is how participants collaborate in formal and informal groupings. These can be anything from casual friendship groups where information and ideas are freely exchanged to highly organized development organizations that not only plan but also support neighborhood projects across a wide spectrum of interests. The third component consists of the activities themselves, the initiatives and plans that help people achieve their objectives and fortify social connections. Communities eventually adopt recognizable action philosophies. Every serious issue that arises causes debate and controversy in some groups. In other cases, there is a lot of talk but little action because significant initiatives fail. Others have developed effective methods for completing tasks, which are continually used as new issues are discovered. This suggests that the relationships between the three components actors, associations, and activities—may take many different forms, or, to put it another way, that community structure can take many different forms.

Four community structure types stand out as being distinctly different among those discovered through research. One kind is integrated and has a clear generalisation process. Many different interest sectors are connected by generalized leaders, and the local society's interactional patterns are constantly being improved as well as new action problems are discovered. A multi-interest

development organization is frequently present with extensive operations that are changed over time to meet shifting needs and interests of the local population. Segmented structures are a different type. In such communities, activity and coordination are high within one or more focus areas but are low between them. The only coordination among interests is frequently provided by the government, and only when some dispute between interests enters the local political sphere. The third type is factionalized or lateralized, which varies from segmented type in that its break occurs across interest lines as opposed to along them. Residents of such communities are divided along racial, political, or class lines, making it impossible to agree on nearly any issue. The fourth kind of structure is amorphous, sometimes known as the vacuum, and is actually devoid of all form. In today's society, residential and occasionally entire agglomerations of relatively autonomous families and individuals are produced by identifications and commitments outside of or inside the neighborhood, but apart from it. There are numerous variations on each of these created or perfect kinds.

The integrated type of community organization as described here is not necessarily the best or the type that is most desired by all. Many people are willing to outline the benefits of each alternative and highlight the shortcomings of an integrated plan. Given the nature of human values, there isn't really a case to be made. The stance expressed here is that community is largely what individuals wish it to be. However, fragmented, factionalized, and amorphous community structures only approximate what I have referred to as the essence of community.

Community Conversation

The conditions of social relationships are a major focus of thinking about society. One imagines a relationship that is flanked by a parent and son, an employer and employee, a leader and a follower, a merchant and a consumer, or a relationship that is flanked by friends, enemies, children, etc. Inquiring into these relationships seems to be a clarification of the largely obvious aspects of society that these partnerships are in the middle of. The primary means of organizing social data are social connection. In conclusion, one may choose to see a society as a network of relationships.

Social relationships are more complex than they initially seem when they are studied in detail. They entail reciprocal commitments, reciprocal standings, and reciprocal goals and strategies flanked by two or more players in communication with one another. They refer to the shape or pattern of human interaction that is surrounded by people. There are hundreds, possibly thousands, of socially defined ties in every civilization. There could be as many as fifteen people in the immediate family alone. It simply depends on how many factors a society uses to define individual behaviour when defining how many relationships it uses. Age, sex, and generation are the three factors that determine the fifteen connections in the close family. There is no cap on the number of relationships that can exist outside of the family because there are an infinite number of criteria that can be used [5], [6].

It implies that compiling a list of every meaningful relationship in which a person is involved would be an endless undertaking. They might be categorized and handled as general kinds instead. But every classification serves a purpose in some way. As in all fields, classification in the social sciences is useless unless it focuses on crucial qualities that make causal analysis easier. Social relationships have been categorized and discussed in terms of the types of interactions they display as a result. Conflict, competition, and collaboration are the major significant interactional types highlighted for attention in this article. Each of them includes

numerous sub-types, but only mentioning the major ones can show how important it is to have a thorough awareness of the ways in which people interact in society.

By definition, social interaction entails contact, and contact necessitates the use of a material or sensory medium. Of course, it is not necessary for one body to directly impact another, but it is necessary for there to be some sort of sensory stimulation, whether direct or indirect, occurring alongside the interacting parties. However, the physical medium is merely a required, not sufficient, basis of contact. People are not need to be in social contact to be in material contact. For instance, two tribes who are completely unrelated to one another and who live on opposite sides of a swamp may nonetheless get bitten by mosquitoes that regularly spread malaria from one tribe to another. It is meaningful or symbolic contact rather than just physical contact that matters. A letter, a smile, a handshake, or a spoken word can all be used to show good will. A meaningful reward is added to the sensory motivation. The will of a deceased person is an indirect and flimsy physical link to his successors, but its physical attributes are far less important than its content. It is not social in the sense of the human senses until material or sensory contact generates meaning for the subjective selves of the persons involved. Human social behavior is made up of learned reactions to others' meaningful responses. In other words, communication is at the heart of human relationship. Human social behavior is made up of learned reactions to others' meaningful responses. In other words, communication is at the heart of all human connection.

One person might deduce what thoughts or feelings another person is attempting to transmit by their behavior (whether it be voice, gesture, or posture). This is the fundamental aspect of communication. He then responds to the implied idea or emotion rather than the activity itself. The other person then responds to his response based on the concept or emotion—and the meaning—that it was intended to convey. When a girl receives flowers, she examines and smells them, but her primary interest is in the sender and the motivation behind the gift. Were they sent to put an end to a fight, celebrate an anniversary, solidify a pledge, bid farewell, or make someone feel better? If she is unable to respond to these queries, she will be at a lost as to what to do. The system of shared expectations that is present in the interaction scenario is made up of the meanings that underlie the behavior. Now that this has been established, it should be evident that a crucial classification of interactional kinds must take into account the importance of social contact [7], [8].

Social interaction forms

Conflict

Despite receiving minimal appreciation, the dispute technique is frequently used. It occurs anytime an individual or group wants to benefit by stopping others from successfully competing rather than by outperforming them. Formally speaking, it is the process of trying to gain advantages through destroying or weakening rivals. In human interactions, conflict is a constant. When there is agreement on the aims and a fresh start over the matter of means, it might be resolved at one point. You might pose a serious question about why conflict is such an enduring feature of human society. The vital character of human society holds the key to the solution. Human society is a loosely integrated system rather than a compact one. Integration takes place mentally, not biologically.

It must be continually refreshed and perpetuated through psychological techniques like indoctrination, inspiration, and repetition. It must, in some way, depend on each of its members having goals outside of themselves. These goals can only be achieved by communication with others; they cannot be produced by a man's biological makeup. As a result, they vary significantly from society to society as a result of cultural differences. Thus, ethnocentrism—the hate of others who have different cultures and goals from one's own—provides the initial foundation for conflict. People who have the same set of ultimate goals cling to and identify with one another, while people who have different goals also do the same. People identify with this corporate entity and believe that their ultimate duty is loyalty to it, whether it be a clan, a tribe, a citystate, a religious sect, or a nation. A social group also has a name, a common leadership, a determined structure, and a sense of familiarity.

Methods for Resolving Conflict

Humour is one among them, as it relieves tension that may otherwise manifest in physical aggression. Another is social aversion or aloofness. A third strategy is sentiment formation, which resolves the opposing parties' conflicting interests. Diversity and change make a current situation more bearable if it is understood that it won't persist for very long. A fifth option is organized rivalry, which offers the chance for simulated combat, fierce group loyalty, and the demonstration of prowess in defeating opponents. However, because the interaction has a predetermined format and a clear outcome, it allows the energies to be used either harmlessly or for the benefit of society. But it is evident that not all of these mechanisms work well. Humour, social aloofness, lofty sentiments, societal change, and organized rivalry can occasionally lead to conflict instead of defusing it. The reality is that there are always some components of conflict because different people's goals are almost always incompatible. Due to the nature of human society as an organization, conflict is a feature of it.

Competition

Competition just strives to surpass the rival in reaching a shared objective, as opposed to conflict, which seeks to eliminate or do away with the foe. As a result, it is a special kind of thrashing around. It suggests that there are game rules to which competitors are required to adhere and that these rules are supported and upheld by a shared set of values that are superior to the interests of competition. Additionally, it denotes a lack of coercion. The way the regulations are set up requires that the goals be achieved via means other than deceit or violence. Take this as an example: If a chain store steals customers from the neighborhoods shops by offering things at lower costs that is competition. On the other hand, it is not competition if the state is using its power of coercion and the small businesses convince the government to tax the chain stores for survival. The competition rules restrict the methods that may be employed to achieve a competitive goal; they have a tendency to eliminate force and fraud in particular. Conflict develops when competition transgresses the boundaries of acceptable behavior.

Competition is the struggle to obtain rewards that are in short supply, such as money, products, status, power, and love. It might be officially described as the process of trying to outperform competitors in order to receive a reward. While rivalry exists to some extent in every community, its intensity varies substantially from one society to another. The stark contrast between the intensely competitive Kwakiutl and the comparatively non-competitive Zuni is obvious. The Kwakiutl put a lot of effort into building riches, which is mostly utilised to establish rank rather than provide material comfort. At the renowned "potlatch," where the leaders and leading

families gather together to compare how much they can provide in person or demolish, the competition for status reaches its peak. A family "may spend a lifetime building wealth, then bankrupt themselves in one potlatch, thereby determining the social status of their children." Family members who insisted on maintaining their fortune would face criticism for not doing "anything" for their offspring. On the other hand, the Zuni despise any emphasis placed on the acquisition of wealth or the display of unique talent. Wealth is primarily owned by the entire community, so displaying any kind of individual superiority is unacceptable. The Zuni child, as a result, does not grow up thinking that he should be the one to get the most money, achieve the best grades, or run the fastest race [9], [10].

Competition variation

Competition is a vital component of any social system, but how it manifests itself in terms of scope, ferocity, and type differs from system to system. Soviet Russia faces a lot of rivals. The United States also accomplishes this, but uses a different approach. The economic institutions of private property, contract, and the open market, as well as the political institutions of representative democracy, have been shaped by the diversity of Americans. These not only describe the competition kind, but also give it a wide range. They open the way for the pursuit of financial success through entrepreneurship.

Competitiveness in Modern Society

Competition is always changing. It encourages accomplishment by elevating the aspirational stage, by threatening failure as well as promising success, and by introducing a competitive element. It becomes especially potent for this cause in complex, dynamic cultures. An overwhelming degree of competitiveness characterizes modern civilization. Today's man disregards the institutions and laws that alone produce competitiveness in the workplace the safeguarding of property, the upholding of contracts, and the avoiding of fraud.

He ignores the shared goals and ideals that are preferable to those that are competitive but do not compete. He disregards the negative and positive effects of competition, which can result in hungry in the middle of abundance, anxiety and uncertainty, instability, and panic. Today, we have forgotten that unrestricted competition ultimately results in monopolies, that the very success of the strong results in enormous power excess over the weak, and that this imbalance renders the concept of free contract laughable.

Co-operation

Latin words co and operatic, which both imply to labor together, are the origin of the word cooperation. It could be technically described as teamwork to achieve shared objectives or benefits. In groupings as small as a dyad (group of two people) and as large as the United Nations, cooperation can be established. Although cooperation is frequently seen as selfless and entails consideration for others' wishes, people occasionally find that working together with their fellow humans best serves their own selfish interests. Men cannot connect without working together, without pursuing similar or shared interests.

The Relationship between the Interaction Shapes

It should be obvious that the interactional forms we've been talking about—conflict, competitiveness, and cooperation are all interconnected. They are ingrained elements of human

culture. Any social structure, in fact any real-world circumstance, will exhibit all three in a complex and intertwined way. No cooperative organization, regardless of how harmonious, is free from the seeds of repressed conflict. No matter how intense the conflict, there will always be a hidden basis for compromise. No rivalry, no matter how impersonal and vicious, can deny making a contribution to a more worthwhile cooperative cause. It should also be obvious that any analysis of social conduct in terms of interactional patterns is an essential way to approach social phenomena.

Assimilation

Every time people come together, there is some sort of cultural exchange or dissemination that occurs. Even those groups who make an effort to stop this spread do not completely successfully in preventing cross-cultural exchange. Assimilation is the process of mutual cultural dispersion by which individuals and communities come to share a shared culture. It is usually a two-method process, with the proportions that each group contributes to the final blend varied depending on their individual group sizes, prestige, and other considerations. The Americanization of immigrants from Europe is a good illustration of the integration process. Between 1850 and 1913, when they arrived in large numbers, some of them settled in immigrant colonies in the Northern cities. Little Italy, Little Poland, and other ethnic enclaves allowed people to practice a large portion of their own European culture while also acquiring some American culture. The children of immigrants typically wanted to assimilate into American culture as quickly as possible, while the immigrant parents frequently tried to pass on European culture to their offspring. Many second-generation immigrants became confused, rebellious, and delinquent as a result of this tension, which frequently resulted in parental pain, family disarray, and loss of parental care. When the third generation reached adulthood, integration problems typically dissipated, Americanization was largely accomplished, and the ethnic colony vanished as the descendants dispersed among the surrounding city and suburb.

Through the melding of disparate groups into superior, culturally homogenous ones, assimilation lessens group disputes. Assimilation has eliminated group differences and muddled the feeling of distinct group identity, which has led to the end of the bitter riots against the Irish and prejudice against Scandinavians in the United States. Anything that brings people together into a stronger group tends to lessen the rivalry and conflict that surrounds it. This is powerfully demonstrated by an experiment that involves the artificial establishment of diverse groups at a summer camp. The lads shared a common religion, socioeconomic class, status, age, and country origin in addition to being from the same community. They were handled as a single group for the duration of the first experimental period, and they exhibited no evidence of developing social conflict. They were split into two groups for the second experimental phase, each of which was given separate housing and was urged to create its own set of behavioral routines. The organizations adopted the titles "Red Devils" and "Bull Dogs." Physical violence between groups swiftly escalated as a result of group rivalry, and it had to be put down by the adult leaders. This experiment demonstrates how conflict frequently arises in areas where distinct group identities are apparent, even when there are no significant differences or problems to argue over. Some but not all of the potential conflict-inciting forces are eliminated through assimilation.

CONCLUSION

This document's goal is to introduce preliminary ideas, a tone, and a technique for creating a CE strategy. It will take some time to describe expected results because this is just the beginning of a

process. We can presume that CE at UBC would continue in much the same way if we do nothing. In other words, the vast majority of community interaction will be of a high caliber and will greatly excel in terms of scholarly production and usefulness to communities. However, there might also be resentment towards the institution, a sense that CE doesn't 'count' in terms of academic careers, a lack of communication and knowledge sharing among practitioners, an impact that is neutral or harmful on some communities, and resources that aren't fully utilised or supported. However, if we concur that community participation is essential and that central administration is in a unique position to assist CE across the institution, then a CE Strategy will be required to make the following changes in the next 5, 10, or 20 years. The following will be strengthened/improved:

Utilizing knowledge and resources; becoming aware of community participation at UBC and of CE as scholarship; Building trust between CE practitioners and university administration; Reciprocal relationships with external communities where UBC and communities jointly drive acts that contribute to a civil and sustainable society. Recognition of UBC as a leader in Community Engagement as well as in Student Learning and Research Excellence.

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CHAPTER 9

SOCIAL CHANGE: THE CONCEPT AND PARTICIPATING FACTORS

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ABSTRACT:

Social transformation has historically been linked in the social and communication sciences to "development problems" that took place in "developing countries." Social transformation has only recently become a major issue on a worldwide scale, in the late 1980s and early 1990s. Because of this, there have been several paradigmatic shifts in the study of communication for development and social change. The new traditions of discourse are characterised by a shift towards local communities as targets for research and debate, on the one hand, and the quest for understanding the nuanced relationships between globalisation and localization, on the other. This is true of everything from the modernization and growth theory to the dependency approach and the multiplicity or participatory model. The "global" world of the early twenty-first century, in general, as well as its unique regional, national, and local entities, is facing crises on many different fronts, including economic and financial, social, cultural, intellectual, moral, political, ethnic, ecological, and security. Because of the increasing interdependence of regions, nations, and communities in a globalized world, previously held traditional modernization and dependency attitudes have become more challenging to uphold. We can conclude from the reconceptualizations and reorientations of development and social change that took place in the late 20th and early 21st centuries that while income, productivity, and gross national product (GNP) are still crucial components of human development, they do not constitute the entirety of human existence. This not only has significant consequences for how we view societal change and development, but it also offers potential for how we view the function of communication in these processes.

KEYWORDS:

Gross National Product, Modernization, Social Change, Social Transformation, Tradition.

INTRODUCTION

Social change is the gradual alteration of culture and social organization. In the current world, we are aware that social, political, economic, and cultural changes are continuously taking place and that society is never stagnant. For the study of social change, a wide range of traditional ideas and research techniques are available within sociology. Though it occurs everywhere, the rate of change differs from one location to another. For instance, the United States would go through transition more quickly than a third-world nation with little access to knowledge and technology [1], [2].

Social transformation is occasionally deliberate but frequently unintended.

For instance, when the aeroplane was developed, people knew that travel would be accelerated. However, it is likely that the impact this invention would have on society in the future was not anticipated. Families are dispersed around the nation since it is simpler to visit them when you are back home.

Worldwide business expansion is made possible by air travel. It was also not anticipated that there would be so many aeroplane crashes and fatalities. Social change frequently sparks debate. For instance, the recent acceptance of LGBT rights has sparked debate within the military, the religious community, and society at large. Some changes are more significant than others. Personal computers, for instance, were a more significant development than Cabbage Patch Kids dolls.

Why Do Social Changes Occur?

Social transformation has a number of root causes. The following are some of these reasons: - Cultural the components of culture are continually being lost and being added. Three key factors are responsible for cultural change.

Invention serves as the first source.

New products, ideas, and social norms are the results of inventions. The development of rocket propulsion made it possible to travel to other planets, which may happen in the future.

Discovery serves as the second source.

Finding something new in something that already existing or discovering something previously unknown are both examples of discovery.

Social Change

Diffusion serves as the third source. Diffusion is the spread of concepts and things among diverse social groups. Trading, migration, and widespread communication would all be involved.

The 'mass media' has a key role in how quickly society is changing. It enables the quick dissemination of ideas, making them visible in the calm, private surroundings of the home where audiences are most receptive.

A dispute

Tension and conflict (between races, faiths, classes, etc.) are another factor in societal transformation. Karl Marx believed that social transformation was sparked, in part, by class strife.

Idealistic elements

Values, assumptions, and ideologies are examples of idealistic factors. According to Max Weber, ideas, values, and beliefs all have a significant role in how social change is shaped. The directions of social change in the modern world have undoubtedly been greatly influenced by these forces. For instance: -

1. Material progress and security

2. Self-determination and freedom
3. Nationalism, such as that of French and English-speaking Canadians, English and Irish people, German and French people, Palestinians, Kurds, Basque separatists, and Spaniards

DISCUSSION

Definitions of the Concept of Social Change

August Comte, a Frenchman who is regarded as the father of sociology, established the idea of social change. Herbert Spencer, Karl Marx, and a number of other sociologists later improved and developed the idea of social transformation. No human civilization is static, and yet it is challenging to foresee the forms and trajectories of social change.

The reason is that societal change is caused by a variety of variables that are not always constant. Population changes, the development of science and technology, the emergence of new ideologies, and the reshaping of societal norms all have an impact on how society is organised and how its institutions operate. The entire set of social ties has transformed as a result of industrialization and urbanization. It is clear that the modern world is not changing consistently and that social transformation is becoming more complex.

Social change can occur in both swift and complex ways as well as slow and basic ways. Because of the fast-paced city life and the changing social values needed for industrial and urban living, the migration of illiterate people from remote rural areas to metropolitan cities would have an impact on the institutions of family life there. It will also increase stress and strain on everyday life. Since the middle of the nineteenth century, a great deal of sociologists have attempted to explain societal change. Several often used explanations of societal change include: According to August Comte, societies advance in predictable stages as a result of the expansion of human knowledge.

According to Anderson and Parker, social change entails modifications to the actual structure or operation of social structures or practises.

1. Davis: By "social change," we simply mean changes that affect how society is organized that is, how its structure and institutions work.
2. According to Gillin & Gillin, social changes are deviations from the norm, whether they result from changes in the environment, in cultural resources, in population makeup, etc.
3. Ginsberg, M.: By social change, I mean a change in social structure, such as the size of society, the makeup or harmony of its components, or the nature of its organizational structure.
4. Keening, S.: Modifications to people's behavioral patterns are referred to as social change.

According to Lundberg and others, social change is any alteration to accepted norms of interpersonal interaction and conduct.

1. Maclver and Page: As sociologists, social relationships are our primary area of interest. We will only classify social change as occurring when these relationships change.
2. Maunder, H.T.: A new style or method that modifies or replaces the old in people's lives or in society's functioning may be referred to as social change.

3. Merrill & Eldredge: Social change means that many people are acting in ways that are different from how they or their immediate ancestors behaved in the past.
4. According to Neil J. Smelser, social change refers to changes in how societies are run.
5. The definitions of social transformation reveal the following important traits:
6. Social transformation results from specific factors.
7. Social structure, social organization, and social functioning are all altered by social change.
8. People's life patterns are altered by it.
9. Social change differs from developments in technology and culture.
10. Social attitudes, social values, and living styles are all indicators of social change [3], [4].

Theory of Social Development and Progress

Social progress is a relative phrase in that some people may interpret changes in everyday life, social roles, interpersonal interactions, attitudes, and values as progress, while others may interpret them as a deterioration of accepted social norms and social practises. The term "social progress" refers to factors that improve both the social and biological aspects of human life. Humans continuously make efforts to influence their surroundings and produce forces that improve their quality of life. As knowledge, inventions, and the use of various technology and devices advance, so do individualized living standards, social interactions, social functioning, attitudes, and values. Initially, social development and social progress were measured as synonyms, but later, sociologists drew a distinction between social development and social progress in addition to development. Social advancement is a further facet of social development, which is one of the aspects of development. The following are some important definitions of social progress:

1. Page and MacIver: By progress, we mean movement towards a certain target, ideally one that is not solely established by the application of objective thought.
2. Burgess: Progress can be defined as any alteration to an existing environment that makes it simpler for an individual, a group of individuals, or another organised form of life to live.
3. Lumley: Progress is change, but it's change that is approved or desired, not just any change.
4. Ogburn: Progress is the movement towards a goal that the larger group believes is desirable for the near future.
5. Hobhouse: Social progress is the expansion of social existence in relation to those characteristics to which people can intellectually or emotionally ascribe values.

H.T. Mazumdar: A social order that upholds the first four values; o Promotes life, liberty, and the pursuit of happiness with justice and equity to all. Social progress is a movement based on the following six criteria: o Enhancement of human dignity; o Respect for each human personality; o Ever-rising freedom for spiritual quest and truth investigation; o Freedom for creativity and for aesthetic enjoyment of the works of nature as well as of man.

1. The social progress statements mentioned above highlight the following traits:
2. Social progress is a progression towards idealized goals;
3. Social progress is an effort to improve the environment and make life easier;
4. Social advancement is currently not moving in any direction;

5. A social order founded on spirituality, human dignity, liberty, and a pleasant life filled with moral values is created by social progress. Social progress is unbounded, and social change is a part of it.

Social progress is what is meant by the concept of social development. Although the idea of social development has a long history, it has recently received more attention, largely because of the following three factors:

The decolonization process, which began in the 20th century and picked up speed after the Second World War; Growing worry about developed nations; the ambition of the populace and newly recognized governments to realize the welfare state's goal [5], [6].

Two connected elements are revealed by a survey of the social development literature. First, the ability of individuals to consistently labour for their own well-being and the benefit of society. Second, institutions need to be changed so that human wants are addressed at all levels, especially the lowest, by enhancing the connections between how needs are expressed and how they might be met.

Social development is a broad notion that refers to structural changes that are brought about on purpose in order to change society. Social development is a value-laden term that refers to a subjective statement of the desired direction of social change, whereas social change is a value-free, objective explanation of societal processes. The purpose of social development is to create a society where people have improved living conditions.

1. They do not experience hunger or lack access to basic essentials of existence.
2. To eliminate regional inequities and rural-urban divides.
3. To build infrastructure that meets everyone's basic requirements, especially those of the most underprivileged and impoverished groups in society.

These opinions were also supported by the United Nations' General Assembly and most recent World Summit for Social Development. The Summit's key points included: ensuring that all segments of the population are included in social development; enacting structural changes that support social development; engaging all segments of the population in the process; pursuing social equity; and giving high priority to the development of human assets, including technical and vocational education [7], [8].

It should be made clear that economic expansion, which entails increased production and a high rate of growth as measured by the Gross National Product, is required to accomplish social development. In consideration of the breadth of social development M.S. Gore is correct when she says that social development includes growth in the areas of social, cultural, economic, political, and environmental aspects [9], [10].

Environmental factors and social change

The most significant factor affecting how people interact with one another is the physical environment. The physical world changes both slowly and quickly. The nature of social life is influenced by disasters such as storms, floods, earthquakes, volcanic eruptions, fires, seasonal changes, etc. A social structure based on flora and animals is produced by their abundance. The physical environment both supports and hinders the development of civilization. Due to the harsh environmental conditions required for human survival, social life will be restricted in the poles

and deserts. The shape, development, and change of human society are determined by the forces produced by the physical environment.

According to some historians, the demise of Egypt's and Mesopotamia's major civilizations was caused by unfavorable physical environmental conditions. Natural resources that are required for human life are readily available, which encourages human settlement close to them. Human settlements disintegrate and change as a result of the exploitation of natural resources. Humans' misuse of the physical environment led to the greenhouse effect, pollution, a lack of potable water, the inaccessibility of land for building homes in urban areas, and other problems.

Intensive agricultural practises led to the green revolution and enough food production in modern-day India, but at the expense of soil fertility degradation and water table depletion. Ecological imbalance and harm were caused by economic and technological advancements. Physical environmental forces like famines, droughts, floods, and earthquakes forced people to migrate to far-off places, disrupting settled human existence in the process. Physical environmental demands have an impact on social life by resulting in new social ties and lifestyle choices. Physical environmental variables clearly influence societal transformation nowadays.

Statistical influences on social change

The study of human population is known as demography. The Greek term "Demos" means "people." Fertility, mortality, migration, shifting age structures, sex ratios, ages at marriage, patterns of marriage, childbearing ages, life expectancies, use of contraceptives, levels and forms of morbidity are all examples of demographic elements that cause societal change. With the push to bring about changes in social and political institutions, these variables have a profound impact on society.

Population growth is either negative or stable in the industrialized world, while it is disturbingly high in developing nations like India. Both trends result in social change. The quality of living is high in the nations with low fertility and death rates, while it is poor in the nations with high rates and low levels of Factors Involved in Social Change. The overpopulation, newborn and maternal death rates, child labour, unemployment, rural-to-urban migration, lack of resources necessary for the sustainability of social life, family violence, marriage breakdown, criminality, and slums are all problems that plague civilizations with high fertility rates. The introduction of family welfare and planning programmes was made in an effort to reduce the high fertility rate. These actions were initially condemned and viewed as immoral and irreligious, and they only came to be accepted by society through time. The social acceptability of family planning practises resulted in a shift in social norms and attitudes that helped create a new, small-family-based culture. Similar to how better health measures, increased understanding, and increased awareness lead to lower mortality.

The diminishing sex ratio is another demographic driver of societal change, particularly when it comes to Indian society. Due to the demand for male children in old Indian society, female infanticide was a known practice. The daughters were viewed as a liability and a financial strain on the family. Pre-birth diagnostics have caused the situation in contemporary India to worsen even worse. The female fetus is being killed by the abuse of sex testing. Despite being prohibited by the Pre-Natal Diagnostic Techniques Act of 1994 (PNDT, 1994), the misuse of these tests has taken off like wildfire in Indian society. Devastating demographic, social, economic, and even political effects will result from the declining sex ratio. More violence against women will occur.

All cultures' changing age structures as a result of increased longevity and better health policies will have their own effects. The majority of the population used to be youthful, and there were very few elderly people. More social and economic support systems will be needed as the elderly population grows. Older people's declining health, loneliness, exclusion, and marginalization are causing new societal issues. In a nutshell, we may say that demographic factors operationalize the entirety of social life, and changes in these elements will result in social change.

It is a well-known reality that human social and economic existence are inextricably linked. One of the main aspects of society is the economic side of social life. To get to the current stage, which is dominated by industrial production, trade, and commerce together with agriculture production and its distribution based on cutting-edge scientific procedures, human civilization had to go through different stages, commencing with the hunting and gathering period. Every stage that followed had its own unique social life, social connections, and social roles.

Engels was correct when he stated that "the ultimate causes of all social changes and political revolutions are to be sought in changes in the mode of production and exchange, rather than in the minds of men, in their increasing insight into the external truth and justice." Marx continued by elaborating on the concept, stating that "the totality of these production relations constitutes the economic structure of society - the actual base, on which grow legal and political super structures and to which corresponds definite form of social consciousness. It shows how deeply and powerfully economic pressures permeate social life. The social ties and functions are governed by the current economic system.

Compared to the industrial system of production, the introduction to society system of production had a different kind of social existence. According to research, nations with higher per capita incomes have lower fertility rates than those with lower incomes. The idea that people tend to have fewer children when they are rich is supported by the fact that high income is associated to industrial, technological, and educational growth. The pool of ignorant, rural, and slum dwellers had a high reproduction rate, which caused a population increase worldwide.

In contrast to the current market economy, where employment is something people do to earn money, people in subsistence economies produced their own household commodities and distributed and consumed them. It implies that work is both an economic and a social activity. In the past, a village was seen to be a self-sufficient unit, but in a market economy, every aspect of village life is influenced by forces of the outside economy, creating new social attitudes, social ideals, and social relationships. Economic disruption in the modern world causes a number of societal issues.

CONCLUSION

Human consciousness, goals, attitudes, and values all have a role in how people evolve. It is a self-conception process, just like other human creative activities. The social collective develops a conception of what it wants to become and by channeling its creative energies through a variety of activities seeks to transform its conception into social reality. This is similar to how writers, artists, composers, political visionaries, and businessmen imagine unrealized possibilities and pour forth their creative energies to give expression to them. Society is an unconsciously alive organism that aspires to survive, advance, and flourish. Although each individual in society expresses conscious intention in their words and actions, these are merely the overt manifestations of deeper subconscious forces that influence society as a whole. True collective

consciousness goes beyond the sum of its constituent components to develop its own distinct identity and character. This idea of social evolution has significant ramifications for the future of humanity and the likelihood of advancement in the twenty-first century. It implies that, except from those imposed by the boundaries of human mind, knowledge, and goals, there are no inherent restrictions on either the speed or the scope of the development process. If we adopt a different perspective, the nature of this process can be changed from the gradual, subconscious process of trial and error that we have been used with to a quick, certain leaping progress from one height to another.

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CHAPTER 10

SOCIETY AND CULTURE: INDIA'S PLURALITY OF CULTURE

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ABSTRACT:

India, or Bharat, has one of the most advanced ancient civilizations. This civilization began around 7000 BC and persisted until Ashoka's reign came to an end. Like any civilisation, it developed a few distinctive traits of its own that, taken as a whole and in relation to one another, were its defining characteristic that set it apart from other civilizations. In terms of continuity and heterogeneity, accommodating history, and composite character, Indian culture stands out from other civilizations. Over tens of millennia, people from Central Asia, western Asia, western Eurasia, Tibeto-Burman, and other regions have migrated to India in a number of waves. The migration of the Aryans, Mongoloid tribes, Kushans, Sakas, Greeks, Huns, Arabs, Persians, and Turks to India occurred at various stages throughout history. People that migrated carried their cultures, faiths, philosophies, wedding customs, festivals, cuisine, dress, music, paintings, sculptures, and behavioral patterns, among other things. The ethnic groups that immigrated to India were able to preserve their own cultural identities within a larger society, and the greater culture embraced their beliefs and practises. These migratory groups underwent a thorough process of indigenization in India. With strands and shades of various textures and hues, this technique produced a composite fabric of Indian culture that was a mosaic of racial and cultural influences. In India, this fusion gave rise to cultural pluralism.

KEYWORDS:

Cultural Pluralism, Civilization, Indian Society, Indian Culture, Plurality's Culture.

INTRODUCTION

The fabric of Indian society has been created around specific symbolisms that have developed over many years as a result of the centuries-long blending of diverse civilizations, according to a critical interpretation of India's unity. This includes the Sanatanism and Hinduism developed through a network of pilgrimage sites; a composite cultural tradition resulting from extensive interaction and exchange between Hindus and Muslims throughout the nation, such as the Sufi and Bhakti Movements; and patriotism of all shades that emerged during the First War of Independence in 1857 and culminated in the freedom struggle and Country's the framers of the Indian Constitution vowed to preserve the unity and integrity of the nation by establishing India as a Sovereign "Socialist, Secular," Democratic, and Republic and guaranteeing all of its citizens: justice (social, economic, and political); liberty (of thought, expression, belief, faith, and worship); equality (of status and of opportunity); and promote among the citizens fraternity. Create unity amidst diversity and safeguard all identities. India worked hard to guarantee that

concerns and misgivings of various identities and sub-identities of culture, religion, and language were allayed, motivated by the crucial issues of national unity, integrity, and political stability.

His goal was not to maintain the islands of [religion-cultural] minorities but to allay their feelings of uncertainty and fear of domination or encroachment by the majority of their vital interests touching religion, so he worked to secure to the minorities such constructional safeguards by protecting their interests. He also worked to protect the right of the minorities to establish and administer educational institutions of their choice. In addition to the Preamble, which declares India to be a secular state with respect for all religions and no official state religion, Article 29 was added to the Constitution to protect the interests of minorities. It states that any citizen or group of citizens with a distinctive language or culture has the right to preserve it. Additionally, there will be no discrimination based on religion, ethnicity, caste, language, or geography. Minorities have the right to create and run the educational institutions of their choosing thanks to Article 30 of the Constitution, which guarantees them specific rights. Furthermore, when providing financial aid to educational institutions, the state was prohibited from discriminating against any minority-affiliated educational institutions on the basis of their religion or language [1], [2].

DISCUSSION

India: A special example of plurality

Pluralism is essential to India's multiethnic society's efficient operation. For the democratic culture to flourish, a pluralist democracy that grants the general public the freedom of association is required. India has lived life from each and every imaginable height, angle, and depth. India's cultural life is exceptionally rich, diverse, and mature. The way that India's states and people treated the religious and minority groups that arrived in the country as refugees is one of the most illustrious features of its pluralist cultural past. The Jews, Zoroastrians, Tibetans, etc., who were persecuted in their own nations and saw sacred sites destroyed and fellow human beings slaughtered, were drawn to our longstanding traditions of tolerance and hospitality, and they saw their hopes and goals realized. Conflicts between cultures are incessantly fueled by rigidity and exclusivity. Rigid civilizations act like billiards balls, only coming together to smash into each other. Assimilation and synthesis were fostered by the pluralism that India cultivated, which strengthened our distinctive culture.

Every ancient culture is intriguing to us in some way, but when the culture is distinct and yet alive, the attraction becomes much more current and pertinent. We examine ancient civilizations including Babylonian, Egyptian, and Greek from a historical perspective. Our knowledge of the past is enhanced by this investigation. The study of Indian culture is particularly significant, nevertheless, as 17.7% of the world's population still actively participates in it. Thus, understanding how this culture reached us is a really interesting and rewarding subject. The fact that Indian culture has a history dating back more than 5,000 years demonstrates how nuanced and cohesive its deep-seated traditions are, intertwined by the strength of seers, saints, philosophers, warriors, poets, artists, etc. "Cultural" refers to the entirety of the things that are passed down from one generation to the next in any given civilization, including all of the things that are material like ideas, symbols, beliefs, attitudes, values, and social structures. UNESCO Chronicle, 1959, Prof. K.A. Neelanta Sastri.

Understanding social diversity is pluralism. It could be a country's philosophical, political, or cultural stance. Pluralism offers an explanation of social context seen as a relationship of conflicting and opposing views that cannot be seamlessly compressed, ranked in one order for all time, or reduced to a single institutional structure. This is true for any of these sorts of social context. The Taj Mahal, the Kashi Temple, the Ajanta Caves, Gommatesvara of Shravanabelagola, the Golden Temple of Amritsar, etc. are all things in which we take great pleasure. There is a feeling of the emotional experience of being Indian, despite the fact that they represent various faiths. This explains why there are different beliefs.

1. Kshetra (region) and Desha (country) once stood for two distinct identities in the sense of pluralism in India. But rather than being adversarial, their relationship is one of coexistence. This explains why identity and methods of understanding it are prevalent.
2. In terms of languages, India has never had a single linguistic monopoly. Indians speak and study a wide range of local, regional, national, and foreign languages. Our enthusiasm to learn new languages is strong. Indian culture supports multiple streams of learning at once rather than favoring one over the other.
3. We do not follow the practice of having only one religion practiced by one or two sects in all of India. Each caste and society has a separate God that they worship in accordance with their traditions and customs.

India was never politically governed by a single sovereign power, with the exception of the Ashoka and British eras. Several royal families had concurrent sway over their own realms. Each of them reigned over a certain area, but they always searched for ways to dominate the others. For instance, during the time the Mughals ruled North India, the Bahamani rulers in some of the Deccan and Central India and the Vijayanagar kings in the south simultaneously ruled their respective regions. Therefore, multiplicity exists in many ways through coexistence rather than conflict.

Currently, India's democracy stands out for having multiple political parties. As a result, society is perceived as being distinct from status and political influence. We also observe that an Indian can have multiple identities, including Bengali, Tamilian, Goan, Hindu, Muslim, or Christian, among others. Within the framework of homogeneous existence, they all have their own identities. There are a few fundamental aspects of Indian culture that are distinctive. People's pleasure has traditionally been viewed as requiring good government as a requirement. Because of this, prayers were offered to mention lucky moments. As a result, the rulers bring happiness and wealth to the populace while always guiding the state along the path of justice.

India is a predominantly agricultural country, and the happiness of the populace is correlated with the health of the land and the livestock. The five fundamental elements of Prithvi, the earth, Akasha, the sky, Jala, water, Vayu, and Agni are placated and adored in the Pancha mahabhutas for the satisfaction of all. Every person's life is sustained by all of these factors. All of these foundational elements are revered in Indian rituals, pilgrimages, and festivals, as well as in everyday life. All religions advocated ahimsa nonviolence, particularly in Buddhism and Jainism. During our fight for independence, numerous freedom warriors fought for ahimsa by declaring war on the British. The plot, subjects, personalities, messages, and lessons we learn from our epics like the Ramayana and Mahabharata are not specific to a certain region. These two epics are for every Indian, and they serve as fantastic models from which to occasionally

take inspiration in any place and time. They significantly influence Indians' mental processes. A similar outlook on life has been established from all of these experiences and beliefs.

The international brotherhood, which is today known as global consciousness and was the cornerstone of Indian civilization, is another enduring virtue imparted by that culture.

The ancient idea of "Unity in Diversity" has been preserved, but in reality, the color of this unity has faded and some fake diversity colours have appeared. If we don't act quickly to restore the harmony of the original design, this delicate harmony can be gone forever. Language variants are one of three important elements leading to this reduction. The ramifications of legitimising and delegitimizing linguistic identities have made listing its languages contentious. Political divisions: In order to increase their meagre vote totals, all political parties sow discord among the populace. And Religion's exclusive nature causes it to unite some people while dividing others, at the same time. The faultlines forming in Indian society will become even wider in the absence of pluralistic reciprocity.

India selected a pluralistic constitution after independence, unlike many other post-colonial states, amid complicated opposing influences following a brutal partition based on the two-nation doctrine in 1947. This was made possible by a number of historical events, evidence, and conditions, including the existence of political figures who were devoted to the rights of minorities. The Indian Constitution is still upheld as a norm in society and is regarded as legitimate by all of India's ethnic groupings. To create the true concept of pluralism, all academics and political figures must work together.

Relationship Institution

Marriage is a socially acceptable way to start a family by having children. As an institution, it entails specific reciprocal obligations and rights. The distinct patterns of rights and obligations in each society make the institution of marriage unique. Every community has some sort of publicly acknowledged social rite that acknowledges the social importance of marriage. As a result, marriage is the institution that deals with the reciprocal social interactions and cultural behaviour of a man and a woman who officially indicate their union with the implied goal of starting a family of procreation in the middle of other possible goals. The real cultural aspects of the marriage institution differ in detail from society to society, as is true of all institutions, and to some extent within subgroups and classes within our own community. These variances result from disparities in the goals of the institution of marriage and how much emphasis is placed on them. The following universal traits can be seen: husband and wife flanking sexual activity; members flanking loyalty and trust; members flanking caring and support for one another. Through the ceremonial traditions they develop in connection with marriage, societies all over the world acknowledge the significance of this union [3], [4].

The Marriage

Marriage actually starts with religious or legal ceremonies, or even both. The wedding serves to acknowledge the importance of marriage in society. A ceremony like that signifies social control. The couple is made aware of the significance of their commitment by the spectacle.

The Ceremony and Licensing

The formal authorization for many activities typically required by societies is indicated through the issuance of a licence, which makes it necessary for people to comply with age and health requirements. Prior to weddings is a requirement for proper certification and registration may take place. A legally recognized marriage that is acknowledged in public has value because it confers rights to property and other duties that take effect right away. Therefore, it is beyond doubt that the contract's duties are permanent and that they cannot be freely discharged. They become legally obligatory when they receive public approval and sanction. The union of two people into a new life is also symbolized by a wedding. The exchange of gold rings, sipping from the same cup, or sharing a meal are all signs of the union. The ceremony also conveys the congratulations of friends and family. They express their wishes by flinging rice and giving food and other useful items as gifts [5], [6].

Spiritual Rituals

In many civilizations where marriage is regarded as a holy institution, the marriage ceremony is a religious rite. Marriage is regarded as a holy union that has been approved by both God and the religious establishment. Up until recently, the idea of ending a marriage was unfathomable in the majority of nations. Despite the fact that some societies are quite permissive in this area, they still emphasise the sacred nature of the bond, which is strengthened by religious rites. When these viewpoints are accepted, they act as positive social controls.

Mating Choice

Marriage partners are found using one of two techniques, either by arrangement or free will. Of course, finding a partner is necessary before getting married. Of course, mating was recognized in early human groups long before ceremonial marriage emerged. In human communities, marriage evolved in part as a way to regulate mating. In civilizations, arrangements for finding partners are made by parents or another individual in a position of authority. In today's world, matrimonial services can be of assistance at times. In many societies, the role of the matchmaker has long played a role in the marital process. When mates are chosen by arrangement, two important elements predominate. First and foremost, it's important to take into account the families' social and economic backgrounds. Typically, they are unions based on social and financial convenience that connect families into coalitions around a common goal. Second, the spouses' wishes, affectionate sentiments, and prospects for happiness can be completely disregarded.

Though rumors have it that the couple only truly falls in love when they are married and have had time to get to know one another. The idea that prior affection or love shared by the prospective parties is not necessary for a good union is supported by the fact that so many successful marriages and families are founded through arrangement [7], [8]. When there is a strong desire for marriage coupled with a fear of losing the desired individual, hasty judgements based on physiological and emotional reactions that predominate over solid reasoning are extremely prevalent. The risk that a choice would be made out of fleeting sentimental attraction rather than a reasoned, mature choice is a prevalent issue in a society where marriage is based on individual choice and romantic love. The actual choice of a partner is influenced by a number of factors. In human civilizations, the sex drive exerts a powerful influence that pushes people towards potentially sexually desirable partners.

Without this urge, marriages would hardly ever occur. Nature uses this strategy to ensure the survival of the species. Circumstances can also be used to control or affect a person's choice of mate. Selection within a race, within specific age ranges, within the same class, and the ban on incest are a few of the limitations imposed by civilizations. Propinquity, or how close something is to your home, is another determining factor. People with comparable characteristics tend to reside in similar places, and this proximity makes it easier to find and select mates who share your goals and objectives. Young people in large cities have more options and chances to meet people thanks to intentionally manufactured contact scenarios. This frequently entails being a part of worthwhile organizations and groups that can provide a welcoming environment for people to interact. However, these factors—nearness, attraction to people with similar personalities, constructions of the perfect spouse, and personality needs—do not function as independent forces in the selection of a partner. These traits of a web of interconnected personal relationships together form a pattern for selecting a partner.

Family Organization

In many countries, marriage has the effect of establishing the family as an institution. A family is described as a collection of individuals who are connected by blood, marriage, or adoption and who together form an economic unit, are in charge of raising children, and frequently reside in the same home. It is regarded as society's fundamental unit and is in charge of numerous societal and individual activities. It is in charge of providing for the basic necessities of its members as well as educating them on cultural standards, socializing them, and preparing them for their future families and careers. No person can survive without a family, and no society can survive without enrolling members into families, which is why it is so important. It helps societies attain ordered social interactions and social control by acting as a key controlling agent.

Arrangements within the Family

The family is a group that reproduces, bears children, rears those children, and confers status. The bond of kinship, which depicts the web of social connections between family members, is its guiding principle. There are numerous ways to elaborate on this link that show how families differ from one another in different countries in terms of shape and organization. In the immediate family, there are essentially two distinct sorts of connections: those formed by marriage and those formed through biological kinship. The relationship flanked by the husband and wife is of the first type, whereas the other interpersonal relationships that are typically established in the immediate family are of the biological type (such as the relationship flanked by the brother-brother, sister-sister, and brother-sister connections).

If we compare the family structures of various countries, we can see that certain societies place a strong focus on marriage bonds while others place a stronger emphasis on blood links. Due to this, there are two main types of families: the conjugal family, in which the relationship between the spouses is dominant, and the consanguine family, in which the relationship between blood relatives is dominant. In other words, the relationship between blood relatives is more action- and obligation-driven than the relationship between spouses. Contrary to a consanguine family, where a person is obligated for life, the members of a conjugal family frequently have more flexibility in that they are free to leave the group if they find it to be unfriendly. An individual belongs to one of two sorts of families during the course of a typical life, namely:

The family into which he or she is born, consisting of parents and siblings (brothers and sisters), as well as the family of procreation, which consists of the spouse and offspring. The sibling relationships of the family of orientation are relaxed and stress is placed on the connection flanked by the spouses in civilizations that place emphasis on marital families as the foundation of social life. Even when a person has established a family of reproduction, the consanguine family or home allows the replication of sibling patterns learned in the family of orientation to be carried on in full function. Despite its flaws, the family group was the first human educational institution and has frequently been rated the finest institution. An individual's informal education starts in the family, where the majority of successful teaching is done within and through it. Children can be best trained to learn the important principles of health and personal and sex hygiene in the home. The family unit is regarded as the cradle of personality. In the middle of themselves, siblings in a family have unique social interactions. They can also serve as great teachers for one another, give one another emotional gratification, and support one another when they are struggling. The belief that marriage and the family are better social institutions is one that people adopt early and effectively in their families. Additionally, people learn that the family is a sacred institution that must be treated with respect rather than as a transient agreement that can be taken casually, and that it involves human emotions and close relationships that have a long-lasting impact on a person's personality [9], [10].

Aspects of Family

The family structures are based on a set of dimensions that sociologists and anthropologists have created. The nuclear family and the extended family are the two basic forms of family structures that predominate within the overall framework of kinship. The nuclear family is made up of parents who are adults and their dependents, such as children. This kind appears to be widespread throughout many societies. The nuclear family and several of its relatives, including grandparents, grandchildren, uncles, aunts, and cousins, are included in the extended family. Since they primarily comprise of the nuclear family and its members, these families are also known as joint families in the Indian setting.

Marriage Licence

Monogamy, or the union of one man and one woman, is a frequent type of marriage in the vast majority of countries. One person becoming married to numerous people is known as polygamy. Whereas polygamy refers to marriages between one man and numerous women, polyandry refers to marriages between one woman and numerous men. Due to the scarcity of women, it became necessary for multiple males to share a wife, and when brothers did so, it was known as fraternal polyandry. Certain conditions favour one type of marriage over the other. The need for polygamy or polyandry is explained by economic forces, which are typically dominant in certain communities. For instance, all of the family's sons inherit the family's land holdings in Tibet. Since it might not be enough to support the family, it is not shared among them individually. Brothers so split the wife and the land.

Power structures are primarily found in countries where extended families are the norm. There is a patriarchal system of authority. Males are dominant over other family members in patriarchal families. When the mother and wife, or other females, have the majority of the power, there is a matriarchal pattern of power. The dominant power structure is patriarchal. Women may occasionally exercise informal influence over numerous families in patriarchal societies, although this is not always the case. We observe a change in the power structure as more women

enter the job. These developments have altered the nature of the family system, in which authority and power are shared between male and female family members.

Norms for Partner Selection

Exogamy is a system where people marry outside of their family or clan. Endogamy, which allows marriage within the group, is similar to this. The incest taboo, which prohibits marriage or sexual activity between people who are closely related biologically, is the most widely practiced exogamic regulation. Exogamy and endogamy laws frequently place limitations on a person's ability to choose a companion. The prohibition against incest is global. This law forbids having intercourse with someone who is flanked by two close relatives, such as a child and father or a brother and sister. Some societies also apply this criterion to close blood relationships and first cousins. The taboo of incest is practiced for a variety of reasons. People in the distant past were aware of the genetic risks associated with interceding, according to some, while others claim that humans have an intrinsic dislike of incest. Still others have argued that laws against incest help families get along better.

Matrimonial Residence Trends

The trend of living with the husband's family is known as patrilocal residency in civilizations where newlyweds do this. The newlyweds are supposed to dwell with the bride's family in civilizations where matrilocal residency is the norm. The term "neo-local residence" refers to the trend of couples building their own residences in recent years. This pattern is especially prevalent in western countries because they place more value on an individual's freedom and personal interests, which leads to the emergence of individualism.

Socialization

Socialization is the process through which an individual grows through connection with other people, his unique patterns of socially relevant behavior, and experience. Socialization of youngsters into societal norms is mostly the family's responsibility. The family plays a key role in socialization in all human communities. It has adaptable human interactions where family members engage in casual conversation and resolve issues with respect and affection for one another. The family assists the child in developing critical attitude patterns, ideals, and a way of life by teaching him or her the first lessons in social living. It instills a sense of civic duty and emphasizes the value of cooperation and respect for one another. Human children have a propensity for imitating others, and families provide informal settings where conventions and traditions can be picked up through imitation. As a result, the child's personality changes and they create a social identity. Through socialization, children learn self-control and become aware of their obligations to their families, communities, and society as a whole.

Educating Children in the Family

The family is the primary important factor in how an individual develops their social skills. The actions of the child's family, including his parents, siblings, and friends, provide him with a wealth of lessons to learn. He mimics their behaviors, mannerisms, clichés, etc. He makes an effort to refrain from actions that bring about punishment or that are viewed negatively in the family. His excellent habits are formed in the family context, and his criminal tendencies are developed there.

Desire to Socialize

The greatest way to explain why socialization is important for an individual's development is through the example of people who, for one reason or another, were raised outside of society. These kinds of people are discussed by Gesell in *Wolf Children and Human Children* and by Davis in his essays. Two youngsters, one of whom was eight years old and the other a few years younger, were found in a wolf lair in India in 1920. The first continued to survive for six years whereas the second passed away only a few months afterwards. Kamal was her name. This young lady exhibited complete innocence towards human behavior and manners. She was speechless, crawled around on all fours, and howled like a wolf. She seemed uneasy when she saw people, as any undomesticated animal would when they see a person. In this way, aside from her physical structure, she lacked any characteristics of a human being due to her lack of socialization. She received instruction in how to speak, dress, and eat. After a few years, she was able to pick up some human conduct using this way because to the force of socialization. The main factor in how an individual's "self" develops is socialization. Every social relationship a person has helps with this socialization process. The issue of how humans socialize is extremely complex, and no human community has completely resolved it. The development of socialization, in Davis' words, "offers one of the greatest possibilities for the future modification of human nature and human society."

CONCLUSION

The forces that depict India as "one nation, one people, and one culture," manifested in various ways, pose a threat to the country's cultural diversity. It is a challenge to our sense of harmony and unity in diversity to say that all Indians, regardless of their historical, geographical, and cultural roots, must accept a single culture. People need a shared political-legal framework in order to form a state, and a shared value system rather than just a similar language, culture, or religion—is necessary for a nation to exist. There are divides on various basis that occasionally conflict with one another in every culture in the globe, which can lead to disputes, riots, protests, and other forms of violence. Many people in diverse societies have such steadfast convictions that their desire to persuade others to share their viewpoints might motivate them to engage in violent behavior, such as vandalism or even terrorism. The fanaticism and extremism in India pose a serious threat to its diversity of cultures. Such sectarian inclinations pose a possible threat to India's sovereignty, democracy, integrity, and, to put it briefly, its very existence. This is a constrictive and detrimental reaction to the modern nation-building process. Mutually contradictory, antagonistic opinions may exist in a multi-cultural community like India, but those disputes must be handled through political, social, and cultural debate, through cooperation, accommodation, and conflict resolution. Any organization, person, or organization acting in opposition to this is harming our effort at nation-building and the vision of India we have for the remainder of the twenty-first century.

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CHAPTER 11

A BRIEF STUDY ON THE CONCEPTS OF PERSONALITY

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ABSTRACT:

Knowledge is created through science. There are several sources of information as well, including outlets for everyday information, religious information, and political information. However, these sources differ in terms of the techniques they employ. The most trustworthy and valid knowledge that humanity has ever discovered is produced by science, not by religion or ideology. Psychology has its roots in antiquity and can be characterized as the scientific quest to understand the motivations behind human behavior. Philosophers from two thousand years ago debated some of the same issues that psychologists are presently attempting to answer. According to Fancher, the founding of the first psychology laboratory by Wilhelm Wundt in 1879 marked the beginning of psychology's separation from philosophy as a field of study. In the years that followed, other methods for examining human behaviour evolved, and individuals who accepted these methods engaged in vehement arguments and even heated discussions. The creation of new fields and methodologies has occurred during the ensuing years. Personality psychology is one of the key areas of psychology nowadays. In this study, I'll try to use a variety of psychological techniques to tackle the idea of personality. I'll start by bringing up the idea of personality. I will then discuss the psychoanalytic approach, trait approach, biological approach, humanistic approach, behavioral/social learning approach, and finally cognitive approach, in that order.

KEYWORDS:

Biological Approach, Cognitive Approach, Humanistic Approach, Psychoanalytic, Personality Concept.

INTRODUCTION

The term "personality" is frequently interpreted by laypeople as "good looks," "attractive," etc. They base their decision on the impression the relevant person leaves. In addition to having a decent physical appearance, someone's personality can be judged by how well they communicate and engage with others. Poor personalities are characterized as those who lack decent looks, are poorly dressed, or interact improperly. But this is not a true idea of personality from a scientific standpoint. In actuality, psychologists believe that attempts to describe personality in terms of social attractiveness are insufficient for two reasons: first, it restricts the range of behaviours that are significant and deserving of inclusion in the study of personality. The ludicrous conclusion of this idea is that some persons with special talents and temperamental characteristics lack individuality. The definition of personality as advanced by psychologists will be covered in this unit. There will be a presentation of Gordon Allport's definition of personality and a discussion

of the idea of personality development. Numerous elements, such as biological, psychological, and environmental ones, that affect personality development will be covered [1], [2].

DISCUSSION

Heredity's Impact on Personality Development

The individual's hereditary endowment forms the basis of the personality pattern, but it is not passed down through the family. It is the end result of education gained via extensive social interactions with persons inside and outside the family. According to Anderson, personality is arranged around experiences or nodal points that have received particular emphasis. Each new individual is born with a genetic heritage that contains all the potentialities for his behaviour and development during the course of his lifetime. This endowment includes potentials for a person's physical makeup, the growth of particular skills, abilities, and behavioral types, as well as growth and change patterns throughout the course of a predictable life cycle [3], [4].

The Science behind Heredity

At fertilization, the 46 chromosomes—half from each parent—are divided between the male and female germ cells to create a fertilized ovum.

The real bearers of a person's heredity are the chromosomes, which are tiny, threadlike structures carrying several hundreds of the ultramicroscopic particles known as "genes." The chromosomes collectively probably contain between 10,000 and 15,000 genes, each of which is a complex molecule made up of thousands of atoms arranged in certain ways. The genes serve as a person's developmental blueprint and control how he develops from a single cell to an adult. The possibilities for behaviour are contained inside this inherited structure.

Heredity's Function

The development of the person's physical and mental characteristics, which make up their inherited endowment, strongly influences and shapes their personality. Although social and other contextual influences have an impact on the shape that a personality pattern takes, it is not ingrained or controlled from without; rather, it develops from a person's potential. Heredity produces the main building blocks of personality, including physical make-up, mental capacity, and temperament. The forces of the environment a person grows in determine how they will develop. Numerous scholars have emphasized the importance of inherited roots in defining personality patterns. The common belief is that crucial relationships first with the mother, then with the father and siblings, and finally with other family members shape an individual's identity.

The youngster brings to this relationship a biological makeup, a set of demands, and intellectual prowess that influence how a person is affected by the influential people in her environment. The individual chooses from his surroundings what meets his requirements and rejects what does not through the combination of hereditary and environmental factors. Therefore, personality patterns emerge as a result of interactions that an individual initiates with their surroundings. The recognition that personality patterns are susceptible to restrictions is one reason to emphasise the importance of genetics in the development of personality. For example, a person with low adjustment levels cannot, even in largely favorable environmental conditions, develop a personality pattern that will result in acceptable personal and social adjustment, as opposed to a person with high adjustment levels. Thus, a person's potential is constrained by their genetic

makeup. In addition, acknowledging the constraints brought about by genetics emphasizes the reality that people are not entirely free to select and develop the kind of personality pattern they want. A person with low IQ, to use intelligence as an example once more, may not be able to build the personality pattern of a leader, despite his or her desire to do so and high motivation to work towards developing the personality qualities necessary for leadership.

Environmental Influence on Personality Development

No trait is so reliant on genetics that it cannot grow under certain basic environmental conditions. Even physical traits fall under this category, and intellectual, social, and emotional traits are most definitely even more so. An individual is the result of numerous interactions at any given time, surrounded by his genetic make-up, physical environment, and sociocultural context. Physical environment refers to the surrounding natural environment, including the weather, topography, food sources, disease-causing microbes, and other factors. The term "socio-cultural environment" refers to the realm of people, traditions, ideals, and created things [5], [6].

Environment, Physical

The climate, geography, and natural resources under which humans live are all different. Some people dwell in dense jungles, others in desolate deserts, some on tall mountains, still others on plains. Some people live in extremely cold climates, while others do so in stifling heat, while others do so in areas that have chronic drought. Food and other resources are sometimes in great plenty, while in other places they are so limited that a person must spend the majority of their time just getting by. Some areas are largely devoid of disease and danger, while others are infected with dangers to physical safety.

Terrain and Climate

People who live in areas with unfavourable climate or terrain frequently experience physiological changes that are adaptive. For example, the Eskimo's circulatory system typically rests deep under a protective fatty layer that traps his body heat.

Lack of supplies, illness, and other unfavourable conditions

Even now, millions of people reside in areas with a dearth of food and a high prevalence of sickness. Such conditions have a severe negative impact on physical vigor, physical harm, and fatalities. We can suppose that because unfavourable physical conditions influence how a group lives, they also have an indirect impact on how each member's personality develops. However, it can be difficult to determine the exact impact because, as usual, cultural influences can further exacerbate the whole situation. Evaluation of how the physical environment affects individual and group differences in development becomes quite challenging. The influence of the physical environment seems to be less important than that of the socio-cultural environment, with the exception of situations where unfavorable circumstances actually cause bodily harm, such as in cases of sickness and hunger.

Social and Cultural Setting

In a similar way that man inherits a genetic inheritance that represents the culmination of millions of years of evolutionary history, he also inherits a socio-cultural heritage that represents many thousands of years of social development. Although this history differs greatly from one social group to another, there are enough similarities among the various cultures of the world for

us to effectively refer to "human culture." Every group, for instance, has its own language, social structure, values, music, and artistic expression. These "institutions" are uniquely human and are frequently passed down through comparable channels in every civilization. Sometimes the instruction is intentional, although this is not always the case. The following are the main ways that the sociocultural environment influences how people develop [7], [8].

Membership in a Group and Instruction

Each civilization instills its ideals, values, and acceptable behaviours in its children—both consciously and unconsciously. The social institutions like the house, school, and temple, or their equivalents, play a vital role in this education. Therefore, systematic training along with the examples provided by adults or other "models" tend to establish what could be called the essential personality type of the concerned society and to promote some degree of uniformity. The key aspects of a person's personality are influenced not just by their membership in the dominant social group but also by the several subgroups to which they belong groups based on their ancestry, religion, employment, social class, age, and sex. Each subgroup tends to promote particular ideals, viewpoints, and accepted behavioral patterns, all of which may be subject to limitations placed by society at large. Individual distinctions tend to be produced by each person's membership in a subgroup that is somewhat different from them, in contrast to the current situation where everyone is somewhat similar due to shared membership in the dominant cultural group.

The groups that a person identifies with or seeks recognition from are referred to as "reference groups" because those groups' norms and values serve as the foundation for that person's goal-setting, behaviour modelling, and self-evaluation. There are instances when reference groups from which the individual is excluded have more influence over them.

Status and Function

There are many different identifiable roles in any social structure, such as doctor, teacher, carpenter, parent, student, child, and so on. Each of these roles contributes in some way to the overall group functioning and is given a specific "social status." Status carries privileges as well as obligations.

A doctor, for instance, enjoys the privilege of practicing medicine and is highly regarded by other people in society. He is required to abide by the professional ethics code in return. He risks having his medical licence withdrawn and being demoted to a lower social class if he doesn't comply. Society creates a number of roles for its members to play, each of which is connected to a specific pattern of anticipated behaviour, in order to make clear what is expected of someone in a given location and status. As a result, being an army officer requires commitment, initiative, bravery, and resourcefulness. Young or old, every member of society tends to pick up the abilities, mannerisms, and morals that seem to be required by his position. His social interactions are likely to suffer if he veers off too far from what is expected of him.

A classic example of how role expectations can influence personality development is Margaret Mead's 1949 study of the Tchambuli, a tribe in New Guinea where sex roles are almost exactly the opposite of our own [9], [10]. Women are expected to work for a living, manage business affairs, initiate courting, and generally serve as the family's head of household. On the other side, men are expected to be coquettish, graceful, gossipy, good housekeepers, and enthusiastic about

dance and the performing arts. The established roles for men and women in the Tchambuli clearly have a tendency to channel personality development in ways that are considerably different from those in our culture.

Interpersonal connections

Being a social animal, man's personality development is greatly influenced by his interactions with other individuals. For example, the norm may be for rivalry or collaboration, animosity or friendliness. In some civilizations, a particular type of interpersonal relationships may predominate more than others. However, interpersonal connections typically promote individuality rather than similarity of growth because no two people have exactly the same acquaintances and no two persons, we do know in common have precisely the same connection. Even parents have slightly different ways of relating to each of their children. Our relationships with other people are marked by a variety of feelings, including love, hate, friendship, mistrust, and common experiences and misunderstandings.

Although we have many different kinds of interpersonal interactions throughout our lives, our relationships with our parents and our peers have the most influence on how we develop. Separate from that, a variety of other interpersonal connections, such as those with siblings, grandparents, instructors, and neighbours, may have a significant impact on personality development. Even a random encounter with someone can alter the course of our lives.

Learning's Contribution to Personality Development

Learning plays a significant role in the formation of personality patterns in all of its forms, particularly conditioning, imitation, and training, or learning under the supervision and leadership of another. Attitudes towards oneself, characteristic responses to other people and situations, attitudes towards assuming socially acceptable roles, and strategies for adjusting to one's environment, including the use of defence mechanisms, are all learned through repetition and reinforced by the pleasure they bring. Slowly, the concept of oneself emerges, and the taught behaviours turn into habits that make up the person's personality pattern.

What characteristics will be included in the pattern is decided by social forces both inside and outside the home. For example, if a kid is pushed to be aggressive because it is considered a desirable trait for men, he would learn to respond to people and situations aggressively. In contrast, if being aggressive results in social rejection or does not satisfy the person, they will experiment with alternative coping mechanisms until they find one that works for them. He will then keep doing it until it gets ingrained in his behaviour. It is important to know that learning affects how personality patterns form for two reasons. The first thing it tells us is that control can be used to make sure that the person has the kind of personality pattern that will result in positive personal and social adjustment. It also shows us that maladaptive self-concepts and socially unacceptable coping habits can be modified. The earlier a change or alteration is attempted, like with any learning, the simpler it will be.

Socialisation Process and its Impact on Personality Development

The two cases of Anna and Isabelle can be used to demonstrate the importance of socialisation in the formation of human personality. Illegitimate child Anna was made to be kept alone in a room upstairs. At the age of about six years old when she was taken out of the room, Anna was unable to talk, walk, or perform any other act that implied intellect. She had no facial expression and

showed no emotion. She was unable to make any decisions for herself. This demonstrates that simply biological traits are inadequate to contribute to the formation of a full personality in the absence of socialisation. The fundamental component of socialisation is communication. At the age of six and a half years, Isabelle was establishing. She shared Anna's status as an unnatural kid and had been kept apart because of it. She seems to have had zero knowledge of any connection when they first met. Her actions were comparable to those of a six-month-old baby. Later, she was instructed in speaking. She first gave off the impression that there was no hope, but over time, she began to react and eventually developed normally by the time she was eight and a half years old. The instance of Isabel demonstrates that the inability to speak before the age of six does not preclude learning to speak later on. But it's difficult to estimate the oldest age at which someone could continue to live alone and still be able to fully absorb cultural norms. However, these two instances highlight how socialisation plays a part in personality formation.

Irrational beliefs

The Greek philosopher and physiologist Empedocles' writings on cosmology and the corresponding theories of the physician Hippocrates contain what may be the earliest personality theory ever discovered. According to Hippocrates, the four cosmic elements of air (warm and moist in its associated qualities), earth (cold and dry), fire (warm and dry), and water (cold and moist) were related to health and corresponded (in the above order) to the four physical humors of blood (sanguine temperament), black bile (melancholic), yellow bile (choleric), and phlegm (phlegmatic). This notion, which holds that a person's physical chemistry affects their temperament, has persisted for more than 2,500 years. According to these early theories, a proper balance between the four body humors is necessary for both emotional stability and overall health; an excess of one humor can result in a specific physical sickness or an exaggerated personality feature.

As a result, it would be reasonable to assume that someone with an overabundance of blood would have a sanguine temperament, or be upbeat, exuberant, and excitable. It was once thought that having too much black bile dark blood maybe coupled with other secretions—would result in a melancholy disposition. An excess of yellow bile, which the liver secretes, would make a person irritable, angry, and have a "jaundiced" perspective on life. People were said to become stolid, lethargic, and unmotivated when their respiratory passages were secreting an excessive amount of phlegm. These simplistic theories about body chemistry have given way to more sophisticated ones as biological science has advanced, along with cutting-edge research on hormones, neurotransmitters, and chemicals made in the central nervous system like endorphins.

Theories of morphology (body type)

Somatotype theories, which categories different personality types based on physical characteristics, are related to biochemical theories. German psychologist Ernst Kretschmer created such a morphological theory. He noted that among his patients, schizophrenic patients frequently had an athletic physique, while manic-depressive patients frequently had a short, rotund (pyknic) build. He made this observation in his book *Physique and Character*, which was first published in 1921. Theorizing that people with rounded, heavier, and shorter bodies tend to be cyclothymic—that is, moody but frequently outgoing and jovial—Kretschmer extended his findings and assertions in a theory that related body build and personality in all people.

Despite early hopes that bodily types might be helpful in categorizing personality traits or in identifying psychiatric illnesses, empirical research did not find that the links discovered by Kretschmer were strongly sustained. A system for allocating a three-digit somatotype number to each individual was devised in the 1930s by William H. Sheldon in the United States. Each digit's range was from 1 to 7. The first digit corresponds to the soft, round endomorph, the second to the square, muscular mesomorph, and the third to the linear, fine-boned ectomorph, Sheldon's three body types. A severe endomorph would therefore be 711, a severe ectomorph 117, and a normal human 444. Sheldon then created a 20-item list of characteristics that distinguished three distinct temperamental or behavioral types. Personologists were unimpressed by the link between the somatotype profile and the three-digit temperament scale, which looked to be significantly related.

Additionally in the 1930s, personality studies started to take a wider social context into account. In her research on the patterns of cooperation and rivalry in 13 prehistoric communities, American anthropologist Margaret Mead was able to identify significant differences between the behaviors in various groups. She demonstrated in her 1935 book, *Sex and Temperament in Three Primitive Societies*, that neither femininity nor masculinity had necessarily be portrayed through passivity and compliance. These apparent differences sparked debate over the relative contributions of biology, learning, and cultural pressures on personality traits.

CONCLUSION

For both researchers and practitioners, the developmental study of personality variations offers a wealth of information that may be used to comprehend and anticipate behaviour. There could be no thorough analysis or justification of why people frequently behave or develop substantially differently under what appear to be the same environmental conditions without the study of individual differences. In addition to parents, teachers, social workers, policymakers, and everyone else who interacts with individuals, knowing these distinctions and how they arise is essential to psychologists' understanding of behaviour. Any comprehensive scientific study of behaviour must include an examination of individual variations due to its universality and consequences for behaviour knowledge.

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CHAPTER 12

PRINCIPLES OF PSYCHOLOGY IN HUMAN BEHAVIOR

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ABSTRACT:

There are people involved in work. Humans are complex beings, and interactions within and between their internal biological, psychological, and social systems and their physical and social environments determine their behaviour and health. This chapter discusses psychological concepts that are pertinent to the practise of occupational health and safety (OHS). Modern psychological practise uses scientific approaches even if the field is influenced by numerous schools of thought. The fields of behavioural psychology the cornerstone of behavior-based safety and cognitive psychology which emphasises the cognitive abilities of employees and the potential for decision-making errors are particularly pertinent to OHS practise. Additionally, this chapter gives an introduction to personality psychology and mental diseases as well as a description of the physiological underpinnings of a few psychological phenomena that should be taken into account when enhancing and safeguarding the health and safety of workers. Finally, using incentive programmes and behavior-based safety as examples, consequences for OHS practise are thought through.

KEYWORDS:

Attributions, Behaviour, Cognition, Personality, Psychological disorders, OHS, Work.

INTRODUCTION

The foundational psychological science concepts most important to occupational health and safety (OHS) practitioners are examined in this chapter. This article is the second in a series of three¹ that explores the human being as an individual from biological, psychological, and social perspectives in order to better understand how people react to dangers, their jobs, and their relationships, as well as how work-related illnesses and injuries develop and how to prevent or mitigate them.

According to Coon & Mitterer, psychology is "the scientific study of behaviour and mental processes." The modern practise of psychology, in both academic and applied settings, applies scientific rigour in the analysis of human behaviour despite the fact that it encompasses numerous sub-disciplines and theoretical views that differ in techniques, scope, and area of concentration. The chapter first briefly discusses the development of modern psychology before introducing some fundamental psychobiology, which illustrates the relationship between basic science, human biology, and behaviour. Following that, it discusses aspects of behavioural, cognitive, and personality psychology as well as mental diseases before exploring various ways that understanding human behaviour might influence OHS professional practise [1], [2].

DISCUSSION

Personal characteristics

There are numerous methods for studying personality psychology, many of which have generated debate. Below is a brief summary of several significant theoretical stances that have helped us understand how people differ from one another.

One of the most influential theories is Allport's (1937, p. 48) definition of personality, which states that personality is "the dynamic organization within the individual of those psychophysical systems that determine his [sic] characteristic behavior and thought" (Capitanio, Mendoza, and Bentson, 2004; Kobasa, 1990). Key ideas in this definition were clarified by Allport, who said that "dynamic organisation" allows for personality to change and self-regulate constantly, "psychophysical" refers to personality's neural basis rather than just its mental component, and "determine" describes how personality is thought to initiate rather than be certain behaviors in an individual. Contrast this with popular informal definitions of personality, which suggest that personality refers to a person's defining behaviors and thoughts (and likely originated as a "shorthand" in the absence of a clear grasp of the notion). The trait, according to Allport, is the fundamental component of personality research. It is "a neuropsychic structure having the capacity to render many stimuli functionally equivalent, and to initiate and guide equivalent (meaningfully consistent) forms of adaptive and expressive behavior" (as cited in Carducci, 2009). His hierarchical model of cardinal (i.e., most dominant), central, and secondary traits has been helpful in integrating many of the personality variables investigated in relation to health, and perhaps in accounting for some of the discrepancies. For instance, two people who score similarly on trait X but have different health outcomes may differ in the relative dominance of that trait in their personalities (Kobasa, 1990).

According to Matthews, Deary, and Whiteman, a trait approach to personality implies that (1) people can be defined in terms of their degrees of legitimate and persistent dispositions, and (2) individual differences in these dispositions can predict a significant percentage of the variance in behaviour. The development of the popular interactionist approach, which sees personality as an interaction between an individual's characteristic behaviours and the situations they experience (Matthews et al., 2003), was prompted by the existence of a competing viewpoint that claimed that human behaviour is more situation-dependent. The five-factor model of personality is the one that is most widely recognized in the modern era (Costa & McCrae, 1992). The five personality dimensions' traits "do not represent a particular theoretical perspective, but were derived from analyses of the natural-language terms people use to describe themselves and others," according to their creators.

The Influence of Attitude Change

The continuing process of living includes the development and modification of attitudes in daily life. In the context of already-existing interpersonal connections, group memberships, and ethical circumstances, attitude formation and change take place; they cover a range of time periods. The degree of an attitude change can occasionally be tremendous. When such change is forced upon people, the media frequently dramatizes it. Coercion is not always necessary for a radical shift of perspective. The crucial components of the process of changing one's attitude can be located. The crucial element in a social power is quite comparable to the crucial element in an attitude change sequence. A source providing a message to a focal person is the very minimum required for

attitude modification; social power can be described as an agent's production and intervention towards a focal person.

The crucial step in attitude adjustment is when a source communicates with a recipient in order to learn where he was before the message was delivered. A power sequence and an attitude-change sequence have essentially the same shape. The characteristics of the source that influence attitude transformation have a high level of credibility and allure. Physical attractiveness, perceived liking, or similarity to the recipient are all examples of attraction. Features of the communication such as suggestion, appeals to fear, and one-sided versus two-sided messages have an impact on attitude change. Not every receiver reacts to a particular message in the same way. Some people can be persuaded easier than others [3], [4].

The effect of a message on a vigilant recipient depends on how different the message is from his position and how skeptical he is of the message's whereabouts. Although it is widely believed that attitudes influence behaviour, there is occasionally no connection between people's attitudes and actions. When certain conditions are met, attitudes may predict behaviour. The presence of direct experience in the formation of the attitude, the correspondence between the measure of attitude and the observed behaviour, and the applicability of the attitude issue to the individual whose behaviour is being observed are prominent in the middle of such circumstances.

Our values give our lives purpose and a feeling of direction. Anything that a person finds desirable might be considered a value. Value is perceived as want when it is socially conditioned and emerges via social contact. There is a sense in which a value may precede a want and guide the direction of a want, like when we desire items because they have social value or are status symbols. The goals and underlying assumptions that guide a person's behaviour are referred to as their set of values. These assumptions and intents act as a person's guiding principles for behaviour. They make a person's life reasonably coherent and meaningful in this way.

One example of this is the hierarchically organised values, where one value supersedes another. It is yet unknown how a person's value hierarchy and overall personality are related. We get to know people better as we make an attempt to comprehend their value hierarchy. When a person lives by habits and acts inconsistently, his value hierarchy is more integrated and his personality is well-organized.

The prevailing values of a child's family influence his behaviour. They include moral, religious, social, and other values. The family's set of values provides the developing youngster with a reasonably clear framework for acting in the present and the future. A child finds his value challenged when he encounters norms and attitudes that differ from those of his family. Because they mimic needs and wants, values have a strong motivating quality. The expectations and standards of society undoubtedly have an impact on them, but they also differ from individual to person. Their reaction to social stimulus reflects this distinction. Norms are manifestations of the prevailing standard that exists within a group. Values are shared by all members of a group and are particular to each individual. They are universal because everyone in a group conforms to their rules of behaviour. They are distinctive in that each person assimilates them according to his or her own perceptual system. An individual views herself and other people in the context of their value system.

Studies show that people who are driven by a theoretical value system commit their lives to abstract philosophical, logical, or scientific endeavors. He is driven by a desire for knowledge.

The political man is motivated by a desire for power over others. The desire for material success drives the economic man. The yearning for positive relationships with people and sympathy are what drive the sociable man. The individual with aesthetic tastes finds satisfaction in sensual experiences like harmony, symmetry, and beauty. Values and attitudes interact to form attitudes. In large part, attitudes and values are inseparable aspects of human behaviour. They assist the person in adjusting to social reality. A person's personality and social behaviour are framed by their attitudes and values [5], [6].

Prejudice

Prejudice is an attitude that makes someone more likely to have favourable or unfavourable thoughts, perceptions, feelings, and actions towards a group or its individuals. Depending on the situation and other considerations, a prejudiced individual may or may not act in accordance with his attitude. Prejudice places emphasis on the perceptual, cognitive, and emotional aspects of an individual's inherent attitudes, predispositions, and experiences. It does not imply that activity is always consistent with these experiences. The Latin word "prejudicial" where "pre" stands for before and "judicial" for judgment is where the English word prejudice is originated. Prejudice is defined as favourable or unfavourable assessments or judgements of group members that are based primarily on the fact that they belong to the group and not necessarily on the merits of any particular member's characteristics. It is frequently described as having a bad attitude towards those who belong to a certain social, racial, or religious group.

Criteria for Prejudice

Because bias is an attitude, it must be learned. A baby has neither a favourable nor unfavourable bias towards people of different castes. Prejudice grows as he gains knowledge about people's caste, class, or religion. Prejudice is expressed emotionally. When prejudice is favourable, one demonstrates respect and adoration towards members of that caste or class. When someone harbours negative bias towards members of another ethnic group or religion, it manifests as hatred, hate, and rage.

The entire group is the target of prejudice. The entire group is the object of a prejudice rather than a specific person. Despite possessing certain positive traits, any individual or member of a scrupulous group would experience scrupulous discrimination from individuals in other communities. The foundation of prejudice is rigid generalisation. Prejudice establishes rigidity, which is founded on rigid generalisation. Even after learning the truth, a person's bias does not change. Reality has nothing to do with prejudice. Prejudice has nothing to do with reality, whether it be positive or negative. On our traditions and customs, it is founded.

The primary theories of prejudice are as follows:

According to the social learning theory, a prejudiced person's learning experiences with their parents, friends, teachers, etc. are what led to that bias. According to cognitive theory, classification, salience, and other cognitive processes can lead to prejudice. According to motivational theory, prejudice has its roots in a person's personality.

According to the social identity theory, which examines how people divide society into in-groups and out-groups and develop self-esteem based on representations of relevant out groups, Theorising on group disagreements that takes into account how prejudice develops in specific societies, cultures, and groups [7], [8].

Learning

Learning is the process that results from focused physical and mental activity that produces novel or altered reactions. The typical prerequisite for learning is one trial, yet it can sometimes happen after several hours of futile effort. The trial and error period's duration is determined by the task's difficulty, the learner's maturity, and the ability, knowledge, and experience required for the activity.

When the right or appropriate response is given, the trial period is over. The best answer is the one that seals the sale, puts an end to the search, or resolves the issue. When a reaction is gratifying, reinforcement takes place. Following reinforcement-induced recognition of the proper order of action, smoothness and skill are developed by repetition or exercise. Repetition provides an opportunity to reinforce what has been learnt and improves performance. Additionally, it develops the chosen reactions into established habits.

1. Multiple response learning has a connection to humans and has a complex character. Human learning with various responses can be divided into three primary categories: sensory-motor learning, verbal learning, and concept learning.
2. We'll discuss the key traits of each in a nutshell. In the area of human learning, sensory motor learning supports pursuit learning and mirror drawing. Muscular motions play a significant role in this unique learning.
3. Sensing organs regulate these muscle movements. This sort of learning includes the acquisition of human abilities in various disciplines, such as riding a bike, playing the piano, fixing machines, piloting an aero plane, etc. Verbal learning is a major component of human conduct.

In comparison, verbal learning is far more extensive than sensory-motor learning. The experimental study of verbal learning has employed significant words. Free-recall, serial learning and recall, paired association, and verbal discrimination procedure are the four basic methods used to convey verbal material. The most complex part of human learning is concept learning. It is connected to verbal replies when objects from the same group are identified by a single umbrella term. Learning concepts is crucial for thinking. Any stimulant or stimulant group is identified after concept formulation by a single name. For instance, after acquiring a concept, we refer to one meticulous type of fruit as a "mango" and the other as a "banana". Despite the fact that every mango and every banana may be unique, they may all be identified by a general name due to a number of shared characteristics. A distinction process between items, people, and events that is framed by shared characteristics and transactions. Concept learning starts taking place in a child's mind from the moment they start thinking. It grows in the child's mind as a result of their interactions with new objects. The processes of perception, analysis, comparison, abstract thought, and generalization have an impact on concept learning.

Memory

Memory is the ability to recall information from the past. It is known that mental processes including emotion, perception, thought, and imagination play a role in this process as well. The process of memory starts whenever a subject or event has been learned about or experienced. We bring this process into consciousness, recognize it, and express it in our reactions just as we do with our wants. These various mental processes are all a part of memory. Some psychologists believe that memory is more of a physiological than a psychological phenomenon.

According to these psychologists, memory is reproductive. According to some who view memory as a psychological phenomenon, some events are easier to remember than others. Putting together the facts and events that will be taught initially under the learning technique is the first requirement for memory. The first prerequisite for remembering is the learning process. Retaining the knowledge of the events and things that have been taught is the second component.

This is how academic subjects are arranged. The third step entails recalling the events and facts that were learned through the recall technique. The fourth component is the recognition of the events and information that have been stored in our memory after learning them and recalling them to see them for what they truly are [9], [10].

Perception

Perception is the organizing process that enables us to recognize objects by their correct names, such as trees, people, buildings, machines, etc. The mind evaluates and integrates the information it receives, not adding up impressions the way an adding machine does. Depending on our age, sex, IQ, experience, and other factors, we do not view the same thing in a picture or report the same accident in the same way. On the grounds that sensation is the main reaction of the sense organs and perception is the meaningful apprehension of the motivating substance, a distinction is frequently drawn between the two. This concept is purely theoretical and has very little application. Experience does not distinguish between the processes of feeling and perception. We never perceive pure color, form, or sound sensations apart from associations with things and other experiences. When someone mentions the Taj Mahal in Agra, we almost always nod in familiarity, adding to the visual image with memories of things we've seen there. The smell of medication makes us think of a medical ward, and a sweet flavor may bring back memories of a dinner party. Many people claim that when they hear the word "cricket," they feel like they are either bowling or batting. In these situations, perception is slightly different from imagination. In reality, perception, which has the least amount of sensory control, is what imagination actually is.

The mediating step that comes before the final response is perception. What we see is the understanding of a current situation in the context of past experience, which depends in part on the nature of the incentive and to a greater extent on ourselves. The primary characteristics of perception are the organization and coherence of feelings and emotions, as well as learning and prior experiences. Perception's personality is determined by attention, which comes first.

The act of paying attention involves giving and receiving from the environment. It is a behavior that is active. When our sense organ activity is directed towards a specific inducement, such as sounds in the street, changes in the weather, a cricket match, a lecture, etc., we are said to be paying attention. Perception is influenced by both internal, personal factors and external, social factors. The primary internal variables that drive perception include motives, emotions, familiarity, attitudes, values, and adjustment. Perception is also influenced by other people's or a group's presence.

CONCLUSION

The numerous substantive areas of human development physical, perceptual, cognitive, linguistic, personality, and social as well as the various chronological stages of development pregnancy, infancy, childhood, adolescence, adulthood, and old age are all treated separately in this article. However, because humans are coherent wholes and behavioral development is

unified, development in any one area of life at any one time is inescapably linked to development in other areas at the same and other times in ways that have mutually influencing patterns. The development of human behavior is influenced by the interaction of genetic endowment, biology, cultural context, and experience over the course of a person's life. Each of these strong forces that shape development has unique traits, and how they interact over time and how closely they align with one another determines the outcome. Our understanding of the mechanisms underlying human growth is essential to comprehending both normal and pathological development. It is difficult to study how human behavior changes since life is not amenable to elegant scientific explanation or exact prediction. The general description and explanation of origins, consistency, and change in perceiving, thinking, feeling, and behaving are thus the goals of developmental studies. Any such endeavor needs to be constantly reevaluated in light of fresh information and new perspectives.

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